

Swansea City Parking Services Annual Report 2021-22

1. Introduction

- 1.1 On the 1st of September 2008 the Welsh Government designated Swansea Council a Civil Enforcement Area for Parking Contraventions and a Special Enforcement Area. This removed the responsibility for the enforcement of 'on-street' parking contraventions from South Wales Police and place the onus of responsibility of the Council.
- 1.2 This document reports on the performance of the service from the 1st of April 2021 to the 31st of March 2022 budget year. The report identifies performance for enforcement operations both in car parks and on-street.
- 1.3 Working under the powers derived from Part 6 of the Traffic Management Act 2004 the following changes to parking operations in Swansea Council have taken place:

The enforcement of parking regulations is carried out by Civil Enforcement Officers (CEOs) who serve the notice on either the vehicle or the person the officers believes to be the driver at the time of the contravention. However, when the conduct of the driver towards the CEOs prevents the officer from serving it in this manner, or the driver, drives off prior to the officer having an opportunity to serve the notice, the notice will be served by post. Contraventions can be picked up by our CCTV (closed circuit television) camera vehicle, the contraventions are then reviewed by a qualified CEO (Civil Enforcement Officers) and the penalty notices sent by post to the registered keeper of the vehicle.

Penalty Charges vary dependent on the contravention; higher level contraventions incur a penalty of £70 or £35 if paid within 14 days, whilst lower-level contraventions incur a penalty of £50 or £25 if paid within 14 days. The level of a contravention code is set in legislation and not by the Council. Typically, a higher-level contravention is for parking in a location that is not allowed such as on a yellow line; a lower-level contravention is for overstaying in a location where parking is allowed such as a limited waiting bay. A full breakdown of the contraventions by category is detailed below within the report for off-street (car parks) and for on-street enforcement.

Formal representations must be responded to within 56 days however the Council's target is to respond within 14 days.

Whilst the Council has a robust and transparent policy on the cancellation of penalty charge notices following the submission of challenges or representations, the Traffic Penalty Tribunal is the final arbitrator on all appeals and all the Council fully co-operates with the Tribunal. The Tribunal is a free and independent adjudication service that motorists can use after the formal representation stage within the appeals process.

The responsibility for the payment of penalty charge notices rests with the owner of the vehicle. Unpaid notices are referred to the Traffic Enforcement Centre at Northampton County Court who issue debt recovery orders. These orders are passed to an Enforcement Agency who are empowered to recover the debt on behalf of the Council.

- 1.4 Apart from the legislative requirements of the Traffic Management Act 2004 the service must ensure full compliance with the following Statutory Instruments/Regulations introduced by the Welsh Government, which are available to view at <http://www.legislation.gov.uk>

The Civil Enforcement of Road Traffic Contraventions (General Provisions) (Wales) Regulations 2013.

The Civil Enforcement of Road Traffic Contraventions (Representations and Appeals) (Wales) Regulations 2013.

The Civil Enforcement of Road Traffic Contraventions (Approved Devices) (Wales) Order 2013.

The Civil Enforcement of Parking Contraventions (Guidelines on Levels of Charges) (Wales) Order 2013.

The Civil Enforcement of Road Traffic Contraventions (Representations and Appeals) Removed Vehicles (Wales) Regulations 2013.

The Civil Enforcement Officers (Wearing of Uniforms) (Wales) Regulations 2008.

The Removal and Disposal of Vehicles (Amendment) (Wales) Regulations 2008.

- 1.5 The service must ensure that our Enforcement Agents, who are appointed to recover unpaid penalty charge notices, comply with the requirements of: The Taking Control of Goods Regulations 2013: and

The Taking Control of Goods (Fees) Regulations 2014

These regulations can be viewed at <http://www.legislation.gov.uk>

- 1.6 Before any enforcement can take place a Traffic Regulation Order must be introduced which will clearly state the extent of the restriction that is in place. The Orders can be viewed at the following link on the Traffic Penalty Tribunal's website: <http://tro.parking-adjudication.gov.uk>

- 1.7 The statutory guidance to local authorities on the civil enforcement of parking contraventions issued by the Welsh Government requires each local authority to produce an annual report. This report forms an important part of accountability and the transparency given by regular and consistent reporting

will help both elected Members and the public understand the processes adopted to manage parking throughout the Swansea area.

- 1.8 The following pages of this report contain information about on street and off-street activities during the reporting period and covers penalty charge notices issued, correspondence dealt with including appeals and complaints, staffing levels and expenditure and income details. Further information regarding Parking Services can be found on our website at <http://www.swansea.gov.uk/parking> which includes a link to previous Annual Reports.

2. Off-Street Parking

- 2.1 Swansea Council has a total of 53 car parks listed in 'The Swansea Council (Off-Street, Parking Places) (Pay and Display) Consolidation Order 2008'.
- 2.2 Four City Centre multi-storey car parks (MSCP) – Garden Street, High Street MSCP and the new Copper Bay South MSCP are pay on exit St David's MSCP is pay and display and all other car parks are pay and display. In addition, there are two park and ride car parks located on the peripheries of the city, which operate as pay on foot car parks.
- 2.3 In addition to an enforcement role, the Parking Services section is responsible for the effective administration and maintenance of all car parks.
- 2.4 There are 86 payment stations located throughout the city, and these are maintained by staff who are also responsible for the collection and reconciliation of the cash from these machines. During the 2021/22 budget year this totalled £5,898,589.80 including season tickets, staff parking and other miscellaneous income.
- 2.5 Car park charges vary with car parks designated as 'long stay,' 'short stay,' 'Foreshore,' 'suburban' and 'city centre.' In addition, 12 car parks are currently identified as free. Two car parks are designated for season ticket holders only and one solely for the use of blue badge holders.
- 2.6 During the reporting period a total of 12,234 Penalty Charge Notices (as shown in Table 1) were issued in respect of contraventions detected in our car parks. Table 1 below identifies the various contraventions split between the higher rate (£70) and lower rate (£50) contraventions.

Table 1

Contravention Code	Contravention Description	Number of PCNs (Penalty Charge Notices) issued
Off Street - Higher Rate		
70	Parked in a loading area	31
81	Parked in a restricted area	82

85	Parked in a permit bay	1831
87	Disabled person's parking	764
89	Wrong size of vehicle	3
91	Wrong class of vehicle	62
92	Obstruction	442
	Total	3,215
Off Street - Lower Rate		
80	Parked longer than permitted	49
82	Parked after payment expired	743
83	Parked without clear display	6678
84	Feeding the meter	2
86	Parked beyond the bay markings	1512
93	Parked in closed car park	35
	Total	9,019
Off Street - Higher and Lower Rate		Grand Total
		12,234

3. On-Street Parking

- 3.1 The variety of parking orders in place relating to parking restrictions throughout the City of Swansea presents a challenge to the enforcement staff due to the large geographical area.
- 3.2 Parking operations in the Swansea City area include enforcement of controlled parking zones (CPZ) such as in the city centre, St Thomas, the Enterprise Park and the Sandfields, many resident permit parking schemes, time restricted, loading, and disabled bays, pay and display bays and many single and double yellow line restrictions.
- 3.3 In January 2015 Swansea Council introduced a CCTV (closed circuit television) Camera Enforcement Vehicle to help where traditional methods of on-foot enforcement has not been effective in meeting our aim of reducing parking contraventions to ensure road safety is increased and congestion levels reduced. Before introducing the vehicle, a wide-ranging publicity campaign was undertaken which included leaflets being given out to all school pupils.
- 3.4 During the reporting period a total of 37,373 on-street Penalty Charge Notices were issued (see Table 2), which included 11,298 issued by CCTV. Table 2 below identifies the various contraventions for the reporting period split between higher rate (£70) contraventions and lower rate (£50) contraventions.

Table 2

Contravention Code	Contravention Description	Number of PCN's issued
On Street - Higher Rate		
01	Parked in a restricted street	4,189
02	Loading in a restricted street	2,001
06	Parked without clear display	1,290
12	Parked in a residents' place	6,405
14	Parked in an electric place	9
16	Parked in a permit space	100
21	Parked in a suspended bay	22
23	Wrong class of vehicle	130
25	Parking in a loading place	3,615
26	Double parked in a Special Enforcement Area (SEA)	89
27	Dropped footway in a SEA	393
40	Disabled person's parking	2,237
41	Diplomatic vehicles	4
45	Taxi Rank	939
46	Clearway	2
47	Restricted bus stop or stand	104
48	Restricted school area	22
99	Pedestrian crossing	85
	Total	21,636
On Street - Lower Rate		
04	Parked in a meter bay	1
05	Parked after payment expired	298
10	Parked without clear display 2	1
19	Parked in a residents' place	1
22	Re-parked in the same place	189
24	Not parked correctly	129
30	Parked longer than permitted	3710
	Total	4,329

On Street – Higher and Lower Rate	Grand Total	25,965
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3.5 Penalty Charges Notices issued by post whereby it could not be served to the vehicle at the time of the contravention I.e., a vehicle drives away

Table 3

Contravention Code	Contravention Description	Number of PCN's issued
Lower Rate – Off Street		
82	Parked after payment expired	1
83	Parked without clear display	4
	Total for Category	5
Higher Rate – On Street		
01	Parked in a restricted street	5
02	Loading in restricted street	42
06	Parked without clear display	4
12	Parked in a residents' place	2
25	Parked in a loading place	12
26	Double parking in a SEA	2
27	Dropped footway in a SEA	1
40	Disabled person's parking	7
45	Taxi rank	9
47	Restricted bus stop or stand	5
48	Restricted school area	9
99	Pedestrian crossing	8
	Total for Category	106
Lower Rate – On Street		
22	Re-parked in the same place	1
24	Not parked correctly	1
30	Parked longer than permitted	2

	Total for Category	4
	Total for Penalty Charges Notices issued by post	115

3.6 CCTV Penalty Charge Notices issued via the Camera Car.

Table 4

Contravention Code	Contravention Description	Number of PCN's issued
02J	Loading in restricted street	5442
45J	Taxi rank	2085
46J	Clearway	150
47J	Restricted bus stop or stand	1990
48J	Restricted school area	423
99J	Pedestrian crossing	1,208
	Total of Penalty Charge Notices issued via the Camera Car	11,298

4. Summary of all Penalty Charge Notices issued

Table 5

	Off-Street Higher Rate	Off-Street Lower Rate	On-Street Higher Rate	On-Street Lower Rate	Postal Off Street Higher Rate	Postal Off Street Lower Rate	Postal On Street Higher Rate	Postal On Street Lower Rate	CCTV	Grand Total
2021/2022	3,215	9,019	21,636	4,329	0	5	106	4	11,298	49,612

Higher = £70 contraventions Lower = £50 contraventions

5. Staffing

5.1 The staffing establishment during 2016/17 was as follows: -

- 1 Parking Services Manager
- 1 Civil Parking Enforcement Manager
- 1 Car Parks Manager
- 1 Civil Enforcement Supervisor
- 1 Car Parks Supervisor

- 1 Back Office Supervisor
- 3 Senior Civil Enforcement Officers
- 1 Senior Car Parks Officer
- 3 Cashiers
- 21 Civil Enforcement Officers (CEO)
- 7 PCN (Penalty Charge Notice) Processing/Back Office Staff (FTE)
- 6 Park and Ride Attendants

6. Correspondence

- 6.1 It is every driver's or owner's right to challenge the validity of a penalty charge notice or to present mitigating reasons as to why the penalty charge notice should not be paid. The challenge/appeals process is set out in legislation and information relating to this process is included on the Council's website – <http://www.swansea.gov.uk/parking>. The website contains details on the statutory grounds for cancelling a notice and sets out the mitigation and evidence required to allow the appellant every opportunity to present the necessary information.
- 6.3 The Council is legally obliged to consider and respond to correspondence at any stage in the process and the legislation requires responses to be sent in a timely manner. Whilst the legal requirement is to provide a response within a 56-day period, the Council aims to respond to all challenges within 14 days. Unfortunately, because of the number of appeals received occasionally may take longer than 14 days to respond.
- 6.4 During the reporting period a total of 16,864 items of correspondence relating specifically, to Civil Parking Enforcement (CPE) has been entered onto us case management system as being received, which is detailed in Appendix 1.
- 6.5 There were 50,441 pieces of correspondence were sent out during the reporting period which is detailed in Appendix 2.
- 6.6 Challenges and Representations (appeals) made within the normal 56-day appeals process, were as follows (it should be noted, that the summary below is the outcome for individual cases, however each case may have numerous items of correspondence, as shown in Appendix 1.

Appeal Statistics

Table 6

	Accepted	Rejected
Informal Challenges (Pre-Notice to Owner appeal stage)	2,912	3,382
Formal Representations	2,027	1,459

(Post Notice to Owner Stage)		
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- 6.7 Outside of the normal appeals process 1,899 letters were received (as shown in Appendix 1) after the Charge Certificate letter had been sent out.
- 6.8 If a Formal Representation is rejected then the motorist can progress their case to the Traffic Penalty Tribunal which is a free independent adjudication service. During the reporting period 120 case files were referred to the Tribunal. The preparation of each file of evidence is extremely time consuming as all documents relating to the case need to be reviewed and checked. A full submission setting out the arguments supporting the Council's case must be prepared. 28 cases were accepted by the adjudicator and 12 rejected with 57 cases not contested by the Council following a review of the circumstances and/or consideration of any additional mitigating evidence provided.
- 6.9 There were 5,073 cases of the 50,888 Penalty Charge Notices issued were stopped either because an appeal was accepted or because the case could not be pursued. This represents 9.97% and is well within the 20% that we were originally advised would be unrecoverable. Cases may not be pursued for example because the owner of the vehicle could not be identified or because the Enforcement Agency has returned the case to us because they could not secure payment.
- 6.10 Due to the type of work our service undertakes we receive many pieces of correspondence where the person sending the letter or email will state that it is a complaint. However, many of these are classed as an appeal or a service request rather than a complaint. If the item of correspondence is not an appeal or a service request, then it will be dealt with as a complaint under the Council's Corporate Complaints Policy. During 2021/22 the following numbers of complaints were received:

Complaint Statistics for Parking Services

Table 7

Section	Number of Justified Complaints Received
Car Parks	4
Civil Parking Enforcement	11

7. Financial Reporting

- 7.1 The Parking Services budget is split into 3 account areas and the income and expenditure for 2021/22 is as follows: -

Parking Services Actual Expenditure 2021/22

Table 8

	Car Parks	Civil Parking Enforcement (CPE)	Park & Ride (P&R)
	£	£	£
Employees	504,550	1,244,854	91,598
Premises	328,974	115	18,929
Transport	45,309	13,490	0
Supplies and Services	275,813	248,536	6,323
Internal Debits	8,934	0	0
Total Expenditure	1,170,036	1,506,995	116,851
Total Income	4,138,076	1,938,739	-260,818
Total Surplus (Deficit)	2,968,041	431,744	(143,967)

7.2 The Civil Parking Enforcement account received income from on-street Pay and Display charges and Penalty Charge Notices. Table 9 overleaf sets out the income from these sources. The income derived from on-street charges and enforcement both on and off-street is subject to the constraints imposed by Section 55 of the Road Traffic Regulation Act 1984, as amended from October 2004 by section 95 of the Traffic Management Act 2004 and Regulation 26 of the Civil Enforcement of Parking Contraventions (General Provisions) (Wales) Regulations 2013.

7.3 Sub section 2 of the 1984 Road Traffic Regulation Act states;

(2) At the end of each budget year any deficit in the account shall be made good out of the [general fund] [or, in Wales, council find], and (subject to subsection (3) below) any surplus shall be applied for all or any of the purposes specified in subsection (4) below and, as far as it is not so applied, shall be appropriated to the carrying out of some specific project falling within those purposes and carried forward until applied to carrying it out.

7.4 This section of legislation ring fences any surplus for specific purposes including the provision or maintenance of off-street parking, highway improvements and environmental issues.

Table 9

Source of Income	Income
Penalty Charge Notices	1,728,797.08
On-Street Pay & Display	36,989.72
Total	1,765,786.80

- 7.5 The expenditure associated with these operations, which offsets income from the on-street charges and payments of penalty charge notices, amount to £1,506.995 (Information in Table 8 as Total Expenditure for CPE).
- 7.6 There was therefore a reported surplus of £428,093.80 (as shown in Table 8, Total Surplus for CPE).
- 7.7 As stated in paragraph 7.3 any surplus must be used for specific purposes. During the reporting period the three Park and Ride schemes operated by the Council reported a loss of £143,967 (as shown in Table 7, Total Surplus (Deficit) for P&R).
- 7.8 Park and Ride car parks provide an important option to motorists visiting the city either on a regular or one-off basis. The resulting reduction in traffic flow into the City Centre not only reduces congestion but also helps reduce pollution levels, which are difficult to manage on the arterial routes into and out of the City Centre. Park and Ride services also support the business community by providing affordable parking for city centres workers and shoppers. There is therefore a need to ensure the continued operations of these valuable services.
- 7.9 Therefore, the surplus on the Civil Parking Enforcement budget of £428,093.80 (as shown in Table 8, Total Surplus (Deficit) for CPE) has been used to support the provision of the City's Park and Ride service.

Appendix 1

Correspondence Stats In by Type (Notice)	City and County of Swansea
Yearly Between 01/04/2021 and 31/03/2022	
Type	Type Count
CPE - Incoming - TPT (Traffic Penalty Tribunal) Result Received	3
CPE - Incoming - Additional Evidence	93
CPE - Incoming - Complaint	57
CPE - Incoming - Email	1,898
CPE - Incoming - Email - General	7
CPE - Incoming - Email - Post NTO (Notice to Owner) (Bus Lane)	1
CPE - Incoming - General Document	665
CPE - Incoming - General Document - No Response Required	683
CPE - Incoming - In Time Witness Statement with Revoking Doc	118
CPE - Incoming - N244 INCOMING	2
CPE - Incoming - Payment Plan Request	165
CPE - incoming - PCN enquiry	3
CPE - Incoming - Post CC	1,043
CPE - Incoming - Post NTO (Notice to Owner)	2,617
CPE - Incoming - Pre NTO-Appeal	1,554
CPE - Incoming - Refund Request	11
CPE - Incoming - Tec Result Received	118
CPE - Incoming - TPT Appeal	105
CPE - Incoming OOT Statement Case Is Pre Bailiff	10
CPE - Incoming OOT Statement Case with the Bailiff	146
Incoming - Breathing Space Notification	42
Incoming - Online - Post NTO - Representation	1,605
Incoming - Online - Pre NTO - Challenge	5,527
Incoming - VQ615 response received from DVLA (Driver Vehicle Licensing Agency)	3
Incoming - VQ616 response received from DVLA	14
Incoming Document - Returned Case - Andrew James Enforcement	48
Incoming Document - Returned Case - Excel	783
Outgoing - VQ616 form requested with DVLA	21
Report Total:	17,342

Appendix 2

Correspondence Stats Out by Type (Notice)	City and County of Swansea
Yearly Between 01/04/2021 and 31/03/2022	
Type	Type Count
CCTV - Accept - On Hire	61
CCTV - Accept - On Hire - No Docs	15
CCTV - Charge Certificate	2,797
CCTV - PCN	11,716
CCTV - Post CC - Reject General	127
CCTV - Rejection	275
CCTV - Rejection - Discounted Offered	477
CCTV - Rejection - Full Payment Required	10
CCTV - Warning Notice	8
CPE - Acknowledgement Letter	312
CPE - Blank Letter	21
CPE - Case Pack	19
CPE - Charge Certificate	13
CPE - Deferred Payment Letter	2
CPE - Deferred Payment Plan	37
CPE - Deferred Payment Plan Reminder	12
CPE - Further Challenge - No Progression	59
CPE - Incoming - Supporting Evidence	4
CPE - Intime - 14 Day Letter	55
CPE - Late Witness Statement	131
CPE - No Further Action (Pre-Stage)	12
CPE - No Longer Living at Address Letter	512
CPE - Outgoing - Email Response	38
CPE - Outgoing - Payment Plan Agreed	51
CPE - Outgoing - PCN appeal response	4
CPE - Outgoing Document	37
CPE - Outgoing Email	1,918
CPE - Outgoing Underpayment Letter	13
CPE - Payment Received	4
CPE - Post CC - Accept General	57
CPE - Post CC - Reject General	235
CPE - Post NTO - Accept - Any Other Decision	268
CPE - Post NTO - Accept - CEO Error	51
CPE - Post NTO - Accept - Contravention Did Not Occur	2
CPE - Post NTO - Accept - Error Has Occurred	2
CPE - Post NTO - Accept - Hire Company	1
CPE - Post NTO - Accept - Not Keeper - No Docs	81
CPE - Post NTO - Accept - Not Keeper - With Docs	126
CPE - Post NTO - Accept - On Hire	519
CPE - Post NTO - Accept - On Hire - No Docs	576
CPE - Post NTO - Accept - Paid In Full	6
CPE - Post NTO - Accept - Problem with Signs or Lines	4
CPE - Post NTO - Accept - Procedural Impropriety	1
CPE - Post NTO - Code 01 - Accept - DYL	6
CPE - Post NTO - Code 01 - Accept - SYL	3
CPE - Post NTO - Code 01 - Reject - DYL	26

CPE - Post NTO - Code 01 - Reject - SYL	14
CPE - Post NTO - Code 02 - Accept	103
CPE - Post NTO - Code 02 - Reject - DYL	36
CPE - Post NTO - Code 02 - Reject - SYL	6
CPE - Post NTO - Code 05 - Accept	1
CPE - Post NTO - Code 06 - Accept	6
CPE - Post NTO - Code 06 - Reject	10
CPE - Post NTO - Code 12 - Accept	29
CPE - Post NTO - Code 12 - Reject	61
CPE - Post NTO - Code 16 - Accept	1
CPE - Post NTO - Code 16 - Reject	1
CPE - Post NTO - Code 22 - Accept	1
CPE - Post NTO - Code 23 - Reject	1
CPE - Post NTO - Code 24 - Reject	3
CPE - Post NTO - Code 25 - Accept	22
CPE - Post NTO - Code 25 - Reject	32
CPE - Post NTO - Code 26 - Reject	1
CPE - Post NTO - Code 27 - Accept	3
CPE - Post NTO - Code 27 - Reject	7
CPE - Post NTO - Code 30 - Accept	7
CPE - Post NTO - Code 30 - Reject	25
CPE - Post NTO - Code 40 - Accept	9
CPE - Post NTO - Code 40 - Reject	10
CPE - Post NTO - Code 45 - Accept	38
CPE - Post NTO - Code 45 - Reject	9
CPE - Post NTO - Code 46 - Accept	1
CPE - Post NTO - Code 47 - Accept	37
CPE - Post NTO - Code 47 - Reject	6
CPE - Post NTO - Code 48 - Accept	23
CPE - Post NTO - Code 48 - Reject	1
CPE - Post NTO - Code 80 - Reject	1
CPE - Post NTO - Code 81 - Reject	1
CPE - Post NTO - Code 82 - Accept	5
CPE - Post NTO - Code 82 - Reject	6
CPE - Post NTO - Code 83 - Accept	55
CPE - Post NTO - Code 83 - Reject	49
CPE - Post NTO - Code 85 - Accept	7
CPE - Post NTO - Code 85 - Reject	21
CPE - Post NTO - Code 86 - Accept	6
CPE - Post NTO - Code 86 - Reject	6
CPE - Post NTO - Code 87 - Accept	16
CPE - Post NTO - Code 87 - Reject	9
CPE - Post NTO - Code 92 - Accept	1
CPE - Post NTO - Code 92 - Reject	3
CPE - Post NTO - Code 93 - Accept	5
CPE - Post NTO - Code 93 - Reject	2
CPE - Post NTO - Code 99 - Accept	10
CPE - Post NTO - Code 99 - Reject	3
CPE - Post NTO - Reject	27
CPE - Post NTO - Reject - Discount Offered	364
CPE - Pre NTO - Accept - Affixed to Wrong Vehicle	1
CPE - Pre NTO - Accept - Any Other Decision	74

CPE - Pre NTO - Accept - CEO Error	51
CPE - Pre NTO - Accept - Face Down P&D Ticket Provided	1
CPE - Pre NTO - Accept - Paid In Full	6
CPE - Pre NTO - Accept - Problem with Signs or Lines	11
CPE - Pre NTO - Accept - Procedural Impropriety	1
CPE - Pre NTO - Code 01 - DYL Accept	92
CPE - Pre NTO - Code 01 - SYL Accept	47
CPE - Pre NTO - Code 01 DYL - Reject	257
CPE - Pre NTO - Code 01 SYL - Reject	111
CPE - Pre NTO - Code 02 - DYL Kerb Stripe - Accept	59
CPE - Pre NTO - Code 02 - DYL Kerb Stripe - Reject	148
CPE - Pre NTO - Code 02 - SYL Kerb Stripe - Accept	8
CPE - Pre NTO - Code 02 - SYL Kerb Stripe - Reject	8
CPE - Pre NTO - Code 05 - Accept Appeal	6
CPE - Pre NTO - Code 05 - Reject Appeal	17
CPE - Pre NTO - Code 06 - Accept Appeal	76
CPE - Pre NTO - Code 06 - Reject Appeal	50
CPE - Pre NTO - Code 12 - Accept	411
CPE - Pre NTO - Code 12 - Reject	581
CPE - Pre NTO - Code 16 - Accept Appeal	5
CPE - Pre NTO - Code 16 - Reject Appeal	10
CPE - Pre NTO - Code 22 - Accept Appeal	13
CPE - Pre NTO - Code 22 - Reject Appeal	11
CPE - Pre NTO - Code 24 - Accept Appeal	4
CPE - Pre NTO - Code 24 - Reject Appeal	14
CPE - Pre NTO - Code 25 - Accept	150
CPE - Pre NTO - Code 25 - Reject	246
CPE - Pre NTO - Code 26 - Accept Appeal	9
CPE - Pre NTO - Code 26 - Reject Appeal	16
CPE - Pre NTO - Code 27 - Accept Appeal	15
CPE - Pre NTO - Code 27 - Reject Appeal	45
CPE - Pre NTO - Code 30 - Accept Appeal	126
CPE - Pre NTO - Code 30 - Reject Appeal	309
CPE - Pre NTO - Code 40 - Accept Appeal	93
CPE - Pre NTO - Code 40 - Reject Appeal	137
CPE - Pre NTO - Code 45 - Accept Appeal	25
CPE - Pre NTO - Code 45 - Reject Appeal	76
CPE - Pre NTO - Code 47 - Accept	2
CPE - Pre NTO - Code 47 - Reject	4
CPE - Pre NTO - Code 80 - Accept Appeal	3
CPE - Pre NTO - Code 80 - Reject Appeal	3
CPE - Pre NTO - Code 82 - Accept Appeal	109
CPE - Pre NTO - Code 82 - Reject Appeal	43
CPE - Pre NTO - Code 83 - Accept	1,284
CPE - Pre NTO - Code 83 - Reject	433
CPE - Pre NTO - Code 83 - Reject - Civic Centre - No P&D Ticket	67
CPE - Pre NTO - Code 83 - Reject - Face Down Ticket	17
CPE - Pre NTO - Code 85 - Accept Appeal	52
CPE - Pre NTO - Code 85 - Reject Appeal	383
CPE - Pre NTO - Code 86 - Accept Appeal	67
CPE - Pre NTO - Code 86 - Reject Appeal	196

CPE - Pre NTO - Code 87 - Accept Appeal	111
CPE - Pre NTO - Code 87 - Reject Appeal	96
CPE - Pre NTO - Code 99 - Reject	1
CPE - Pre NTO - Reject	95
CPE - Pre NTO - Reject - Controlled Zone	1
CPE - Pre NTO - Reject - CPZ Sandfields 2018	1
CPE - Pre NTO - Reject - Football Verge 2018	1
CPE - Pre NTO - Reject - Salubrious Place Car Park	5
CPE - Reg 10 VDA	1
CPE - Review - Not Registered Keeper	5
CPE - TE3 TE9	6,497
CPE - TEC (Traffic Enforcement Centre) - Accept - OOT	2
CPE - TEC - Reject - OOT	134
CPE - TEC - Reject - OOT 14 Days	105
CPE - TEC to TPT - Closed or Cancelled	2
CPE - TEC to TPT - Enforce	5
CPE - TPT - Case Dismissed	8
Wales - Charge Certificate	6,147
Wales - Notice to Owner	9,772
Wales - Reg 10 PCN NTO	111
Report Total:	50,888