

Sandwell Council

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Parking Section Annual Report

Annual Report 2015/16

The information below is published in accordance with the Local Government Transparency Code 2014 and the Council Parking Policy.

The council operates 60 car parks throughout the borough that provide 2581 pay and display spaces in the main town centres together with 248 free spaces for blue badge holders and in a few small car parks. In addition there are 308 marked pay and display parking spaces on street. A further 990 marked on street parking spaces are free and subject to parking restrictions.

Penalty Charge Notice (PCN) Information

Number of higher level PCNs issued	23,903
Number of lower level PCNs issued	9,220
Number of PCNs paid	21,407
Number of PCNs paid at discount rate	17,992
Number of PCNs against which an informal or formal representation was made	5,848
Number of PCNs cancelled as a result of an informal or a formal representation	3,675
Number of PCNs written off for other reasons (for example Civil Enforcement Officer error or driver untraceable)	6,053
Number of vehicles immobilised	0
Number of vehicles removed	0

Key Performance Indicators (KPIs)

KPI	Measurement	Target KPI
Number of informal challenges not responded to within 10 working days (extra time added for Bank Holidays and mandatory council shutdown)	New KPI	More than 95%
Percentage of PCNs cancelled due to CEO error or processing error	1.3%	Less than 1.9%
Percentage of PCNs giving rise to formal representations (on issue of Notice To Owner)	5.8% (1720)	Less than 10%
Number of vehicles parked in contravention of Traffic Regulation Order	New KPI	Less than 49,000
Complaints by recipients of PCN's successfully refuted by Contractor	96.3%	More than 90%

Expenditure 2015/16

Premises Costs and Charges	£214,677.38
Transport Costs and Charges	£1,465.79
Supplies and Services Costs	£1,501,524.78
Third Party Costs	£0.00
Capital Charges	£2,963.00
Support Services Costs	£41,041.00
Total Expenditure 2015/16	£1,761,671.95

Income 2015/16

Penalty Charges	-£1,013,911.66
Pay and Display Machines	-£834,542.48
Season Tickets, Permits, Fees etc.	-£215,244.47

Other Income	-£257.42
Total Income 2015/16	-£2,115,383.00

Balance 2015/16

Net Income 2015/16	-£353,711.05
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Expenditure 2014/15

Premises Costs and Charges	£220,034.37
Transport Costs and Charges	£2,135.41
Supplies and Services Costs	£1,359,999.21
Third Party Costs	£500.00
Capital Charges	£2,962.00
Support Services Costs	£14,066.05
Total Expenditure 2014/15	£1,599,697.04

Income 2014/15

Penalty Charges	-£882,494.37
Pay and Display Machines	-£895,542.57
Season Tickets, Permits, Fees etc.	-£254,343.35
Other Income	-£3055.00
Total Income 2014/15	-£2,035,435.29

Balance 2014/15

Net Income 2014/15	-£435,738.25
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The 2014/15 surplus largely offsets the 2013/14 deficit.

Expenditure 2013/14

Premises costs and charges	£250,967.43
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Supplies and services costs	£1,585,330.94
Third party costs	£37,349.00
Capital charges	£774,808.00
Support services costs	£39,967.10
Total Expenditure 2013/14	£2,688,422.47

Income 2013/14

Penalty Charges	-£942,635.80
Pay and Display machines	-£977,855.04
Season Tickets, permits, fees etc.	-£230,403.62
Other income	-£1,010.00
Total Income 2013/14	-£2,151,904.46

Balance 2013/14

Net Expenditure 2013/14	£536,518.01
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