## PATROL ANNUAL REPORT STATISTICS QUESTIONNAIRE

Thank you for completing the form below.

If you are unable to answer a particular question please leave it blank and give reasons in your email.

In the financials sections please use whole positive numbers, including the costs sections.

Please take the time to check through your answers before submitting.

Please submit the Excel version of this report via email to toolkit@patrol-uk.info by the 31st Oct 2016.

	Please select your council from the dropdown box	Rushmoor Borough Council		
		2017-2018	2016-2017	Comments
	PARKING STATISTICS			
1	Volume of on street car parking spaces			2016-2017
2	Volume of off street car parking spaces	2360	2360	2017 -end Dec 17
3	Total volume of car parking spaces	2360	2360	
4	Total volume of PCNs issued	12811	18686	issued not served
5	Volume of high level PCNs issued	4543	6338	
6	Volume of lower level PCNs issued	8268	12348	
7	Volume of Regulation 9 PCNs issued	12691	18550	
8	Volume of Regulation 10 PCNs issued	120	136	
9	Volume of PCNs issued on street	8335	11304	
10	Volume of PCNs issued off street	4476	7382	
11	Volume of warning notices issued on street	0	0	
12	Volume of warning notices issued off street	0	0	

13	Volume of PCNs paid	8273	13595	
14	Volume of PCNs paid at the discounted rate	7135	11694	
15	Volume of PCNs paid before Charge Certificate (within 56 days)	80	1334	
16	Volume of PCNs paid after the Charge Certificate served	999	853	
17	Volume of Charge Certificates registered	1731	2021	
18	Volume of Warrants of Execution issued	1362	1103	
19	Volume of PCNs cancelled	1267	1885	
	Reasons for cancelling PCNs			
<b>2</b> 0a	Avoidance of accident or medical emergency			
20b	Vehicle was stolen at time of contravention			
<b>2</b> 0c	Vehicle had broken down			
20d	Signs & lines changed at time of vehicle being parked			
20e	Ticket machine broken			
20f	Motorist paid but ticket/badge/permit was not displayed properly			
20g	Loading /unloading in an area where loading exemption applied			
20h	Other			
21	Volume of PCNs written off	33	246	
22	V. L. (1904)	2400	2.120	
22	Volume of PCNs resulting in informal challenge	2189	3428	
23	Volume of informal challenges which resulted in cancellation of the PCN	1000	1757	
24	Volume of informal challenges which resulted in rejection of the challenge.	1514	1995	
25	Volume of PCNs resulting in a formal representation	372	461	
26	Volume of formal representations which resulted in cancellation of the PCN	38	73	
27	Volume of formal representations which result in a Notice of Rejection	145	168	
21	volume of formal representations which result in a Notice of Nejection	143	100	
28	Volume of vehicles removed	0	27	
29	Volume of vehicles immobilised		0	
23	Totalic of Tellioles Illinobilised			

30	Volume of appeals at the Traffic Penalty Tribunal	12	11	
31	Of which were allowed	4	1	
32	Of which were dismissed	1	3	
33	Of which a consent order was aplied	0	0	
34	Of which were not contested	1	2	
35	Of which are awaiting decision / other	6	5	
	Split of reasons for not contesting			
36a	Accepting additional evidence submitted to tribunal			
36b	Exercise of discretion			
36c	Compelling reason now given			
36d	Multiple PCNs			
36e	other			
	PARKING FINANCIALS			
	Please use whole positive numbers, e.g. 1,500 instead of 1.5k			
	On Street Parking Income			
37a	On street parking income	£ 247,300	£ 413,360	
37b	Permit income	£ 48,250	£ 55,390	
37c	On street PCN income	£ 293,500	£ 341,370	
37d	Blue badge application fees	£ -	£ -	
37e	Other	£ 1,900	£ 2,000	
38	Total On Street Parking Income	£ 590,950	£ 812,120	
	On Street Parking Direct Costs (please use whole, positive numbers)			
38a	Civil enforcement		£ 333,650	
38b	Admin, appeals, debt recovery & maintenance		£ 59,840	
38c	Scheme review / new schemes			
38d	Capital charges		£ 36,200	
38e	Other direct costs of on street parking		£ 169,000	
39	Total On Street Direct Costs	£ -	£ 598,690	

40	On Street Parking Surplus / Deficit	£ 590,950	£ 213,430	
41a 41b	If a surplus has been generated, how has it been applied (specify value)  Off street parking provision  Park & Ride	£ -	f -	
41c	Supported bus service	£ -	£ -	
41d 41e	Concessionary fares & passes Community transport	£ -	£ -	
41f 41g	Shopmobility School crossing patrols	£ -	£ -	
41h 41i	Highway maintenance & traffic improvement Transport planning costs	£ -	£ -	
41j	Other	£ 590,950	£ 213,430	
	Off Street Parking Income			
42a	Off street parking income	£ 801,100	£ 1,177,800	
42b	Off street PCN income	£ 124,170	£ 174,000	
42c	Other off street parking income	£ 160,600	£ 209,500	
43	Total Off Street Parking Income	£ 1,085,870	£ 1,561,300	
44	Off Street Parking Direct Costs (please use whole, positive numbers)			
45	Off Street Parking Surplus / Deficit	£ 1,085,870	£ 1,561,300	
	BUS LANE STATISTICS (if applicable)			
46	Please state year of introduction of first bus lane (yyyy)			
47	Volume of bus lanes			
48	Volume of Bus Lane PCNs issued			

49	Volume of appeals at the Traffic Penalty Tribunal			
50	Of which were allowed			
51	Of which were dismissed			
52	Of which a consent order was aplied			
53	Of which were not contested			
54	Of which are awaiting decision / other	0	0	
	BUS LANE FINANCIALS			
	Please use positive, whole numbers, e.g. 1,500 instead of 1.5k			
55	Income (please use whole numbers)			
33	micome (preuse use whole mambers)			
	Expenditure (please use whole, positive numbers)			
56a	Repairs and maintenance			
56b	Administration			
56c	Premises			
56d	Capital charges			
56e	Other			
57	Total Expenditure	£ -	£ -	
58	Total Surplus/Deficit	£ -	£ -	
30	Total Sulplus/ Deficit	•	_	

