



# Tameside Metropolitan Borough Council

## Annual Parking Report 2014 - 2015

## **Executive Member Foreword**

Welcome to the first Annual Parking Enforcement Report for the year 2014/2015. Which has been produced in line with Part 6 of the Traffic Management Act 2004.

The report has been produced to provide an insight into why parking controls are necessary.

The report includes information on the parking of vehicles both on and off street and bus lane enforcement.

An efficient parking enforcement operation supports the local economy, allows residents to park within their designated parking zones and plays a significant part in improving road safety and reducing journey times and delays for all road users.

We need to balance the needs of different groups of people within the Borough and ensure the system is fair for all.

The report sets out the relationship between an affordable parking regime and economic activity, both for the trade and retail offer in town centres and the need for parking facilities throughout the rest of the Borough. It balances a variety of considered options for parking charges within the Borough, taking into account the recent closure of car parks and competition from other car park providers, whilst also recognising current income targets and projected outturns.



Councillor Peter Robinson

Executive Member for Transport and  
Development

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## About Tameside

Just seven miles east of Manchester and set in the foothills of the Pennines, Tameside offers the true blend of town and country.

Tameside consists of nine towns and forms the primary part of the urban area immediately to the east of Manchester. It stretches from Manchester in the west to the rural moorlands of the Peak District in the east and shares borders with Stockport, Oldham, Manchester and the Borough of High Peak in Derbyshire.

The nine towns comprise of:-

Ashton under Lyne	Droylsden	Longdendale
Audenshaw	Dukinfield	Mossley
Denton	Hyde	Stalybridge

Tameside is easily accessible. [The M60](#), (J23,24) and the M67 link Tameside to the national motorway network.



## Aims and objectives

The Traffic Management Act 2004 places a duty on Tameside Council to manage the road network and to ensure the expeditious movement of traffic. As part of the Tameside hopes to achieve the following outcomes

- Improve road safety
- Reduce congestion
- Improve access to public transport
- Improve access to services for all road users including pedestrians, and
- Support the local economy by ensuring a turnover of the free time limited parking spaces available

The overall aim being that Tameside provide a parking service that operates in a fair, consistent and transparent manner for the overall benefit of the residents, visitors and businesses operating from and working in the Borough.

Tameside is committed to enable communities in Tameside to thrive now and for the future.

Management of parking places and enforcement of the parking regulations are essential tools to control traffic congestion, promote road safety and provide for the different needs of residents, shoppers, retailers, commuters and visitors.

Enforcement is often seen as revenue raised by the public but in reality, it is in place for the benefit of all road users. Procedures are regularly reviewed in order to achieve efficiency savings.

With this in mind, the Council has taken the decision to close the following car parks for this greater economic benefit.

- Camp Street, Ashton-under-Lyne      Re-siting of Tameside College & the redevelopment of the Town Centre.
- Cotton Street, Ashton-under-Lyne      For new homes build, attracting New Homes
- Hyde Multi-storey car park      Demolition and sale of part of the car park

## Developments

The current re-development of Ashton Town Centre with the aim to stimulate economic growth needs to be supported by the Council through its car parking offer.

The introduction of pay and display car parks on Welbeck Street and Old Street Ashton whilst not in the immediate town centre are mainly being used by visitors to the NHS building

and staff, to which contract passes have been issued. This is part of the regeneration of the St Petersfield area also includes the building of a new multi storey car park.

The new multi-storey car park at the St Petersfield development in Ashton (expected to be in operation from September 2015) will provide parking for tenants currently occupying two car parks adjacent to Stamford Street West. These two sites will then become available for pay and display parking until they are developed according to the St Petersfield development plan.

Works have been carried out to extend the number of spaces at the Darnton Road site. This site, which is predominantly used by park users, hospital staff and visitors, is on a separate zone (7)

Following the demolition of the multi storey car park at Hyde the adjacent car park on Beeley Street has been redeveloped and more spaces made available making the area safer and more attractive therefore supporting businesses and jobs in the development of Hyde Town Centre.

#### Additional Car Parks

The Council also has the opportunity to introduce pay and display machines at additional sites in Mossley at Mill Street and on the old Market Ground; these were introduced in January 2015.

## Off street parking facilities

In addition to the on street parking in Tameside the Authority operates 31 pay and display car parks and 2 permit holder only car parks. Whilst the authority does not have a statutory duty to provide off street parking, car parks play a significant role in the management of traffic within town centres contributing to the reductions in congestion and the expeditious movement of traffic.

The Authority provides a combination of long and short stay off street parking spaces to balance the needs of the commuters and all day visitors and those making a short trip. Variable charging is a tool that enables the Authority to encourage the use of particular car parks.

Following a review of the charges and use of the car parks, in November 2014, the Council made significant reductions in the charges within the town centres in order to further encourage the use of the car parks.

The Council recognises the relationship between car parking and the economic well being of town centre economies and the need to balance charges on pay and display car parks and town centre activity. In addition the Council needs to utilise its car parking assets in the most efficient manner, with a charging regime that remains competitive with other providers and also encourages increased car parking on Council car parks (by reducing charges) and providing incentives for shoppers and traders to support economic growth within the Borough. This has been advertised to encourage the use of our car parks with banners erected throughout the Borough.



**Below is a list of car parks within Tameside and their associated zones-**

<b>Car Park</b>	<b>Town</b>	<b>Postcode</b>	<b>No Of Spaces (disabled)</b>	<b>Charging Zone (see below for further information)</b>
Henrietta Street	Ashton	OL6 6HW	73 (9)	1
Church Street	Ashton	OL6 6XE	145 (9)	1
Water St (Pool)	Ashton	OL6 7AH	64 (9)	1
Mulberry Street	Ashton	OL6 6HA	49 (6)	1
Old Cross Street	Ashton	OL6 6HA	149 (10)	1
Wimpole Street	Ashton	OL6 6EG	40	2
Crown Street	Ashton	OL6 7PQ	30 (2)	2
Mill Lane	Ashton	OL6 7PQ	38 (2)	2
Union Street	Ashton	OL6 6JA	212 (5)	2
Old Street	Ashton	OL6 7SF	60 (2)	2
Burlington Street	Ashton	OL6 7DG	15 (3)	2
Welbeck Street	Ashton	OL7 OQJ	60	2
Darnton Road	Ashton	OL6 6RL	99 (6)	
Clarendon Street	Hyde	SK14 2EL	86 (6)	3
Beeley Street	Hyde	SK14 1ND	135 (7)	3
Chapel Street	Hyde	SK14 1LF	41 (3)	3
Union Street	Hyde	SK14 1ND	50 (2)	3
Cross Street	Hyde	SK14 1AD	13 (3)	3
Water Street	Hyde	SK14 1BD	30 (4)	3
Castle Street	Stalybridge	SK15 1NX	20 (3)	3
Melbourne Street	Stalybridge	SK15 2JJ	61 (4)	3
Queen Street	Denton	M34 3PP	60 (3)	3
Waterloo Road	Stalybridge	SK15 2AU	85 (6)	3
Craven Street	Droylsden	M43 7UD	105 (6)	4
Greenside Lane	Droylsden	M43 7AE	235 (32)	5
Town Hall	Dukinfield	SK16 4LZ	82 (6)	6
Grafton Street	Hyde	SK14 2X	25 (2)	6
Rassbottom Street	Stalybridge	SK15 1RF	35	6
Market Street	Droylsden	M43 7AY	50	6
Market Ground	Mossley	OL5 0HE	50	6
Mill Street	Mossley	OL5 0BN	42	6

## Charges by Zone

Zone	Up to ½ hour	Up to 1 hour	Up to 2 hours	Up to 3 Hours	Up to 4 hours	All Day	Evening 6pm to Midnight	Sunday 8am to 6 pm
1	£0.50			£1.00		£2.00	£1.00	£1.00
2	£0.50			£1.00		£2.00	£1.00	-
3	£0.50			£1.00		£2.00	£1.00	-
4	-	£0.20		£1.00		£2.00	£0.20	
5			£0.20	£1.00			£0.20	
6		£0.20			£0.50	£1.00	£0.50	
7				£1.50		£3.00	£1.00	

### PAY AND DISPLAY CAR PARKS



All the car parks operate a pay and display system whereby a ticket is purchased on arrival at the car park and displayed in the vehicle for inspection by the Civil Enforcement Officer.

### BLUE BADGE HOLDERS

There is no statutory duty on the Council under the National Blue Badge Scheme to provide free unrestricted parking for Blue Badge holders in its off-street car parks. However the Authority does have a statutory duty to disabled people – in particular it has a general duty under Public sector Equality Duty.

In providing its services, Tameside needs to ensure its assets are made to work for the benefit of all users, including maximising income generation especially when set against a background of continued resource reductions. The Council therefore applies charges to all users of the car parks.

Whilst providing specific designated bays on our car parks for blue badge holders. It has been recognised that additional time may be required badge to reflect their severe mobility problems and the additional time taken to pay and display and therefore when a ticket is purchased by a blue badge holder an additional one hours free parking will be granted to accommodate this, irrespective of the length of stay

## **ELECTRIC VEHICLE CHARGING POINTS**

GMEV stands for Greater Manchester Electric Vehicles, a programme led by Transport for Greater Manchester (TfGM), dedicated to creating a simple EV charge point network and the promotion of sustainable mobility across Greater Manchester. There is a strong economic argument for creating the infrastructure for EVs. Electric vehicles will improve air quality and reduce noise and therefore create a better environment for residents and visitors to the region. The Greater Manchester Environment Commission, local authorities and private sector partners working on the scheme in Greater Manchester also believe that electric vehicles are the future and that a growth in greener transport and carbon reduction is necessary.

Our electric vehicle charging points are located at the following car parks;

- Water Street Ashton under Lyne
- Henrietta Street Ashton under Lyne
- Town Hall, Dukinfield
- Rassbottom Street Stalybridge

## **Enforcement**

Enforcement is carried out in accordance with statutory guidelines. Currently NSL carry out enforcement on behalf of Tameside Council. The enforcement is carried out to maintain the free flow of traffic and encourage compliance with parking restrictions. Compliance plays an active role in maintaining road safety for drivers and pedestrians.

The council contracted out the provision of parking enforcement to NSL following a rigorous competitive tender evaluation process. The company was chosen as the Council considered it offered the best value and demonstrated they were providing a high quality of service to other enforcement authorities. NSL has the following accreditations:

- Investors in People Gold
- ISO9001 (quality) and
- ISO14000

The contract includes for 21 Civil Enforcement Officers, 3 Supervisors, 1 Team Leader and 1 Client Account Manager. Of these 26 people, 22 of them live in the Tameside borough. They are contractually required to deploy their civil enforcement officers for a minimum number of hours per day and work on a rota basis carrying out specific shifts. We also have 3 mobile vehicles that can be deployed all over the Tameside area and respond to a range of planned and reactive activities in response to requests from our residents, businesses, elected members and emergency services.

The officers wear a distinctive uniform and are issued with appropriate equipment to carry out their duties in accordance with statutory guidelines. Whilst NSL monitors the performance of its officers it does not set any targets with regards to the numbers of penalty charge notices which they will issue. The officers are paid a salary and receive no performance related bonuses, or other performance related incentives neither are officers given targets or quotas in relation to the number of penalty charge notices issued. Whilst undertaking their duties the officers have no powers to cancel or withdraw penalty charge notices.

## **Performance**

In the past year we have had 2 internal promotions from CEO to Enforcement Supervisor and one Supervisor completed BTEC Level 2 in Team Leading.

The following statistics were achieved during 2014 - 2015

Absence for 2014 was 1.44%

Attrition (labour turnover) for 2014 was 16.67%

Staff satisfaction results for 2014 were 77% - excellent rating

### **Zero tolerance policy to verbal and physical abuse**

All our civil enforcement officers are fully trained in conflict resolution which is important as they are often the target of verbal and occasionally physical abuse.

Unfortunately from time to time during the course of their duties civil enforcement officers encounter people who use abusive, threatening or intimidating behaviour. NSL along with Tameside fully supports its staff in carrying out their day to day operations and will not tolerate this kind of behaviour.

All civil enforcement officers are trained to record all details of any such incidents. The information is then passed to the police who take the appropriate legal action.

During April 2014-March 2015 there were 16 reported incidents of physical assault, verbal abuse or threatening behaviour towards the civil enforcement officers, 13 of these incidents were reported to police.

### **Charity**

NSL's charity of the year in 2014 was Macmillan Cancer Support and raised £6,000 – Tameside base was responsible for £415 of the total amount. NSL's nominated charity for 2015 is the Alzheimer's Society.

**WE ARE  
MACMILLAN.  
CANCER SUPPORT**

**Alzheimer's  
Society** | Leading the  
fight against  
dementia

## Financial Information

The income and expenditure of local authorities in connection their on street charging and their off street enforcement activities are governed by section 55 (as amended) of the road traffic regulation act 1984.

The parking budget is mainly comprised of income from penalty charge notices , pay and display income and contract passes, less any expenditure on enforcement , administration, and parking infrastructure.

### ***Car Parks Info 2014-15***

#### **Total income and expenditure**

Row Labels	Sum of Revenue Budget Total	Sum of Actual Year to Date	Sum of Projected Variation
Expenditure	1,071,900.00	1,115,073.30	43,173.30
Income	(2,077,680.00)	(2,087,636.22)	(9,956.22)
<b>Grand Total</b>	<b>(1,005,780.00)</b>	<b>(972,562.92)</b>	<b>33,217.08</b>

#### **Breakdown on income by source ( i.e. on street parking charges and penalty charges)**

Type	Income		
Row Labels	Sum of Revenue Budget Total	Sum of Actual Year to Date	Sum of Projected Variation
Car Park Excess Fee Notice Income	(648,580.00)	(603,076.49)	45,503.51
Car Park Pass Income from Payroll	0.00	(45,300.20)	(45,300.20)
Carparks Pay and Display Income	(1,227,920.00)	(1,280,123.97)	(52,203.97)
Chief/Ground Rents	(10.00)	(7.50)	2.50

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Cleaning Fee Income	0.00	(41.67)	(41.67)
Contract Passes	(180,770.00)	(129,679.95)	51,090.05
Contribution	(20,400.00)	(28,372.35)	(7,972.35)
Fee Income	0.00	(1,034.09)	(1,034.09)
<b>Grand Total</b>	<b>(2,077,680.00)</b>	<b>(2,087,636.22)</b>	<b>(9,956.22)</b>

**Total surplus or deficit on the parking account**

***The surplus or deficit of the car park accounts contributed to the overall position of "Environmental Services"***

## Penalty Charge Notices (Excluding bus lane contraventions)

### Types of Penalty Charge Notice

Penalty charge notices are issued when a Civil Enforcement Officer has reason to believe that a parking contravention has occurred.

There are two bands that penalty charge notices fall into higher (£70) and lower (£50). There are two bands because it is acknowledged that some contraventions are more serious than others. Generally a contravention will be classed as a higher band if you should not have been parked there in the first instance i.e. parked in a designated disabled bay without displaying a blue badge, parked in a residents or shared use parking place or zone without clearly displaying either a permit or voucher or pay and display ticket issued for that place.

Other examples are listed below in the table.

Lower rate contraventions are generally those where you are initially permitted to park but have not complied with the parking restriction i.e. parked longer than permitted

A list of the higher and lower contraventions are listed in the table below along with the the number and percentage of penalty charge notices issued.

**The following table provides information in relation to the number of Penalty Charge Notices issued for each type of contravention on and off street during 2014/15**

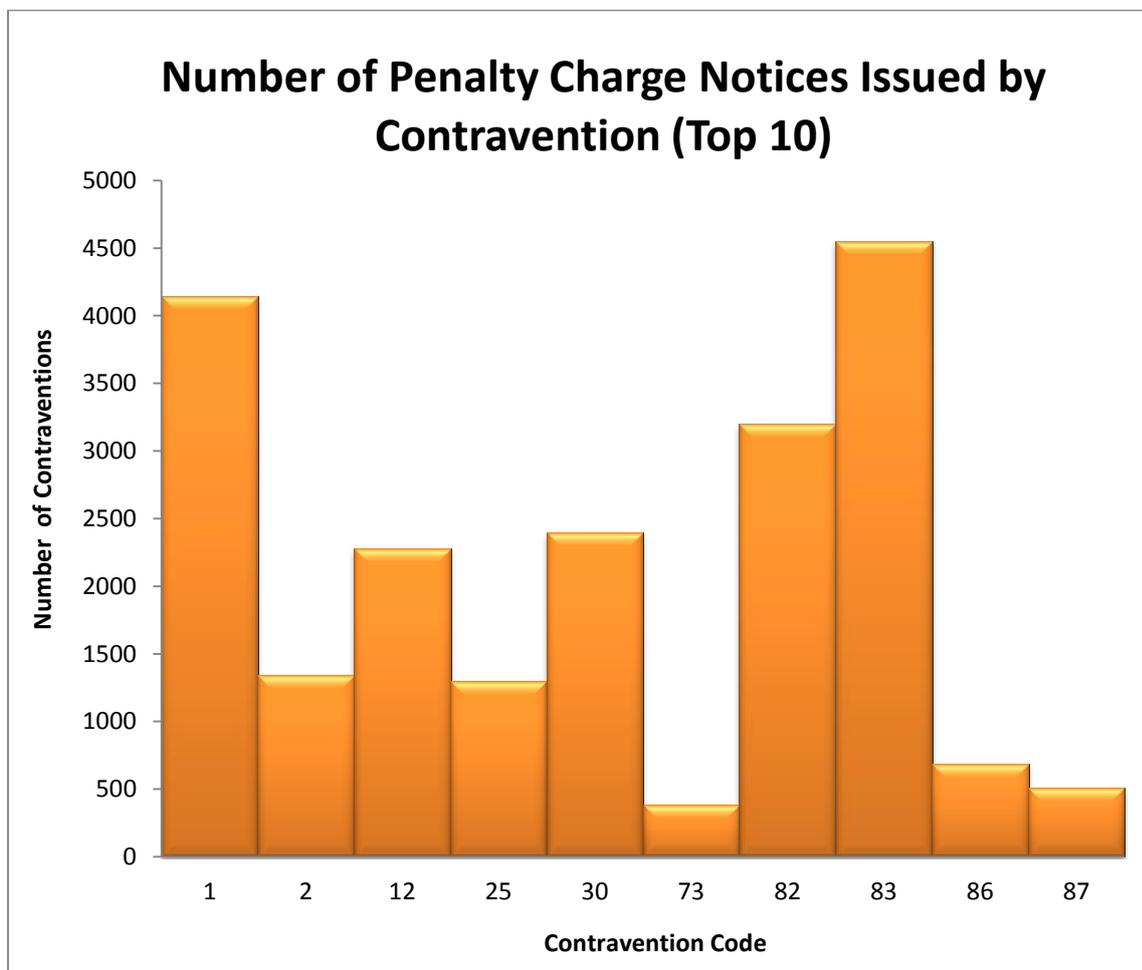
Band	Code	On street contravention details	No of PCN issued	% of all PCN Issued
Higher Band Rating	01	Parked in a restricted street during prescribed hours	4114	19.08%
Higher Band Rating	02	Parked or loading/unloading in a restricted street where waiting and loading/unloading restrictions are in force	1343	6.23%
Lower Band Rating	05	Expired pay and display ticket on street	16	0.07%
Lower Band rating	06	No valid ticket	10	0.05%
Higher Band rating	12	Parked in a residents or shared use parking place or zone without clearly displaying either a permit or voucher or pay and display ticket issued for that place	2281	10.58%

Higher Band rating	16	Parked in a permit space without displaying a valid permit	1	0%
Higher Band rating	20	Parked in a loading gap marked by a yellow line	1	0%
Lower Band rating	22	Re parked in the same parking place or zone within one hour of leaving	63	0.29%
Higher Band rating	23	Parked in a parking place or area not designated for that class of vehicle	17	0.08%
Lower Band rating	24	Not parked correctly within the markings of the bay or space	23	0.11%
Higher Band rating	25	Parked in a loading place during restricted hours without loading	1294	6%
Higher Band rating	27	Parked in a special enforcement area adjacent to a dropped footway	3	0.01%
Lower Band rating	30	Parked for longer than permitted	2396	11.16%
Higher Band rating	40	Parked in a designated disabled persons parking place without clearly displaying a valid disabled persons badge in the prescribed manner	286	1.33%
Higher Band rating	45	Parked on a taxi rank	36	0.17%
Higher Band rating	46	Stopped where prohibited - clearway	2	0%
Higher Band rating	47	Stopped on a restricted bus stop/stand	67	0.31%
Higher Band rating	48	Stopped in a restricted area outside a school when prohibited	110	0.51%
Higher Band rating	57	Parked in contravention of a coach ban	1	0%
Higher Band rating	70	Parked in a loading area during restricted hours without reasonable excuse	1	0%
Lower Band rating	73	Parked without payment of the parking charge	387	1.79%
Higher Band rating	81	Parked in a restricted area of a car park	51	0.23%
Lower Band rating	82	Parked after the expiry of time paid for	3201	14.85%
Lower Band rating	83	Parked in a car park without clearly displaying a valid pay and display ticket or voucher or parking clock	4553	21.12%
Higher Band rating	85	Parked in a permit bay without clearly displaying a valid permit	45	0.21%
Lower Band rating	86	Parked beyond the bay markings	684	3.17%
Higher Band rating	87	Parked in a designated disabled persons parking place without displaying a valid disabled persons badge in the prescribed	511	2.37%

		manner		
Higher Band rating	89	Vehicle parked exceeds maximum weight or height or length permitted in the car park	2	0.01%
Higher Band rating	91	Parked in a car park or area not designated for that class of vehicle	10	0.05%
Lower Band rating	95	Parked in a parking place for a purpose other than the designated purpose for the parking place	8	0.04%
Higher Band rating	99	Stopped on a pedestrian crossing and/or crossing area marked by zig-zags	39	0.18%

Lower Band Rating	
Higher Band Rating	

### Top 10 Contraventions



**The following table provides a summary in relation to the number of Penalty Charge Notices issued for each type of contravention on and off street during 2014/15**

	No of pcn issued	% of pcn issued	No of Higher level	% per Higher level	No of Lower level	% of Lower level
<b>On street</b>	<b>12103</b>	<b>56%</b>	<b>9556</b>	<b>79%</b>	<b>2508</b>	<b>21%</b>
<b>Off street</b>	<b>9453</b>	<b>44%</b>	<b>659</b>	<b>7%</b>	<b>8833</b>	<b>93%</b>
<b>total</b>	<b>21556</b>		<b>10215</b>		<b>11341</b>	

If the recipient of a penalty charge notice pays within 14 days, then they can take advantage of a 50% reduction which reduces the Penalty Charge Notice to £35.00 for a higher band and £25.00 for a lower band contravention.

Some penalty charge notices are issued instantly, such as when a vehicle is parked where waiting and loading are not permitted e.g. double kerb tabs alongside double yellow lines.

During 2014/15 all penalty charge notices issued were either affixed to a vehicle or handed to the driver of the vehicle.



## Bus Lane Enforcement

During 2014 – 2015 5 bus lane cameras were installed in Tameside. The camera technology captures the registration number of vehicles that are not authorised to use the bus lanes.

The scheme helps make our public transport system as reliable and punctual as possible and reduce congestion.

During December 2014 Tameside introduced 5 Bus Lanes /gates and a further bus lane in march 2015 at the following locations:-

- Wellington Rd,  
Ashton under Lyne
- Oldham Rd nr Langham St  
Ashton under Lyne
- Oldham Rd nr Playground Ashton  
under Lyne
- Oldham Rd nr Cranbrook St  
Ashton under Lyne
- Audenshaw Rd Audenshaw
- Audenshaw Rd nr jct Manor Rd  
Audenshaw

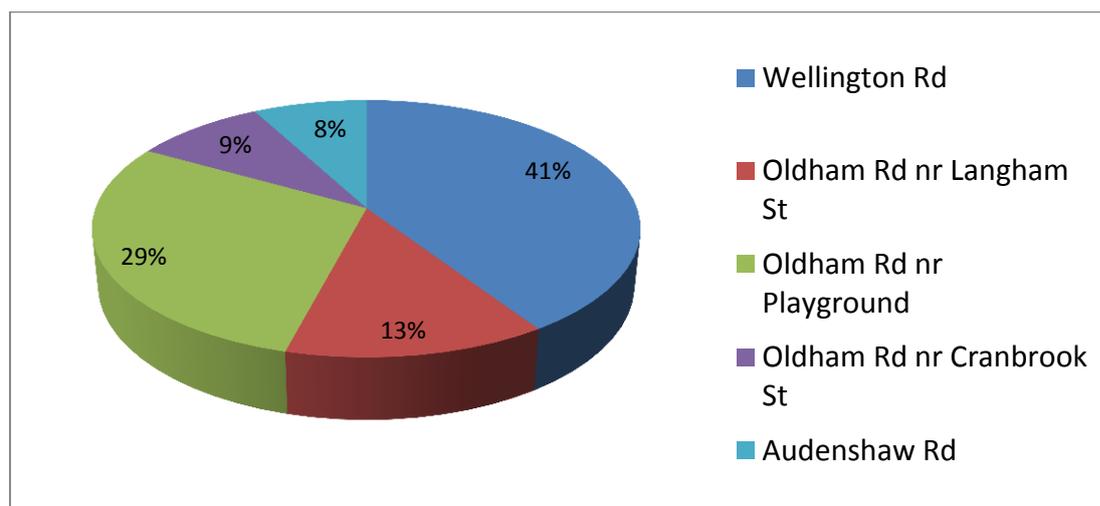


If a driver is found to be illegally driving in a bus lane, the Council will send a Penalty Charge Notice to the registered keeper of the vehicle along with photographic evidence. These Penalty Charge Notices are issued under the Transport Act 2000. A bus lane Penalty Charge Notice will be sent through the post to the registered keeper of the vehicle

The charge is £60 reduced to £30 if paid within 14 days of the date of service.

There is an appeals process to ensure that anyone who feels they have been unjustly fined can have their appeal reviewed by a Council officer. If the Council accepts the representations, they are notified of the decision. If the Council rejects the representations, they will be sent a Notice of Rejection and details of how to pay the penalty charge notice or appeal to the Traffic Penalty Tribunal. The process is the same as an on or off street penalty charge notice for the appeals procedure.

### Percentage of Penalty Charge Notices (Bus Lanes) Issued by location



**Bus Lane Statistics (only part year figures as bus lanes not introduced until December 2014)**

	<b>Dec 14</b>	<b>Jan 15</b>	<b>Feb 15</b>	<b>Mar 15</b>
<b>Wellington Road Ashton</b>				
PCN's Issued	603	1045	467	880
No of PCNs Paid	41	546	964	603
Value of PCNs Paid	£1,320.00	£17,520.00	£30,370.00	£19,130.00
Total Cancellations/Write Offs	70	54	21	23
<b>Oldham Road near Langham Street Ashton</b>				
PCN's Issued	412	224	216	131
No of PCNs Paid	21	207	261	149
Value of PCNs Paid	£645.00	£6,525.00	£8,190.00	£4,505.00
Total Cancellations/Write Offs	171	24	17	4
<b>Olhham Road near Playground Ashton</b>				
PCN's Issued	1309	445	185	202
No of PCNs Paid	122	648	424	202
Value of PCNs Paid	£3,810.00	£20,180.00	£14,235.00	£6,480.00
Total Cancellations/Write Offs	393	40	6	9
<b>Oldham Road near Cranbrook Street</b>				
PCN's Issued	369	162	64	66
No of PCNs Paid	19	222	137	57
Value of PCNs Paid	£570.00	£7,085.00	£4,200.00	1810
Total Cancellations/Write Offs	104	41	6	3
<b>Audenshaw Road</b>				
PCN's Issued	345	112	62	56
No of PCNs Paid	16	220	134	67
Value of PCNs Paid	£420.00	£6,990.15	£4,320.00	£2,455.00
Total Cancellations/Write Offs	74	10	5	2
<b>Audenshaw Road near Jct Manor Road</b>				
PCN's Issued				593
No of PCNs Paid				369
Value of PCNs Paid				£ 11,100.00
Total Cancellations/Write Offs				61

## **The Appeals**

### **Overview**

If a penalty charge notice is issued to a vehicle and the registered keeper of the vehicle feels it should not have been issued, they may submit an appeal. The appeals process is designed to be accessible to all.

All appeals must be submitted in writing to Parking services or on by e mail at [parking.services@tameside.gov.uk](mailto:parking.services@tameside.gov.uk). This is where the parking services team administer the processing of correspondence. Details of how to appeal and contacts can be found on the back of the penalty charge notice and as follows:

Tameside MBC  
Parking services  
PO Box 304  
Ashton under Lyne  
OL6 0GA

Telephone 0161 342 2005

### **Informal Challenge**

Each appeal received by the parking team is considered on its own merits. The authority will consider carefully the details provided by the appellant but if it considers that the penalty charge notice was issued correctly and there are no other grounds for cancellation an appeal will be rejected. On some occasions the authority will ask for further evidence to be supplied by the appellant, e.g. copy of medical evidence, loading/ unloading confirmation. In which case the additional evidence will be considered and following receipt it will reconsider the appeal.

An informal challenge must be made within 28 days of the service of the PCN.

### **Date of Service**

All correspondence is sent by first class post. The service of the notice is effected on the person to whom it was addressed on the second working day on which it was posted.

("working day" means any day that is not a Saturday, a Sunday, Good Friday, Christmas Day or a Bank Holiday).

### **Formal Representation**

If the penalty charge notice is not paid within 28 days a Notice to Owner is sent to the registered keeper of the vehicle. The Notice to Owner sets out the grounds under which a

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formal representation may be made. If the recipient wishes to make a formal representation they must complete the Notice to Owner and return it within 28 days from receipt of the notice to owner documentation.

### **The statutory grounds on which representations may be made are set out below**

- The alleged contravention did not occur.
- I was never the owner of the vehicle in question/ or
- I had ceased to be its owner before the date on which the alleged contravention occurred/ or
- I became the owner after the date on which the alleged contravention occurred
- The vehicle had been permitted to remain at rest in the place in question by a person who was in control of the vehicle without the consent of the owner.
- We are a vehicle hire firm and the vehicle was on hire under a hiring agreement and the hirer had signed a statement acknowledging liability for any penalty charge notice issued during the hiring period.
- The penalty charge exceeded the amount applicable in the circumstances of the case
- There has been a procedural impropriety by the enforcement authority
- The order which is alleged to have been contravened in relation to the vehicle concerned is invalid
- The notice should not have been served because the penalty charge had already been paid
- Other grounds

### **How to Pay**

Payment should only be made if the penalty charge notice is not disputed and can be made

- Online at [www.tameside.gov.uk](http://www.tameside.gov.uk) Follow links to Pay it
- By telephone credit/debit card payments only. Automated payment line 0844 848 2566
- By Post Cheque or postal order payable to Tameside MBC, PO Box 304, Ashton under Lyne, OL6 0GA
- In person by cash or cheque at any post office
- In person by cash at any paypoint agency
- By cheque, credit or debit card at Tameside libraries or Customer Services Offices.

## Bus Lane Appeals

### The reasons for appeals are as follows

If a formal representation is rejected by the Council, included within the notice of rejection will be details of how they can appeal to an independent adjudication service – the Traffic Penalty Tribunal (TPT). In order for the TPT to consider an appeal it must be made directly to them within 28 days.

Appeal to the Traffic penalty Tribunal

These are the only grounds upon which the Adjudicator may allow an appeal

- The alleged contravention did not occur
- The penalty charge notice exceeded the relevant amount
- The circumstances leading to the issue of the penalty charge notice are subject to criminal proceedings or a fixed penalty notice has been issued
- I was not the owner / keeper of the vehicle in question at the time of the alleged contravention
- I was not the hirer of the vehicle at the time of the alleged contravention
- I was the registered owner/keeper of the vehicle on the date of the alleged contravention however
  - We are a hire company and the hirer had signed a copy of the hire agreement
  - The vehicle was being kept by a vehicle trader at the time of the contravention
  - The vehicle was being used without my consent.

Where it is determined that a penalty charge notice has been issued incorrectly the authority will cancel the penalty charge notice. In addition, a penalty charge notice may also be cancelled when there are significant mitigating circumstances which are supported by evidence e.g. unexpected medical emergency or vehicle breakdown (not running out of petrol)

## **Challenges and representations**

### **The following tables**

Details the number of informal challenges and formal representations received for PCN issued 2014/15

<b>On street</b>			<b>Off Street</b>		
No of penalty charge notices on which a challenge was made	accepted	rejected	No of penalty charge notices on which a challenge was made	accepted	rejected
2233	486	1747	3569	2224	1345
	21.76	78.24		62.31	37.69

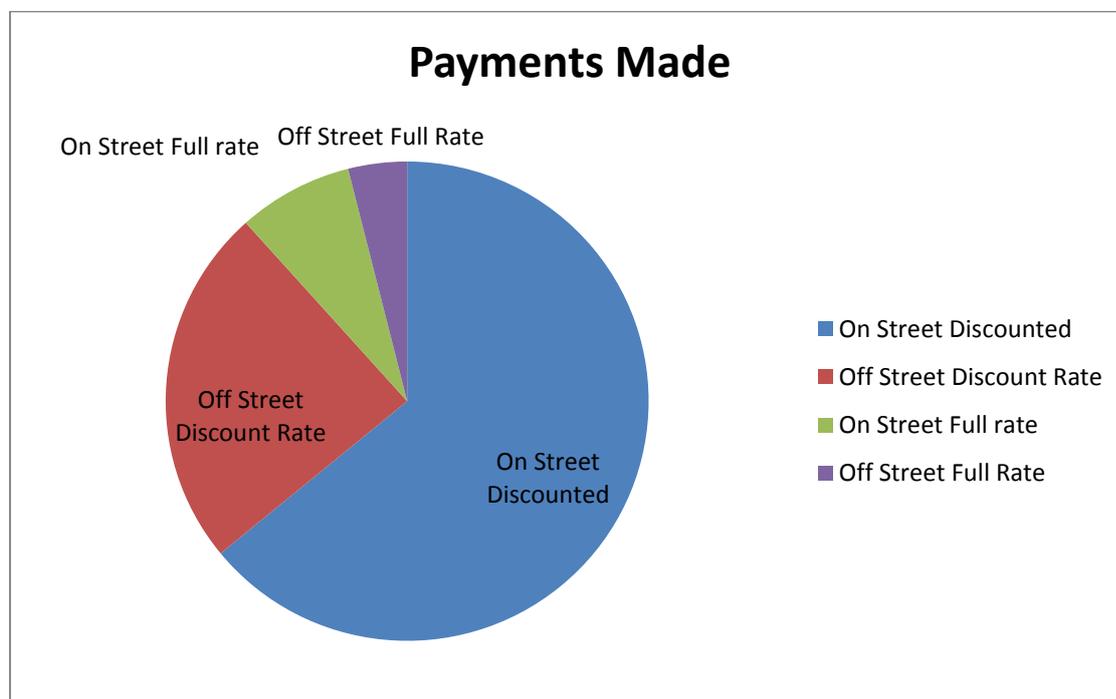
The number of appeals received off street is significantly higher. This is due to the number of appeals received for not displaying a valid pay and display ticket/ pass or permit. The Council allows for discretion and usually waives these requests.

## Payment of PCN

There are two bands that a PCN fall into higher (£70) and lower (£50) If the recipients pays within 14 days they can take advantage of a 50% reduction . PCN can be paid by telephone, on the internet or at any pay point or post office.

If the recipient is registered keeper fails to pay the appeal with 28 days of the service of the notice to owner to the registered keeper, a charge cert is issued. A charge cert increased the penalty by 50% to £75 at a lower band and £105 for higher band contraventions. Further failure to pay will result in the authority seeking to register debt with the TEC and an additional £7 being applied to the outstanding penalty amount.

	Total penalty charge notice issued	Total Paid at discount rate	Total Paid at full charge
<b>On Street inc Bus Lanes</b>	12103 + 7948 (bus lanes)	13106	1576
<b>Off street</b>	9453	4975	806



### **What happens if a penalty charge notice is ignored**

In fairness for those that park legally and those that pay their penalty charge notices the authority looks to recover unpaid penalty charge notice.

If a penalty charge notice is not paid the authority will apply to the TEC for a warrant to enable the collection of the unpaid debt to the Authority. Those warrants are then issued to bailiffs to recover the outstanding debts.

## Traffic Penalty Tribunal

You have the right to appeal to the tribunal against penalties you think have been wrongly issued to you.

However, an appeal to the tribunal is the final stage in the challenge process. So you can appeal to the traffic penalty tribunal when you have gone all the way through the challenge process of the authority which issued the penalty and have had a formal Notice of Rejection of Representations.

You can then appeal against:

- parking penalties issued in England (outside London) and Wales
- bus-lane and moving traffic penalties issued in England and Wales outside London

If you challenged your penalty charge notice with the authority which issued it but they did not cancel it. They gave you the reasons for this.

If you do not agree with these reasons you can appeal to the Traffic Penalty Tribunal. Adjudicators are independent lawyers who look at the evidence, and decide whether or not you have to pay.

Penalties are £ 50, £60 or £70 depending on what it was issued for. You cannot appeal to us and then pay at the discount rate. If you appeal to us and lose, you will usually be required to pay the full cost of the ticket. If you win, there is nothing to pay.

The adjudicator will not normally award costs to you or the authority which issued the penalty. The only time this happens is if the adjudicator thinks either you the authority have been extremely unreasonable.

If you wish to appeal you should complete the Traffic Penalty Tribunal appeal form sent to you with your Notice of Rejection of Representation. You should return it to the address on the form within 28 days of your Notice of Rejection of Representations being delivered.



## **Traffic Enforcement Centre**

Traffic Enforcement Centre (TEC), is a registration point for local authorities that have de-criminalised on-street parking charges.

Tameside MBC will send registration data through electronically to the Traffic Enforcement Centre and receive the guarantee that, following computer validation, the registration will be effected on the day of receipt, authority to produce the Order for Recovery is given the same day to the Tameside.

If you wish to contest the Charge you must file a Witness Statement by the date stated on the order for recovery.

When filing a Witness Statement, there are four grounds of response:

- You have not received the notice to owner, penalty charge notice;
- You made representations to the Local Authority but you did not receive a rejection notice; and
- You made an appeal to the Parking/Traffic Adjudicator (following the rejection, by the Local Authority, of your representation) and you received no response and
- You have paid the penalty charge in full.

If a correctly completed statutory declaration or witness statement is filed with the Traffic Enforcement Centre (TEC) within 36 days of registration, the court registration will be revoked (cancelled). This does not cancel the original penalty charge. The matter is referred back to the local authority to decide what action they wish to take next. If you are unsure of the date of registration you should contact the relevant local authority or TEC on 0300 123 1059 / 01604 619450 and request this.

### **What happens if I do not respond?**

If you do not file a Witness Statement with TEC within the specified time, the Local Authority may enforce the Charge by requesting a warrant. Once the warrant has been authorised by TEC, the Local Authority will employ private bailiffs to execute the warrant.

Further information about TEC can be found at

<http://www.justice.gov.uk/courts/northampton-bulk-centre/traffic-enforcement-centre>

In 2014/15 the authority applied for 1523 warrants in relation to unpaid penalty charge notices. Of these 931 were on street and 592 were off street.



HER MAJESTY'S  
COURTS SERVICE  
**hmcs**

## **COMPLAINTS**

A complaint is defined as an expression of dissatisfaction about a service received. At Tameside we pride ourselves in delivering a high quality service. We will treat all complaints seriously and deal with them efficiently and effectively. More information can be found on our website. The complaints system cannot overturn a result of the issue of a penalty charge notice they are considered by the Parking Services team and responded to within the statutory guidance.

**Further information is available on our website at [www.tameside.gov.uk/carparks](http://www.tameside.gov.uk/carparks)**

### **Appeals should be directed to**

Tameside MBC, PO Box 304, Parking Services, Ashton under Lyne, OL6 0GA  
Or online direct to [parking.services@tameside.gov.uk](mailto:parking.services@tameside.gov.uk)

If you wish to speak to an officer you can telephone 0161 342 2005,  
or call in at our Customer Service Centres or a Tameside Library

All this information is on the reverse of the penalty charge notice. Please quote your Penalty Charge Number on all correspondence.



## Twitter



Tameside uses social media in order to engage with the public and to provide up to date information on all aspects of transport and parking. The TMBC\_Highways twitter account was set up in late 2014 and is now the best of its kind in Greater Manchester in terms of relevance of the tweets and engagement of users. Planned road closures are advertised in advance through social media along with emergency road closures as and when they occur. Emergency call out staff also tweet out of hours. Our twitter account currently has 1,264 followers,

It is a very good tool to give quick, real time updates to members of the public in relation to highways issues such as road closures allowing the public to plan journeys accordingly.



## Contract Car Park Passes

Contract car park passes are available for pay and display car parks within the Borough. A pass can be purchased and a disc will be issued to display in your vehicle, which allows parking in a designated car park for duration of 6 or 12 months.

Car Park passes are offered at varying rates depending on the car park, number of days and duration of pass. They are available as follows:-



### Inner Zone (Zone 1)

Zone 1	6 months	12 months
5 Day (Mon-Fri)	£190	£350.00
6 Day( Mon-Sat)	£216.00	£402.00
7 Day( Mon-Sun)	£229.00	£428.00

The above charges relate to passes purchased at the following locations:-

Henrietta St, Ashton under Lyne  
 Old Cross St, Ashton under Lyne  
 Mulberry St, Ashton under Lyne

Church St, Ashton under Lyne  
 Water St (Baths) Ashton under Lyne

### Outer Zone (Zone )

Zone 2	6 months	12 months
5 Day (Mon-Fri)	£140.00	£250.00
6 Day( Mon-Sat)	£166.00	£302.00

The above charges relate to passes purchased at the following locations:-

Nb There are no charges on Sunday on the car parks as listed below therefore a 7 day pass is not applicable.

Crown St, Ashton under Lyne	Wimpole St, Ashton under Lyne
Darnton Rd, (Stamford Park) Ashton under Lyne	Mill Ln, Ashton under Lyne
Burlington St, Ashton under Lyne	Waterloo Rd, Stalybridge
Welbeck St, Ashton under Lyne	Melbourne St, Stalybridge
Union St, Ashton under Lyne	Rassbottom St, Stalybridge
Old St, Ashton under Lyne	Castle St, Stalybridge
Beeley St, Hyde	Mill St, Mossley
Ward St, Hyde	Market Ground, Mossley
Water St, Hyde	Craven St, Droylsden
Union St, Hyde	Market St, Droylsden
Clarendon St, Hyde	Greenside Ln, Droylsden
Cross St, Hyde	Town Hall, Dukinfield
Chapel St, Hyde	Queen St, Denton
Grafton St, Hyde	
Water St, Hyde	

Car park passes can be purchased on line and paid with debit/credit cards, or alternatively an application form completed and a cheque payment sent with the application. Renewals are sent to customers who have existing passes reminding them of the expiry date of the pass.

Number of Permits issued during 2014 – 2015

5 day inner	57
6 day inner	9
7 day inner	63
5 day outer	426
6 day outer	16
Ad hoc days	53
<b>Total issued</b>	<b>624</b>

As a result of reviewing the pay and display charges, the charges of the contract passes were reduced in January 2015 by more than 20%, the new prices are as above.

## Controlled Parking Schemes



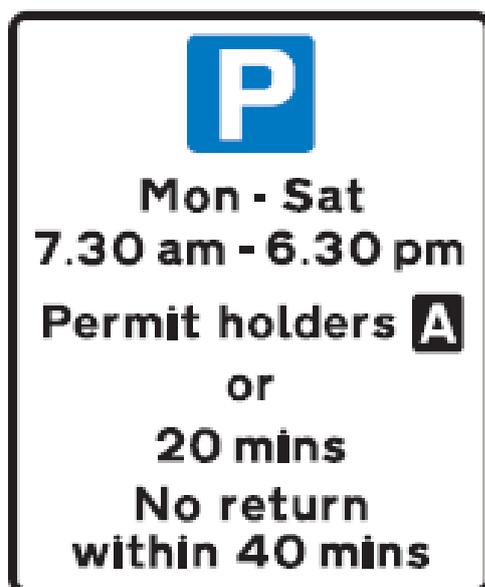
Tameside Council provides resident parking schemes, where resident are able to apply for a permit that enables themselves and visitors to park near their homes. The scheme does not provide dedicated parking spaces exclusively for permit holders, but permit holders may park in any of the streets within their designated zones. When parked in a residents parking scheme resident or visitor permits must be displayed at all times.

Tameside MBC introduced Controlled Parking Schemes (CPS) in two forms. A Controlled Parking Zone (CPZ)), a zone has an entry sign which only allows vehicles with permits to park within the zone and there are no exemptions for disabled drivers, and below is an example of a controlled parking zone sign



A Controlled Parking Place (CPP) a parking place is a marked out bay which has a sign instruction who can park within the bay (e.g. Mon – Sat, 7.30am – 6.30pm, 20 mins, no return within 40 minutes or permit holder (ref)) with this type of bay, disabled badge holders are permitted to park without a permit for an un-limited amount of time.

Below is an example of a controlled parking place sign



Within the borough of Tameside CPS are used to discourage parking from local amenities on residential streets (town centre, hospital, college) or to manage authorised parking, during operational hours using the minimum street furniture within a Town Centre/ Market Place

## **PROCESS OF INTRODUCTION**

Once the resident has made contact with us, we ask for a petition from other residents on the street to get a feel for the scheme and the residents opinions, following this (depending on our budgets and its priority) we send out a questionnaire to the residents informing them of the charges (see .4) and the terms of use, if the majority of the questionnaires are returned in favour of a scheme a Public Notice introducing an Experimental Order is advertised and the scheme is introduced (unless the scheme is to be privately funded, we then proposed to introduce the scheme permanent in the first instance). Approximately eight months after its implementation (including the six month objection period) a second questionnaire is sent out to the affected properties, this allows us to make any amendments necessary to ensure the scheme is fulfilling its purpose.

## **APPLICATION PROCESS**

Application forms are posted out to properties 1 month prior to the schemes operational date or if the scheme has already been made permanent a reminder letter is sent out 1 month prior to the expiry date on the permits. Application forms throughout the year can be obtained by contacting a member of the Traffic Operations team either via the Councils Call Centre on 0161 342 8355 or by email [trafficoperations@tameside.gov.uk](mailto:trafficoperations@tameside.gov.uk) – we aim to send permits out within 5 working days of the application being received.

Generally residents are entitled a 2x resident permits and 1x visitor's permit. We also provide Daily Use Scratch Cards in booklets of 20, these are unlimited and do not expire.

## **CHARGES**

The scheme runs for a rolling twelve months e.g. if the scheme was made permanent January 2015 new permits will be required from January 2016, if an application for a permit is received within the twelve months (October 2015 for example) there is no discount available and the permit will expire at the same time as the others in the scheme and will be charged as indicated below.

Resident and visitor permits are charged at £30 per permit.

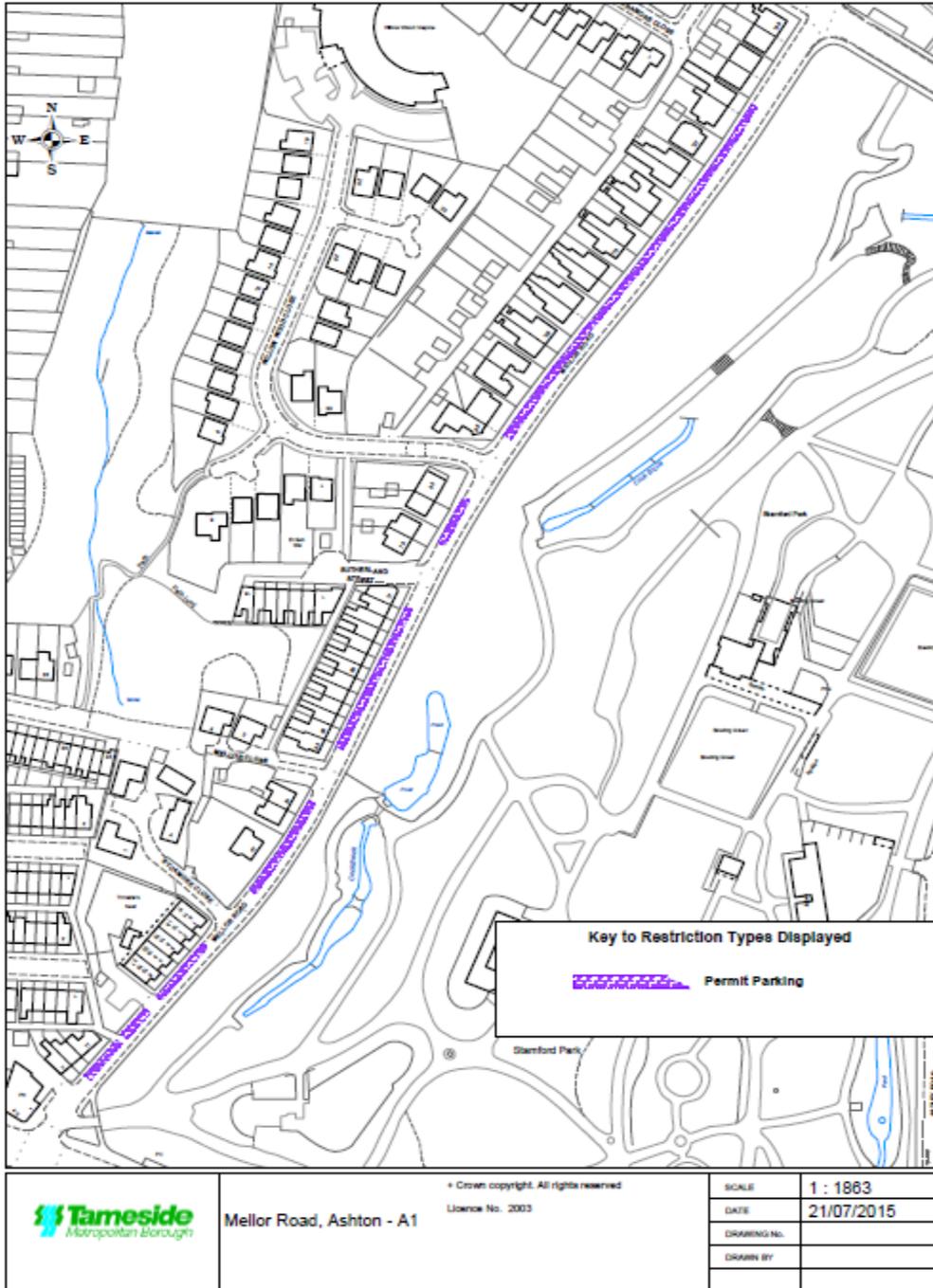
Daily Use Scratch cards are £10 for a book of 20 – these are unlimited per household.

Currently payment can be made by Cash, Cheque or Postal Order – If payment is to be made by cash an appointment will have to be made and a member of staff will meet the resident to exchange the cash for the permit (s) or Scratch Cards

### List of Current Schemes

<b>Scheme Ref No.</b>	<b>Area</b>	<b>Reason</b>	<b>Town</b>	<b>Operational times/ days</b>	<b>Permeant Operational date</b>
A1	Mellor Road	Hospital	Ashton	7 days 8am – 6:30pm	August 2014
A2/A3	County Avenue/ Witham Street	Hospital/ College	Ashton	7 days 8am – 7pm	September 2013
A4	Willow Wood Close	Hospital/ College	Ashton	7 days 8am – 6:30pm	September 2014
A5	Hurst Bank Road Area	Hospital	Ashton	7 days 8am – 9pm	December 2014
A6	Katherine Street	Service Area	Ashton	7 days 24 hours	November 2014
AM	Ashton Town Centre	Market Place	Ashton	7 days 10am – 4pm	April 2014
S1	King Street, Stalybridge	Town Centre	Stalybridge	7 days 8am – 8pm	October 2014

Plans of the parking schemes follow:

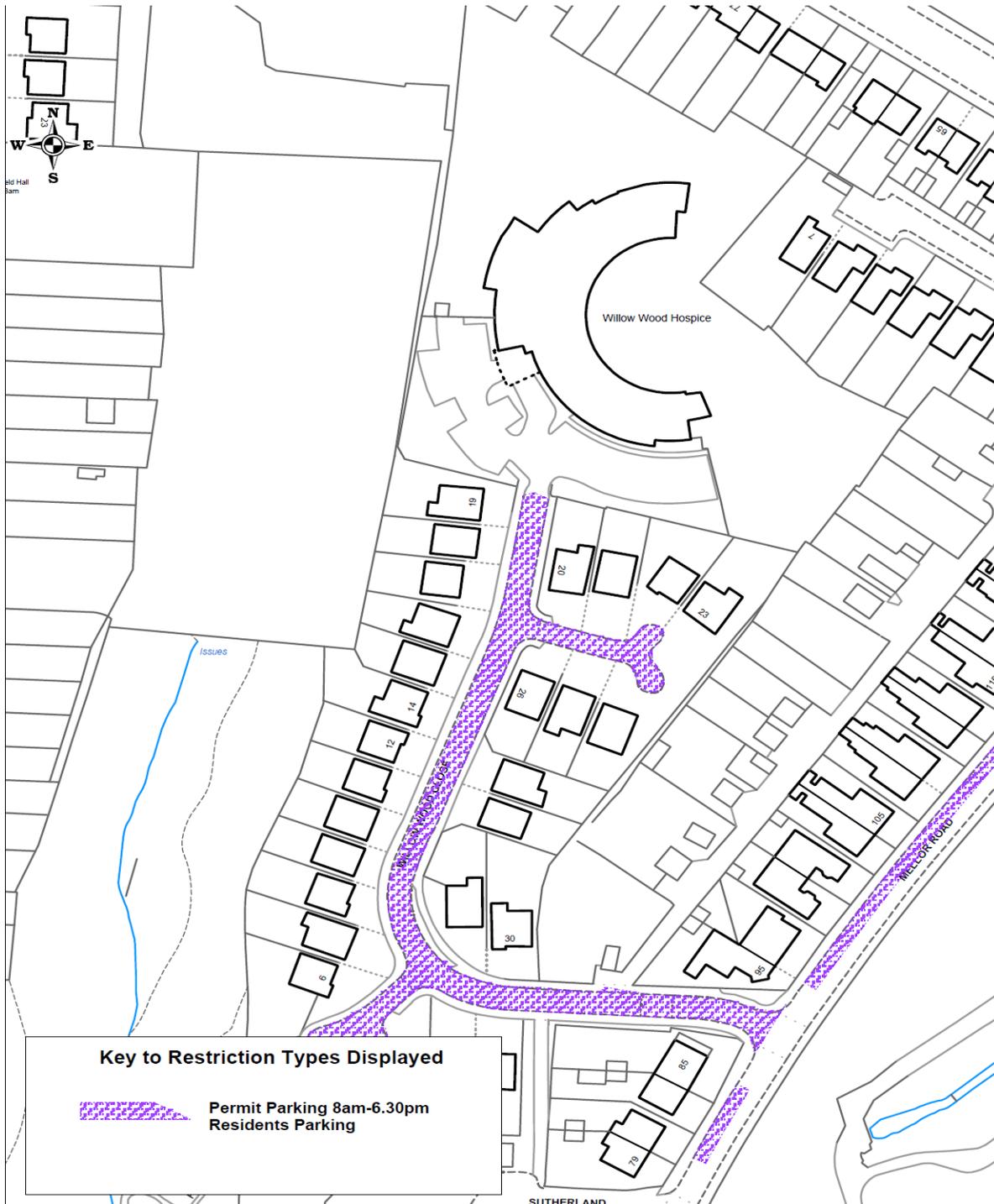


## A1 Mellor Road Ashton



	+ Crown copyright. All rights reserved Licence No. 2003 County Avenue & Witham Street, Ashton - A2/A3	SCALE	1 : 1327
		DATE	21/07/2015
		DRAWING No.	
		DRAWN BY	

## A2/ A3 – County Avenue/Witham Street, Ashton



**Key to Restriction Types Displayed**

 **Permit Parking 8am-6.30pm Residents Parking**



Willow Wood Close, Ashton - A4

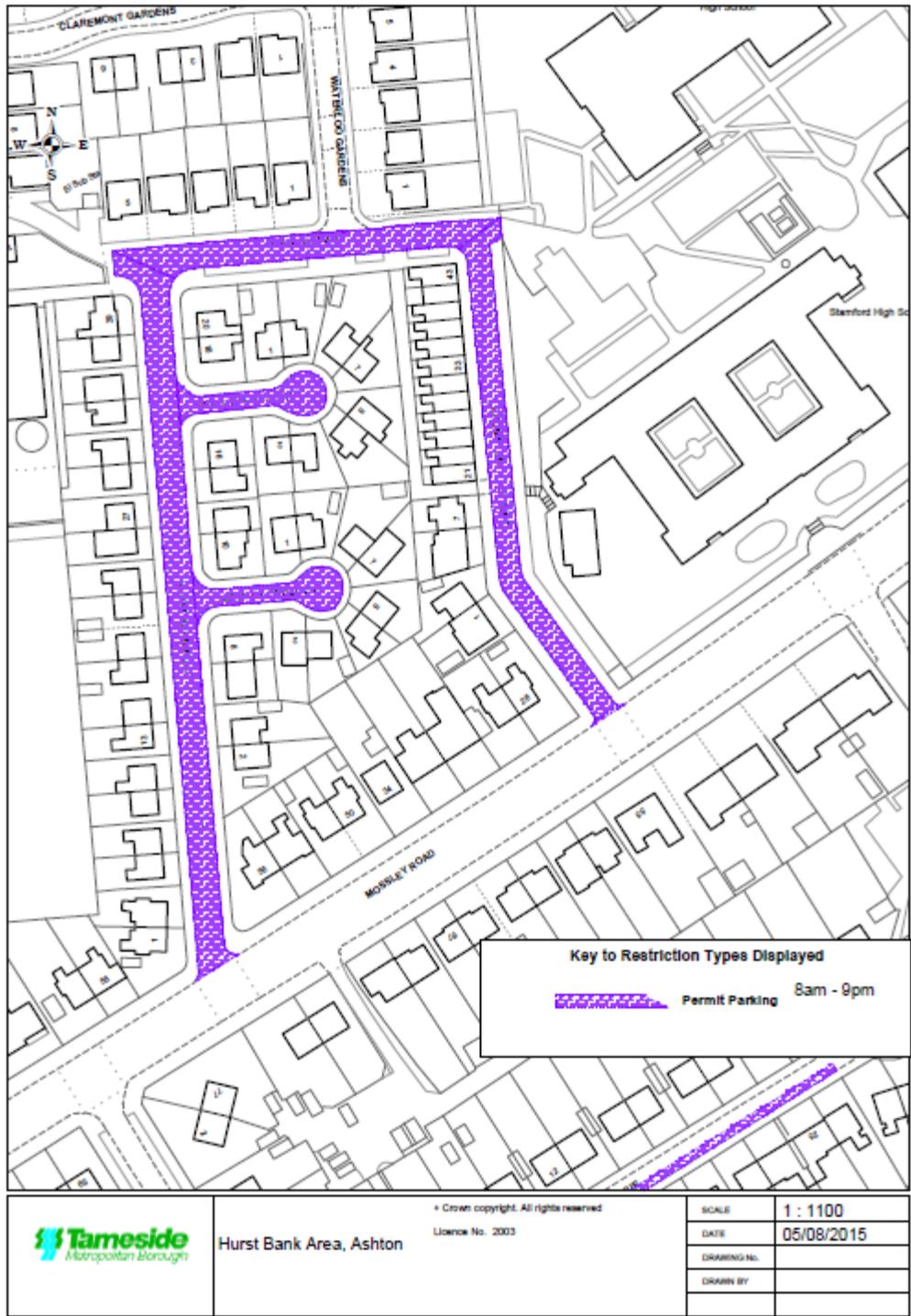
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Licence No. 2003

SCALE	1 : 1180
DATE	21/07/2015
DRAWING No.	
DRAWN BY	

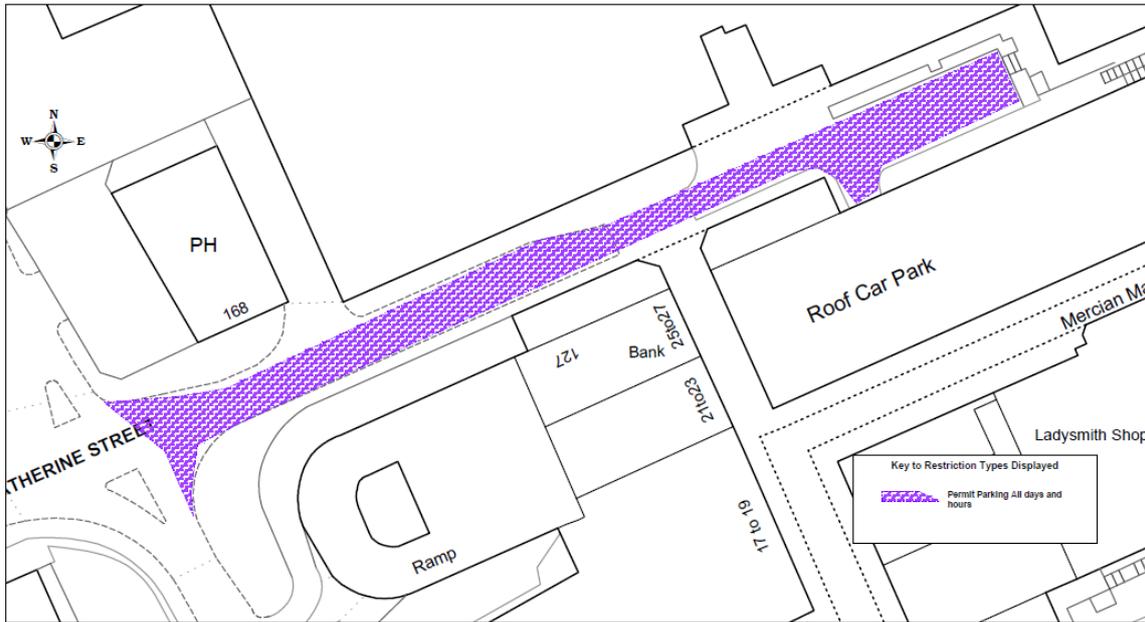
## A4 Willow Wood Close, Ashton

Annual Parking Report 2014 - 2015



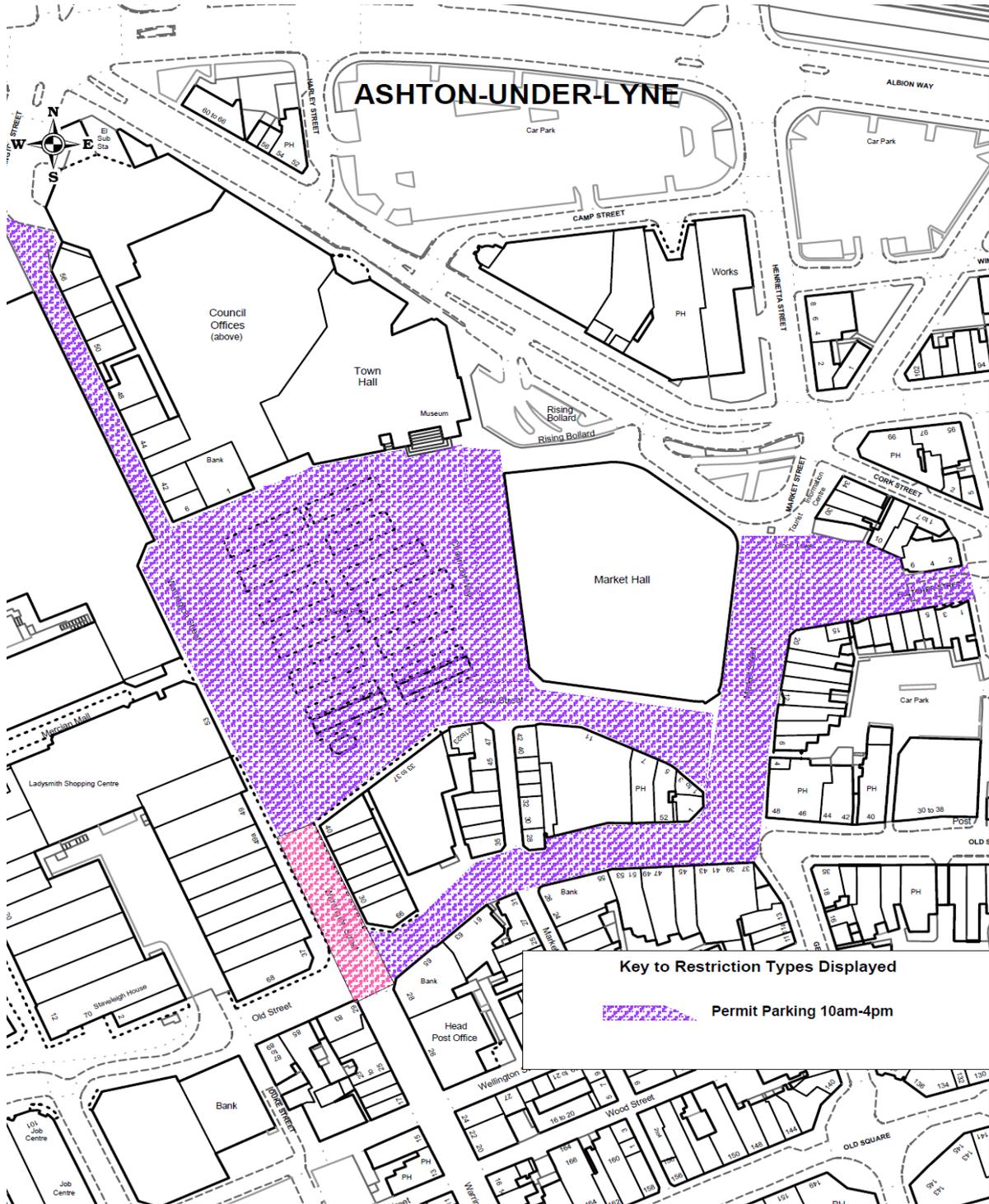
## A5 – Hurst Bank Road, Ashton

ALBION WAY  
HENRIETTA STREET



	<small>+ Crown copyright. All rights reserved Licence No. 2003</small>		SCALE	1 : 550
	Katherine Street, Ashton		DATE	05/08/2015
			DRAWING No.	
			DRAWN BY	

## A6 Katherine Street, Ashton



**Key to Restriction Types Displayed**

 Permit Parking 10am-4pm



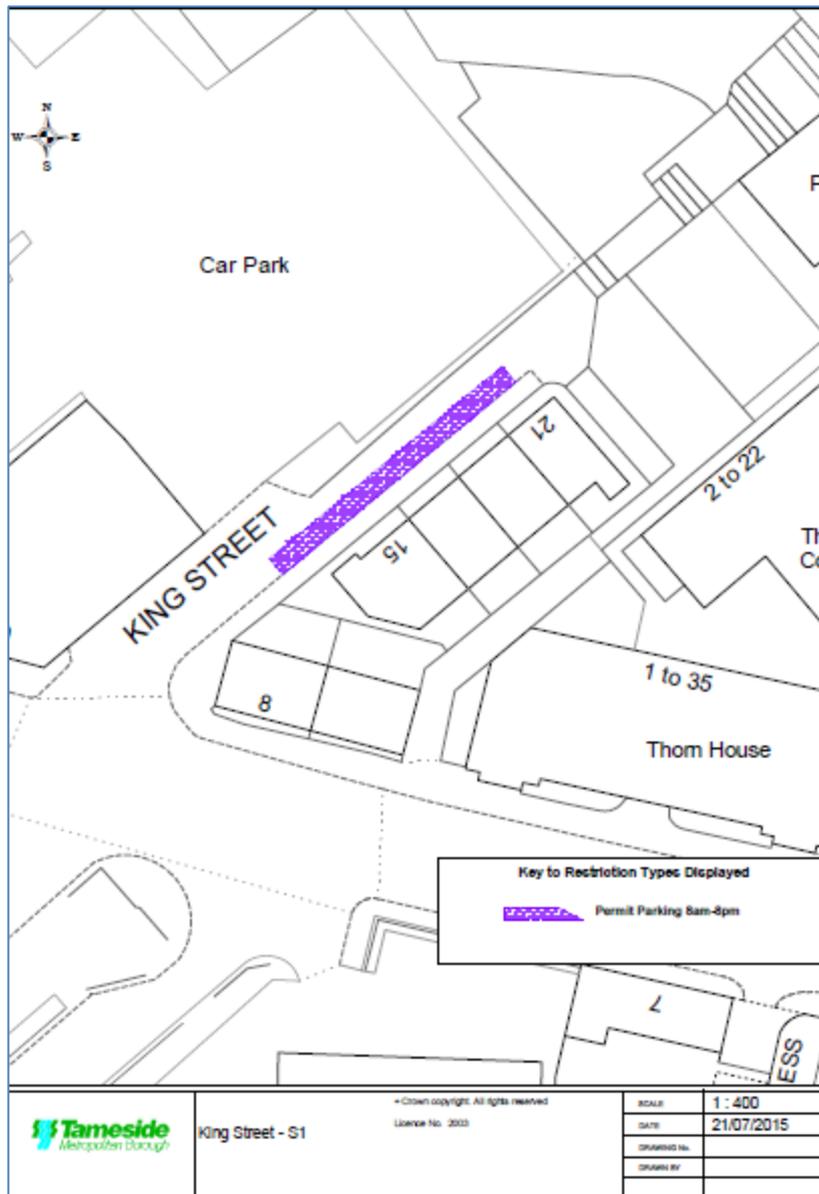
Ashton Market Place - AM

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Licence No. 2003

SCALE	1 : 1500
DATE	21/07/2015
DRAWING No.	
DRAWN BY	

## AM Ashton Market Place

Annual Parking Report 2014 - 2015



## S1 King Street, Stalybridge

The scheme runs for a rolling twelve months e.g. If the scheme was made permanent January 2015 new permits will be required from January 2016, if an application for a permit is received within the twelve months (October 2015 for example) there is no discount available and the permit will expire at the same time as the others in the scheme and will be charged as indicated below.

Resident and visitor permits are charged at £30 per permit.

Daily Use Scratch cards are £10 for a book of 20 – these are unlimited per household.

Currently payment can be made by Cash, Cheque or Postal Order – If payment is to be made by cash an appointment will have to be made and a member of staff will meet the resident to exchange the cash for the permit (s) or Scratch Cards

## Blue Badges



Previously blue badges were made from card and handwritten but since 2013 disabled drivers have been able to apply for an electronic printed badge. The new badge has security features such as a unique hologram, digital photo and serial number allowing Civil Enforcement Officers to check for genuine badges more easily through the windscreen.

### How to display the badge

- When using the parking concessions you must display the badge on the dashboard or facia panel, where it can be clearly read through the front windscreen. If there is no dashboard or facia panel in your vehicle, you must still display the badge in a place where it can be clearly read from outside the vehicle.
- The front of the badge should face upwards, showing the wheelchair symbol. The side showing the photograph should not be visible through the windscreen.
- You must also ensure that the details on the front of the badge remain legible. If they become unreadable through fading or wear and tear, you must return the badge to your local authority so they can issue you with a new one. Displaying a badge that is illegible may result in a parking fine.
- Blind people need to ensure that people displaying the badge or clock on their behalf understand how to display them correctly. Incorrect display of the badge may result in a parking fine.

### Use of the blue badge

The badge is for your use and benefit only. It must only be displayed if you are travelling in the vehicle as a driver or passenger, or if someone is collecting you or dropping you off and needs to park at the place where you are being collected or dropped.

- You should not allow other people to use the badge to do something on your behalf, such as shopping or collecting something for you unless you are travelling with them.
- You must never give the badge to friends or family to allow them to park for free, even if they are visiting you.

## **Places where a blue badge may be used**

### **Pay and display car parks in Tameside**

Blue badge holders may park on pay and display car parks either in a marked bay or a designated person's disabled bay but charges apply. The blue badge should be displayed along with the clock showing the time of arrival, and, an additional 1 hours parking will be allowed. Parking out of bay or in a restricted area of the car park may result in the issue of a penalty charge notice.

### **Single or double yellow lines without kerb tabs**

Parking is allowed for up to three hours providing the blue badge and clock (showing time of arrival) are clearly displayed and the vehicle is not causing an obstruction or is left in a dangerous situation

## **Places where a blue badge may NOT be used**

### **Single or double yellow lines with tabs**

The no loading sign associated with the single yellow kerb tab advises of the times parking or loading is not allowed even for blue badge holders. Double kerb tabs apply 24 hours a day and no parking or loading is allowed at any time.

### **Other restricted areas**

Parking is not permitted where parking is reserved for permit holders; taxis; pedestrian crossings; clearways; bus stop clearways during hours of operation; urban clearway within its hours of operation; school 'keep clear' markings during hours shown on a yellow no-stopping plate; during times of loading bans; bus , tram or cycle lanes; double white lines in the middle of the road; suspended meter bays; temporary parking restrictions are enforced.

It is not also permitted where parking would endanger, inconvenience, or obstruct pedestrians or other road users. If you do your car could be removed by the police.

## **Misuse of a Blue badge**

**It is a criminal offence to misuse a badge.**

This includes

- People other than the badge holder taking advantage of the parking
- Allowing someone else to use your blue badge Parking in an on street parking bay or a pay and display car park without displaying a blue badge
- Parking in a designated persons disabled bay without displaying a blue badge
- Failing to produce a blue badge when asked for it by a police officer or civil enforcement officer
- Parking in unauthorised areas i.e. clearway or zebra crossing or where there is a loading bay
- Using a fake or altered blue badge

The blue badge is the property of the Local Authority and they can be withdrawn if the holder is found to be misusing the badge. If you have committed an offence relating to blue badge misuse you may also be fined up to £1,000 plus any additional penalty for any related parking offence.

It is up to the car park owner to decide whether badge holders can park free of charge. Do not assume you can always park in Off-street car parks (such as supermarket, hospital or local authority car parks).

Further information regarding blue badges can be found at the Department of Transport website as below.

<https://www.gov.uk/blue-badge-scheme-information-council>

<https://www.gov.uk/government/publications/the-blue-badge-scheme-rights-and-responsibilities-in-england>

## List of streets where penalty charge notices were issued

STREET	TOWN	ISSUED
ALBION STREET	ASHTON	72
ALDERLEY STREET	ASHTON	1
ALEXANDRA ROAD	ASHTON	6
ALEXANDRA STREET	ASHTON	1
ANGELSEY ROAD	ASHTON	6
ARUNDEL STREET	ASHTON	121
ASHLYNNE	ASHTON	2
BEAUFORT ROAD	ASHTON	2
BEAUMONT STREET	ASHTON	1
BENTINCK STREET	ASHTON	25
BERKELEY STREET	ASHTON	1
BLANDFORD STREET	ASHTON	7
BLenheim WAY	ASHTON	43
BOODLE STREET	ASHTON	1
BOOTH STREET	ASHTON	96
BOW STREET	ASHTON	50
BROOK STREET EAST	ASHTON	1
BURLINGTON STREET	ASHTON	13
CAMP STREET	ASHTON	21
CANTERBURY STREET	ASHTON	1
CAROLINE STREET	ASHTON	10
CAVENDISH STREET	ASHTON	3
CHAPEL STREET	ASHTON	22
CHAUMONT WAY	ASHTON	45
CHURCH STREET	ASHTON	91
CORK STREET	ASHTON	4
COTTON STREET EAST	ASHTON	72
COUNTY AVENUE	ASHTON	1
COUNTY AVENUE	ASHTON	127
COWHILL LANE	ASHTON	83
CRICKETS LANE	ASHTON	7
CROSS GLEBE STREET	ASHTON	1
CROSS STREET	ASHTON	4
CROWN STREET	ASHTON	2
CURRIER LANE	ASHTON	1
CURZON ROAD	ASHTON	4
DALE STREET EAST	ASHTON	3

DARNTON ROAD	ASHTON	15
DEAN STREET	ASHTON	8
DELAMERE STREET	ASHTON	146
DERAMORE CLOSE	ASHTON	5
DIAMOND STREET	ASHTON	1
DUKE STREET	ASHTON	3
FLETCHER STREET	ASHTON	10
FRASER STREET	ASHTON	4
GLEBE STREET	ASHTON	51
GREENFIELD STREET 60	ASHTON	9
HARLEY STREET	ASHTON	10
HENRIETTA STREET	ASHTON	16
HERRIES STREET	ASHTON	8
HEYS ROAD	ASHTON	1
HODGSON STREET	ASHTON	36
HOLDEN STREET	ASHTON	2
HOPE STREET	ASHTON	9
HOWARD COURT	ASHTON	6
HURST BANK ROAD	ASHTON	1,098
KATHERINE STREET	ASHTON	232
KELVIN STREET	ASHTON	1
KERSHAW STREET	ASHTON	1
LEAM STREET	ASHTON	1
LEES STREET	ASHTON	1
LENNOX STREET	ASHTON	4
LORD STREET	ASHTON	2
MARGARET STREET	ASHTON	10
MARKET STREET	ASHTON	15
MELBOURNE STREET SOUTH	ASHTON	1
MELLOR ROAD	ASHTON	521
MELVILLE STREET	ASHTON	1
MIDGLEY CRESCENT	ASHTON	7
MILL LANE	ASHTON	20
MONTAGUE ROAD	ASHTON	2
MOSS STREET EAST	ASHTON	2
MOUNT PLEASANT STREET	ASHTON	1
MULBERRY STREET	ASHTON	5
MULBERRY STREET	ASHTON	1
NEAL AVENUE	ASHTON	1
NEWMAN STREET	ASHTON	2
NEWMARKET ROAD	ASHTON	2

NEWTON STREET	ASHTON	120
NORTH STREET	ASHTON	8
OLD CROSS STREET	ASHTON	21
OLD CROSS STREET ( 30 )	ASHTON	1
OLD SQUARE	ASHTON	2
OLD STREET (60) ASHTON	ASHTON	289
OLD STREET	ASHTON	454
OLDHAM ROAD	ASHTON	19
PARK SQUARE	ASHTON	1
PARK STREET	ASHTON	4
PEEL STREET	ASHTON	1
PELHAM STREET	ASHTON	1
PENNY MEADOW	ASHTON	1
PENNY MEADOW ( 30)	ASHTON	192
PICTON STREET	ASHTON	2
PORTLAND STREET SOUTH	ASHTON	2
POTTINGER STREET	ASHTON	3
PRINCESS STREET	ASHTON	18
QUEENS ROAD	ASHTON	7
RAYNHAM STREET	ASHTON	4
ROMNEY STREET	ASHTON	1
SMALLSHAW LANE	ASHTON	2
SOUTH STREET	ASHTON	14
ST MICHAELS SQUARE	ASHTON	88
ST PETERS STREET	ASHTON	10
STAMFORD STREET (60) CENTRAL	ASHTON	429
STAMFORD STREET CENTRAL	ASHTON	30
STAMFORD STREET EAST	ASHTON	1
STAMFORD STREET WEST	ASHTON	94
STANHOPE STREET	ASHTON	6
STOCKPORT ROAD	ASHTON	83
STORE STREET	ASHTON	1
SWAN STREET	ASHTON	33
TAUNTON ROAD	ASHTON	1
TRAFALGAR SQUARE	ASHTON	2
TURNER LANE	ASHTON	5
UNION ROAD	ASHTON	2
UNION STREET	ASHTON	9
WARRE STREET	ASHTON	1
WARRINGTON STREET	ASHTON	123
WATER STREET	ASHTON	6

WELBECK STREET SOUTH	ASHTON	23
WELLINGTON ROAD	ASHTON	5
WELLINGTON STREET	ASHTON	116
WEST STREET	ASHTON	9
WHITEACRE ROAD	ASHTON	7
WILLIAM STREET	ASHTON	2
WILLIAMSON STREET	ASHTON	1
WILLOW WOOD CLOSE	ASHTON	84
WILSON CRESCENT	ASHTON	1
WIMPOLE STREET	ASHTON	103
WITHAM STREET	ASHTON	32
WOOD STREET	ASHTON	13
WORTHINGTON STREET	ASHTON	2
YORKSHIRE STREET	ASHTON	6
EGERTON STREET	ASHTON	1
FLEET STREET	ASHTON	91
GAS STREET	ASHTON	45
GEORGE STREET	ASHTON	119
GORDON STREET	ASHTON	12
GREY STREET	ASHTON	14
GROSVENOR STREET	ASHTON	1
MARKET HALL SERVICE ROAD	ASHTON	40
MARKET PLACE	ASHTON	5
MOSSLEY ROAD	ASHTON	49
RUSSELL STREET	ASHTON	8
TURNER STREET	ASHTON	2
ASSHETON AVENUE	AUDENSHAW	1
BOOTH ROAD	AUDENSHAW	2
CARTWRIGHT STREET	AUDENSHAW	1
CLARENDON ROAD	AUDENSHAW	1
CORPORATION ROAD	AUDENSHAW	1
DENTON ROAD	AUDENSHAW	19
DROYLSDEN ROAD	AUDENSHAW	19
KERSHAW LANE	AUDENSHAW	3
LUMB LANE	AUDENSHAW	6
MANCHESTER ROAD	AUDENSHAW	1
MOUNT PLEASANT STREET	AUDENSHAW	1
PARK ROAD	AUDENSHAW	3
SOUTH STREET	AUDENSHAW	5
STAMFORD ROAD	AUDENSHAW	1
STANHOPE AVENUE	AUDENSHAW	1

STANHOPE STREET	AUDENSHAW	1
WELLINGTON STREET	AUDENSHAW	1
WILLOW FOLD	AUDENSHAW	1
ACRE STREET	DENTON	66
ALBERT STREET	DENTON	48
ALEXANDER ROAD	DENTON	1
ANN STREET	DENTON	59
ANNAN STREET	DENTON	35
ASHTON ROAD	DENTON	5
ASHWORTH STREET	DENTON	20
BALMORAL DRIVE	DENTON	2
BEECH AVENUE	DENTON	1
BELGRAVE STREET	DENTON	18
BOWDEN STREET	DENTON	190
CEDAR GROVE	DENTON	4
CEMETERY ROAD	DENTON	3
CORPORATION ROAD	DENTON	1
CRANBERRY DRIVE	DENTON	15
DERBY STREET	DENTON	1
DUKE STREET	DENTON	3
EDWARD STREET	DENTON	1
EGERTON STREET	DENTON	1
FREDERICK STREET	DENTON	7
GEORGE STREET	DENTON	1
GIBRALTAR LANE	DENTON	2
GOULD STREET	DENTON	29
GRESHAM STREET	DENTON	5
GROSVENOR STREET ( 60 )	DENTON	13
HAUGHTON GREEN ROAD	DENTON	7
HAUGHTON HALL ROAD	DENTON	2
HERISTONE AVENUE	DENTON	1
HULME ROAD	DENTON	7
HULTON STREET	DENTON	18
HYDE ROAD	DENTON	6
IRWIN STREET	DENTON	3
KYNDER STREET	DENTON	4
LIME GROVE	DENTON	10
LINDEN ROAD	DENTON	5
MANCHESTER ROAD (30)	DENTON	89
MANCHESTER ROAD NORTH	DENTON	1
MANCHESTER ROAD	DENTON	77

MANOR ROAD	DENTON	1
MARKET STREET (10)	DENTON	33
MARKET STREET	DENTON	112
MOORSIDE LANE	DENTON	3
OAK DRIVE	DENTON	3
OSBORNE ROAD	DENTON	1
PARK ROAD	DENTON	3
PATTERSON STREET	DENTON	1
PEEL STREET	DENTON	25
PERCY ROAD	DENTON	3
PETER STREET	DENTON	2
PRINCE EDWARD AVENUE	DENTON	2
QUEEN STREET (30)	DENTON	36
RUBY STREET	DENTON	2
SAXON STREET	DENTON	35
SEYMOUR STREET	DENTON	1
STOCKPORT ROAD	DENTON	15
TAYLOR LANE	DENTON	8
TAYLOR STREET	DENTON	4
THORNLEY LANE NORTH	DENTON	21
TOWN LANE	DENTON	19
TWO TREES LANE	DENTON	1
VAUDREY LANE	DENTON	3
VICTORIA STREET	DENTON	82
WILTON STREET	DENTON	74
WINDMILL LANE	DENTON	19
YORK ROAD	DENTON	2
ALBERT STREET	DROYLSDEN	1
ALDERDALE DRIVE	DROYLSDEN	1
ARBROATH STREET	DROYLSDEN	1
ASH STREET	DROYLSDEN	1
ASHDALE CRESCENT	DROYLSDEN	1
ASHTON HILL LANE	DROYLSDEN	3
ASHTON NEW ROAD	DROYLSDEN	17
ASHTON ROAD	DROYLSDEN	19
BAGULEY STREET	DROYLSDEN	2
BEECH AVENUE	DROYLSDEN	1
BESWICK STREET	DROYLSDEN	2
BUCKLEY STREET	DROYLSDEN	2
BURNS GROVE	DROYLSDEN	1
BUXTON LANE	DROYLSDEN	6

CANAL STREET	DROYLSDEN	6
CANAL STREET	DROYLSDEN	2
CHAPEL STREET	DROYLSDEN	9
CHAPPELL ROAD	DROYLSDEN	85
CHESTERTON GROVE	DROYLSDEN	1
CHURCH STREET	DROYLSDEN	32
CRAVEN STREET	DROYLSDEN	37
DAWLISH AVENUE	DROYLSDEN	5
EASTON ROAD	DROYLSDEN	1
EASTWOOD AVENUE	DROYLSDEN	4
EDGE LANE (60)	DROYLSDEN	8
EDGE LANE	DROYLSDEN	18
EDMUND STREET	DROYLSDEN	1
ELLEN STREET	DROYLSDEN	21
FAIRFIELD AVENUE	DROYLSDEN	14
FAIRFIELD ROAD	DROYLSDEN	2
FIELD STREET	DROYLSDEN	13
FIELDS CRESCENT	DROYLSDEN	2
GRANSMOOR ROAD	DROYLSDEN	3
GREENHOW STREET	DROYLSDEN	9
GREENSIDE LANE	DROYLSDEN	9
HART STREET	DROYLSDEN	1
HENRY STREET	DROYLSDEN	3
HOLYOAKE STREET	DROYLSDEN	4
KERSHAW STREET	DROYLSDEN	4
LEWIS ROAD	DROYLSDEN	7
LUMB LANE	DROYLSDEN	2
MANCHESTER ROAD	DROYLSDEN	74
MANOR ROAD(60)	DROYLSDEN	1
MANOR ROAD	DROYLSDEN	8
MARKET STREET	DROYLSDEN	9
MARTINS WAY	DROYLSDEN	4
MEDLOCK STREET	DROYLSDEN	4
MELLOR STREET (60)	DROYLSDEN	1
MELLOR STREET	DROYLSDEN	1
MOORCROFT STREET	DROYLSDEN	9
MOORSIDE STREET	DROYLSDEN	7
PICKMERE CLOSE	DROYLSDEN	6
RUSKIN ROAD	DROYLSDEN	1
SCOTT ROAD	DROYLSDEN	4
SHAKESPEARE ROAD	DROYLSDEN	1

SHELLEY GROVE	DROYLSDEN	2
SPRINGFIELD ROAD	DROYLSDEN	1
ST ANDREWS AVENUE	DROYLSDEN	6
THACKERAY GROVE	DROYLSDEN	2
UNNAMED OFF STREET HIGHWAY	DROYLSDEN	75
WATER LANE	DROYLSDEN	6
WILLIAMSON LANE	DROYLSDEN	1
CRYER STREET	DROYLSDEN	1
CARPENTERS WALK	DROYLSDEN	2
ASTLEY STREET	DUKINFIELD	4
BELVEDERE DRIVE	DUKINFIELD	1
BOW STREET	DUKINFIELD	4
BROADWAY	DUKINFIELD	14
CHAPEL STREET	DUKINFIELD	14
CHARLES STREET	DUKINFIELD	3
CHEETHAM HILL ROAD	DUKINFIELD	51
CLARENDON STREET	DUKINFIELD	28
CRESCENT ROAD	DUKINFIELD	1
EDWARD STREET	DUKINFIELD	4
FOUNDRY STREET	DUKINFIELD	1
HADFIELD STREET	DUKINFIELD	3
HILL STREET	DUKINFIELD	2
HOPE STREET	DUKINFIELD	2
JOHNSON BROOK ROAD	DUKINFIELD	2
KENYON AVENUE	DUKINFIELD	2
KING STREET	DUKINFIELD	5
NEWTON WOOD ROAD	DUKINFIELD	2
OUTRAM ROAD	DUKINFIELD	1
OVAL DRIVE	DUKINFIELD	1
PARK ROAD	DUKINFIELD	1
PICKFORD LANE	DUKINFIELD	4
RAVENSFIELD WAY	DUKINFIELD	16
SCHOOL DRIVE	DUKINFIELD	2
VICARAGE DRIVE	DUKINFIELD	5
VICTORIA ROAD	DUKINFIELD	13
VICTORIA STREET	DUKINFIELD	1
WESTMORLAND AVENUE	DUKINFIELD	2
YEW TREE LANE	DUKINFIELD	6
CARRHOUSE LANE	HOLLINGWORTH	1
GREEN LANE	HOLLINGWORTH	3
MOORFIELD TERRACE	HOLLINGWORTH	1

WOOD STREET	HOLLINGWORTH	1
ALLEN AVENUE	HYDE	1
ASHTON ROAD	HYDE	1
BEECH STREET	HYDE	84
BEELEY STREET	HYDE	2
BENNETT STREET	HYDE	28
BOROUGH ARCADE	HYDE	31
BOWDEN STREET	HYDE	1
BRADBURY STREET	HYDE	3
BRADLEY GREEN ROAD	HYDE	5
BROADWAY	HYDE	5
BROOK STREET	HYDE	14
BUCKLEY CLOSE	HYDE	15
CAPTAIN CLARK ROAD	HYDE	4
CARTER STREET	HYDE	3
CARTWRIGHT STREET	HYDE	11
CHAPEL STREET	HYDE	35
CHURCH STREET	HYDE	18
CIVIC SQUARE	HYDE	5
CLARENCE STREET	HYDE	4
CLARENDON PLACE	HYDE	65
CLARENDON STREET (SERVICE ROAD)	HYDE	26
CLARENDON STREET	HYDE	82
COMMERCIAL BROW	HYDE	3
COOKE STREET	HYDE	6
COPELAND STREET	HYDE	1
CORPORATION STREET	HYDE	289
CROFT STREET	HYDE	51
CROOK STREET	HYDE	27
CROSS STREET	HYDE	20
CUNLIFFE STREET	HYDE	1
DOWSON ROAD	HYDE	1
DUKINFIELD ROAD	HYDE	24
EDNA STREET	HYDE	10
EDWARD STREET	HYDE	2
FLEET STREET	HYDE	1
FURNACE STREET	HYDE	6
GRAFTON STREET	HYDE	2
GRANGE ROAD NORTH	HYDE	16
GREAT NORBURY STREET	HYDE	23
GREEN STREET	HYDE	4

GREENFIELD STREET	HYDE	24
HALLBOTTOM STREET	HYDE	1
HAMNETT STREET	HYDE	66
HARDING STREET	HYDE	1
HENRY STREET	HYDE	49
HIGHAM LANE	HYDE	8
HIGHER HENRY STREET	HYDE	5
JACKSON STREET	HYDE	7
JOEL LANE	HYDE	4
JOHN STREET	HYDE	109
KING EDWARD ROAD	HYDE	1
KING STREET	HYDE	1
LEIGH STREET	HYDE	3
LILLY STREET	HYDE	2
LUMN ROAD	HYDE	10
MANCHESTER ROAD	HYDE	1
MARKET PLACE	HYDE	87
MARKET STREET	HYDE	121
MARLBOROUGH ROAD	HYDE	2
MARTIN STREET	HYDE	18
MILES STREET	HYDE	1
MILK STREET	HYDE	169
MONA STREET	HYDE	2
MOTTRAM OLD ROAD	HYDE	1
MOTTRAM ROAD	HYDE	55
NELSON STREET	HYDE	3
NEW BEECH STREET	HYDE	10
NEWTON STREET	HYDE	1
NORFOLK STREET	HYDE	39
NORMAN STREET	HYDE	1
OLD COURT STREET	HYDE	6
OLD ROAD	HYDE	22
OLDHAM STREET	HYDE	88
ONWARD STREET	HYDE	23
OSBOURNE ROAD	HYDE	2
PERRIN STREET	HYDE	1
PINE STREET	HYDE	1
QUEEN STREET	HYDE	10
QUEENS CLOSE	HYDE	1
RAILWAY STREET	HYDE	3
REYNARD STREET	HYDE	104

REYNOLD STREET	HYDE	49
ROCK STREET	HYDE	5
RUSSELL STREET	HYDE	71
SCHOOL LANE	HYDE	2
SMITHY LANE	HYDE	3
STATION ROAD	HYDE	1
STOCKPORT ROAD	HYDE	15
SUNNINGDALE CLOSE	HYDE	1
SYDDALL STREET	HYDE	2
TALBOT ROAD	HYDE	1
TAYLOR GARDENS	HYDE	6
TAYLOR STREET	HYDE	3
THORNLEY STREET	HYDE	11
TOWER STREET	HYDE	2
TOWNEND STREET	HYDE	2
TRAVIS STREET	HYDE	36
UNION STREET	HYDE	3
VERNON STREET	HYDE	4
WARD STREET	HYDE	31
WATER STREET	HYDE	8
WERNETH AVENUE	HYDE	5
BROOKFIELDS	MOSSLEY	7
CARRHILL ROAD	MOSSLEY	19
DYSON STREET	MOSSLEY	1
GEORGE STREET	MOSSLEY	3
MANCHESTER ROAD	MOSSLEY	93
MICKLEHURST ROAD	MOSSLEY	2
OLD BROW	MOSSLEY	4
STAMFORD ROAD	MOSSLEY	16
STAMFORD STREET	MOSSLEY	13
STOCKPORT ROAD	MOSSLEY	86
TAME STREET	MOSSLEY	1
WAGGON ROAD	MOSSLEY	3
MARKET STREET	MOTTRAM	4
STALYBRIDGE ROAD	MOTTRAM	1
STOCKPORT ROAD	MOTTRAM	2
ACRES LANE	STALYBRIDGE	2
ALBION STREET	STALYBRIDGE	1
ARLIES LANE	STALYBRIDGE	1
ARMENTIERES SQUARE	STALYBRIDGE	65
ASTLEY GROVE	STALYBRIDGE	1

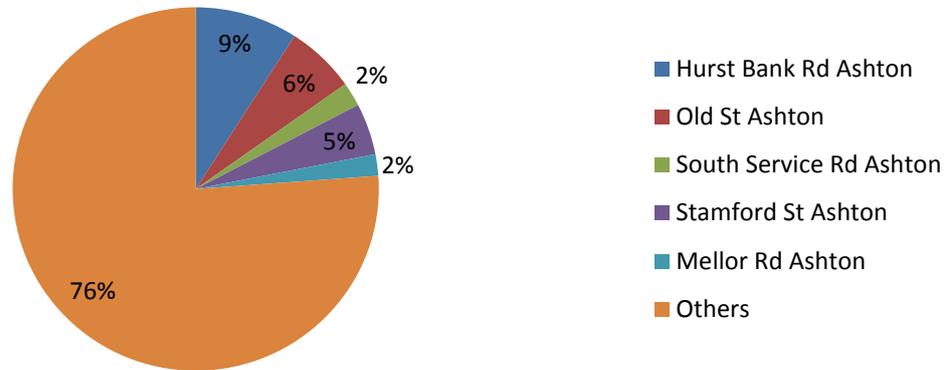
ASTLEY ROAD	STALYBRIDGE	8
ASTLEY STREET	STALYBRIDGE	1
BACK GROSVENOR STREET	STALYBRIDGE	2
BACK MELBOURNE STREET	STALYBRIDGE	6
BENNETT STREET	STALYBRIDGE	7
BOROUGH STREET	STALYBRIDGE	23
CASTLE STREET	STALYBRIDGE	101
CECIL STREET	STALYBRIDGE	2
CHAPEL STREET	STALYBRIDGE	4
CHEETHAM HILL ROAD	STALYBRIDGE	12
CORN MILL LANE	STALYBRIDGE	7
CORPORATION STREET	STALYBRIDGE	22
CROMPTON STREET	STALYBRIDGE	176
DALE STREET	STALYBRIDGE	3
DARNTON ROAD	STALYBRIDGE	21
DEAN STREET	STALYBRIDGE	29
FORESTER DRIVE	STALYBRIDGE	1
GERRARD STREET	STALYBRIDGE	5
GORDON STREET	STALYBRIDGE	1
GROSVENOR STREET	STALYBRIDGE	5
HARRISON STREET	STALYBRIDGE	2
HARTLEY STREET	STALYBRIDGE	1
HIGH STREET	STALYBRIDGE	3
HIGHER TAME STREET	STALYBRIDGE	1
HUDDERSFIELD ROAD	STALYBRIDGE	3
KENWORTHY STREET	STALYBRIDGE	4
KING STREET	STALYBRIDGE	8
KNOWL STREET	STALYBRIDGE	82
LAWTON STREET	STALYBRIDGE	1
LEECH STREET	STALYBRIDGE	5
LEES STREET	STALYBRIDGE	16
MARKET STREET	STALYBRIDGE	108
MELBOURNE STREET	STALYBRIDGE	45
MOTTRAM ROAD	STALYBRIDGE	4
PEEL STREET	STALYBRIDGE	1
PORTLAND PLACE	STALYBRIDGE	1
QUARRY STREET	STALYBRIDGE	1
QUEEN STREET	STALYBRIDGE	3
RASSBOTTOM STREET	STALYBRIDGE	30
RIDGE HILL LANE	STALYBRIDGE	23
SHEPLEY STREET	STALYBRIDGE	29

South Service Road Rear of Grosvenor STREET	STALYBRIDGE	259
SPRINGS LANE	STALYBRIDGE	9
ST GEORGES STREET	STALYBRIDGE	4
STAMFORD DRIVE	STALYBRIDGE	7
STAMFORD GROVE	STALYBRIDGE	3
STAMFORD STREET	STALYBRIDGE	3
STANLEY STREET	STALYBRIDGE	2
STOCKS LANE	STALYBRIDGE	1
TAME STREET	STALYBRIDGE	3
TAYLOR STREET	STALYBRIDGE	1
THE CLOSE	STALYBRIDGE	1
TRINITY STREET	STALYBRIDGE	23
WAKEFIELD ROAD	STALYBRIDGE	6
WARRINGTON STREET	STALYBRIDGE	5
WATER STREET	STALYBRIDGE	20
WATERLOO ROAD	STALYBRIDGE	138

### **Top 5 Streets where penalty charge notices were issued during 2014/15**

<b>Hurst Bank Rd Ashton under Lyne</b>	<b>1098</b>
<b>Old St Ashton Under Lyne</b>	<b>743</b>
<b>Stamford St Ashton under Lyne</b>	<b>554</b>
<b>South Service Rd Stalybridge</b>	<b>259</b>
<b>Mellor Rd Ashton under Lyne</b>	<b>232</b>

## Top 5 Streets as a percentage of the total number of on street Penalty Charge Notices Issued



## Number of Penalty Charge Notices Issued by Car park

**2014 - 2015**

Car park	Number of Penalty Charge Notices Issued
<b>Ashton under Lyne</b>	
Burlington St, Ashton	22
Camp St, Ashton	398
Church St, Ashton	364
Crown St, Ashton	25
Darnton Rd, Ashton	772
Henrietta St, Ashton	817
Hodgson St, Ashton	27
Mill Ln, Ashton	33
Mulberry St, Ashton	439
Old Cross St, Ashton	501
Old St, Ashton	567
Union St, Ashton	68
Water St, Ashton	864
Welbeck St, Ashton	294
Wimpole St, Ashton	101
<b>Droylsden</b>	
Craven St, Droylsden	415
Greenside Ln, Droylsden	709
Market St, Droylsden	46
<b>Denton</b>	

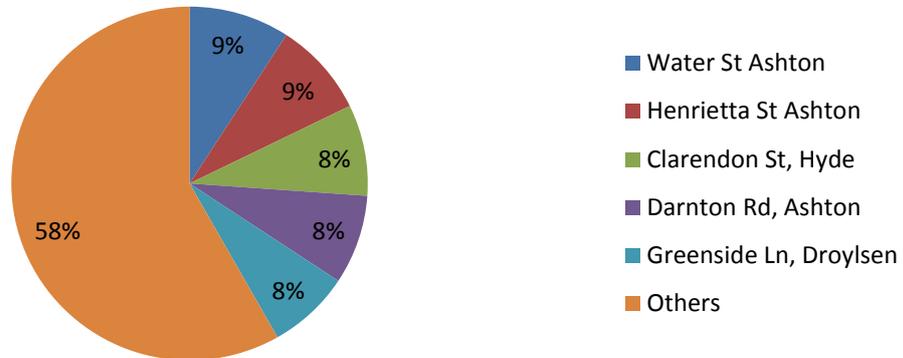
*Annual Parking Report 2014 - 2015*

Queen St, Denton	160
<b>Dukinfield</b>	
Dukinfield Town hall	154
<b>Hyde</b>	
Beeley St, Hyde	697
Chapel St, Hyde	64
Clarendon St, Hyde	788
Cross St, Hyde	133
Grafton St, Hyde	17
Union St, Hyde	116
Ward St, Hyde	9
Water St, Hyde	244
<b>Mossley</b>	
Market Pl, Mossley	26
Mill St, Mossley	17
<b>Stalybridge</b>	
Castle St, Stalybridge	91
Melbourne St, Stalybridge	133
Rassbottom St, Stalybridge	174
Waterloo Rd, Stalybridge	168

### **Top 5 Car Parks where penalty charge notices were issued during 2014/15**

<b>Water St, Ashton under Lyne</b>	<b>864</b>
<b>Henrietta St, Ashton under Lyne</b>	<b>817</b>
<b>Clarendon St, Hyde</b>	<b>788</b>
<b>Darnton Rd, Ashton</b>	<b>772</b>
<b>Greenside Ln, Droylsden</b>	<b>709</b>

## Top 5 Car Parks as a percentage of the overall number of off street Penalty Charge Notices issued



## Glossary

Charge Certificate	The notice served 28 days after the service of the Notice to Owner if the penalty charge notice remains unpaid. The notice increases the penalty charge notice by 50%
Civil enforcement Officer	The name given to the officers that enforce parking regulations in the area
Civil parking Enforcement	The name given to the type of enforcement of parking restriction by a local Authority in the TMA
Contravention	Where a motorist does not comply with a parking regulation

Exemption	A provision contained with a Traffic Regulation Order to allow a specific type of vehicle to park in contravention for a specific reason e.g. emergency service vehicle's whilst attending an emergency
Formal Representation	An appeal made with 28 days of the service of the Notice to Owner
Highway	A road over which the public have a right of way.
Informal Challenge	An appeal made within 28 days of the service of the penalty charge notice
Notice to Owner (NTO)	The statutory notice issued to the registered keeper of the vehicle.
Off street	This relates to facilities and enforcement at Council managed car parks
On street	This relates to facilities and management of the highway
Parking Regulations	The rules that motorists must follow. These can be as a result of a Traffic Regulation Order or national legislation.
Penalty Charge Notice	The notice issued to a vehicle believed to be parked in contravention of a parking regulation (PCN)
Registered Keeper	The person who is deemed responsible for the payment of a penalty charge notice irrespective of the whether they were driving at the time of the contravention. These details are obtained from the Driver and Vehicle Licensing Agency (DVLA)
Traffic Management Act	The legislation under which the Authority operates its civil parking enforcement scheme (TMA)
Traffic Penalty Tribunal	The independent body that considers appeals in relation to a penalty charge notice where the appellant is unhappy with the Authority's response to their formal representation. This is the final stage of the appeal for the motorist and the decision is binding on both the Authority and the motorist (TPT)
Traffic Regulation Order	The legal basis for the majority of parking regulations (TRO)

## **SUMMARY**

Tameside Metropolitan Borough Council hopes that this report has given an insight into

- Tameside's Parking Policies
- Parking restrictions and why they are required
- Why we need to enforce
- How we enforce
- How appeals are dealt with and how to appeal
- Procedures for appeals and debt recovery procedures
- Our performance over the last financial year
- Information on residents zones and how to apply for permits
- Contract car park passes
- Other general information regarding parking and enforcement in the Borough
- Contact information

As this is our first annual report we aim to include additional information which the Council consider may be useful to be contained in future reports