

Lincolnshire County Council Civil Parking Enforcement Report 2017 to 2018



Contents

Introduction	2
Enforcing parking restrictions in Lincolnshire	4
What are the benefits of enforcing restrictions?	6
On line - Parking and Waiting Restrictions	6
Statistics and the Parking Account.....	7
Annual Account.....	10

Introduction

As the Enforcement Authority, the Council is responsible for the enforcement of contraventions and the handling of appeals; both areas are legislated by the Traffic Management Act 2004 and Statutory Guidance from the Secretary of State for Transport.

The power to enforce on-street lies with the County Council; powers were delegated to the District and City Councils to enforce their off-street car parks.

One of the priorities of the Department for Communities and Local Government is to ensure that the enforcement of parking restrictions is transparent, consistent, and fair. Lincolnshire County Council recognises that openness and accountability is critical to gaining public support and by publishing our Annual Parking Report, we hope that our customers will be aware of our dedication to improving the parking regime for residents, businesses, and visitors to the County.

The Council continues to work hard to deliver a parking enforcement service that is fair and consistent. In so doing it aims to improve road safety, reduce congestion and tackle anti- social parking and affect improvement in air quality.

This report is part of the responsibilities that Lincolnshire County Council has as the Enforcement Authority for parking and waiting restrictions. It will detail the statistics for the period 1 April 2017 to 31 March 2018 along with explanations of how and why enforcement is carried out.

Why are parking restrictions enforced?

Parking and waiting restrictions serve a variety of purposes, ranging from road safety through to allowing loading and unloading. The restrictions are designed and implemented by the County Council's Highways teams, with the Traffic Orders Team ensuring that the legal underpinnings are in place to show that an Order exists.

The restrictions enable improved traffic flows, lower congestion and allow the public and businesses to gain access to services, businesses and retail areas.

Most drivers take parking restrictions into consideration when going about their day to day business and lives, however, on occasion some drivers decide to flout the restrictions or take a chance that they will not be caught out.

Without enforcement of the restrictions by the Civil Enforcement Officers, human nature would lead others to follow the example of those who ignore the restrictions. Thus the restrictions would be useless, negating the reason for designing and implementing them and leading to confusion with the result that the public would be unable to access important services and facilities.

An example would be an area of limited waiting bays that allowed parking for 1 hour but no return to the bays for 2 hours. The bays have been requested by the owners

of a row of small shops to help encourage visitors and to stop all day "commuter" parking.

If the restriction was implemented without enforcement it would soon become worthless as the original problem, all day commuter parking, could swiftly return. Enforcement of the restrictions helps to ensure compliance, allowing shoppers to visit the businesses and helping to keep the area vibrant.

Enforcement is a vital part of keeping the roads safe, traffic moving and allowing fair access for all to amenities, shops and services.

Enforcing parking restrictions in Lincolnshire

In November 2012 the contract for on-street enforcement was awarded to APCOA Parking Ltd. This contract was extended in November 2016 for a further 5 years with the possibility of a 3 year extension. The structure of the enforcement workforce is 1 manager, 1 data analyst, 3 supervisors and approximately 20 CEO's.

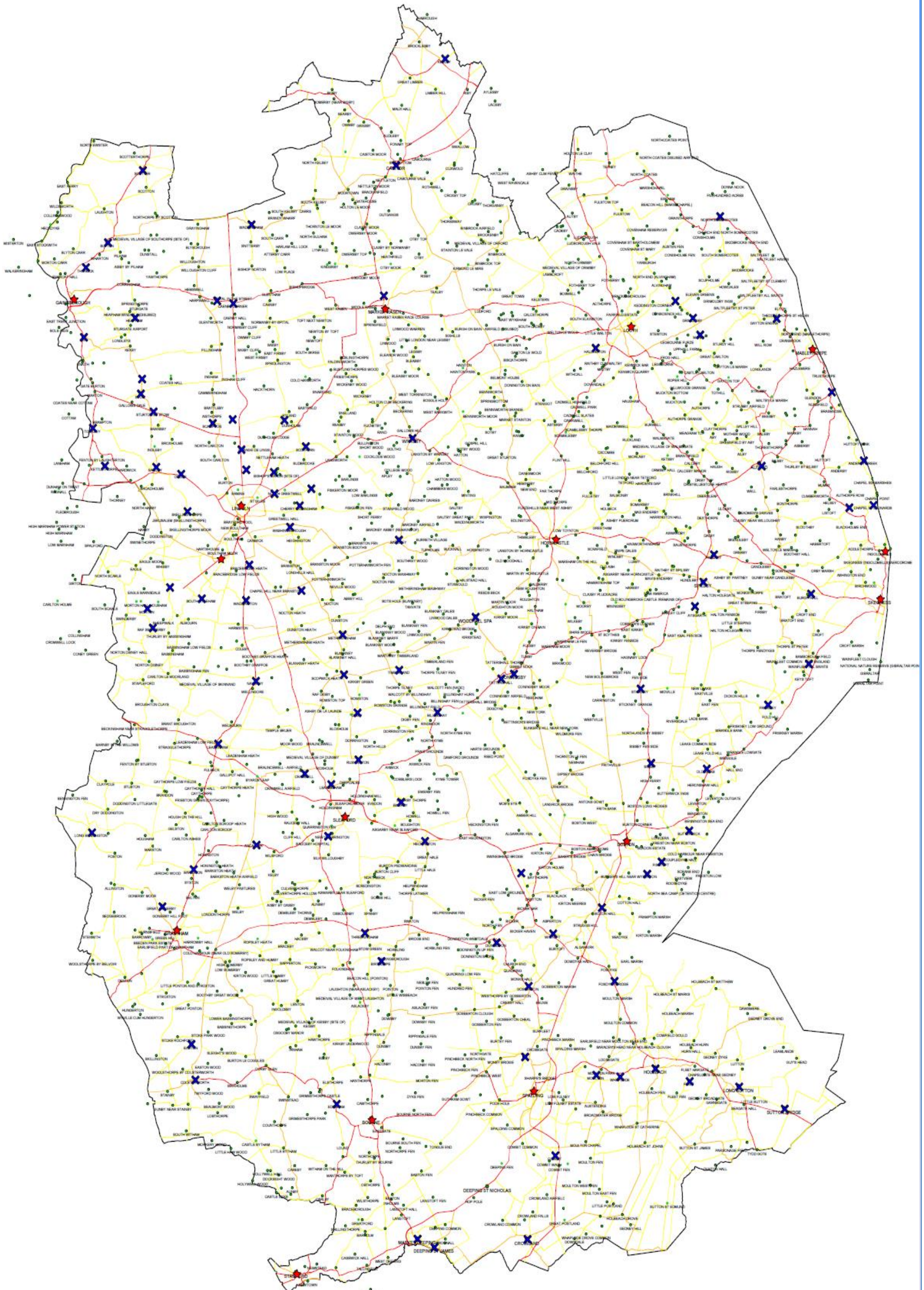
Lincolnshire has 9000km of road network within an area of 5921km² making our enforcement area amongst the largest in the country.

To cover this area with such a small team requires a proactive approach to patrol requirements, customer requests and the efficient use of transport.

For the purposes of enforcement, the County is split into 3 categories, A, B and C. Category A covers town and city centres, along with other high traffic density routes and locations. These locations are patrolled daily. Category B areas are for smaller towns and are patrolled once a week. Category C areas are all other areas, subject to parking restrictions, not covered by category A or B and are patrolled depending on resources available.

CEO's are allocated to a patrol location to meet the councils requirements, however category C areas are also patrolled using cars and scooters. These routes are planned so that the most efficient use of the CEO's time is made, along with lower transport and fuel costs.

The following map shows the locations in the county that have parking and waiting restrictions. The red stars ★ mark the category A locations and the blue X marks a location with one or more parking restrictions in a category B or C location:



What are the benefits of enforcing restrictions?

Parking and waiting restrictions are used to help regulate traffic flow, assist access, increase road safety and contribute to reduced traffic congestion. Uncontrolled parking can cause some serious problems by reducing road safety, denying access for visitors, delaying journey times and adding to air pollution.

It's not just about enforcement though, the CEO's are also seen as a point of contact, advising visitors on where to park, finding amenities and general information about the area.

Regular enforcement has also helped to highlight issues with parking schemes that are not apparent, helping to focus on unintended consequences. Parking schemes in Stamford, Grantham and Sleaford have previously been changed as the effect of enforcement becomes clear.

In addition to issuing Penalty Charge Notices, Civil Enforcement Officers also report any defective signs to be repaired or replaced and lines to be refreshed or re-lined as well as fulfilling an ambassadorial role for the council. Significant works were undertaken in Skegness and Mablethorpe towards the end of 2017 / early 2018 to ensure that parking areas were enforceable and compliant in the lead up to the 2018 summer season.

Partnerships

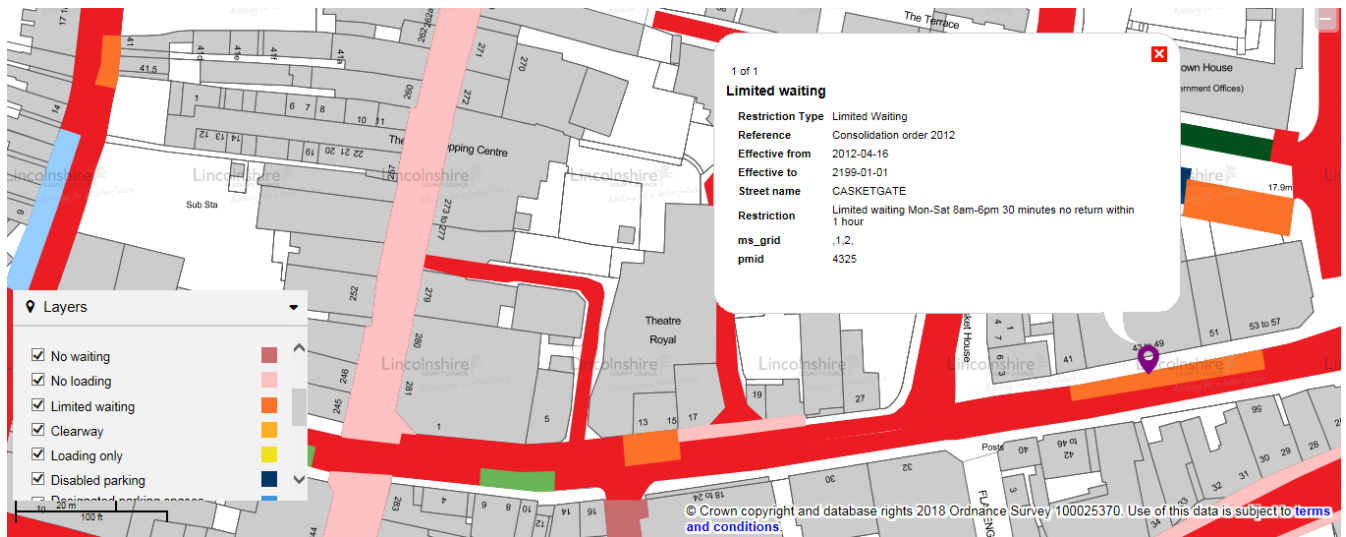
Lincolnshire County Council have continued to conduct and carry out a number of successful joint patrols involving Civil Enforcement Officers, Police Constables and Police Community Support Officers. Areas visited include Horncastle, Ingoldmells, Wainfleet, Alford and Lincoln. Public perception of these have been positive and comments were relayed through to Officers in Wainfleet and Alford when on foot patrol by members of the public stating how beneficial it was to see Officers working together creating a higher frequency of visible patrols, and when required offering words of advice to motorists.

On line - Parking and Waiting Restrictions

All of the on-street parking and waiting restrictions throughout Lincolnshire are mapped based; the restrictions are overlaid onto the map of the County's road network. We have used this information to provide the public easy access to all the on-street orders to help them check for restrictions before going to a location or to check for parking and waiting restrictions during the journey.

Towards the end of 2017, the Councils original mapped based TRO system Traffweb was replaced with Location Centre which has saved the Council in excess of £3,500 on annual maintenance / subscription costs

An example of the information can be seen below:



You can access the online traffic orders facility at:

<https://lincs.locationcentre.co.uk/internet/internet.aspx?articleid=YfmDQ6wYrkU~&preview=true>

Our hope is that the information will help drivers to find appropriate parking prior to their arrival and reduce journey times. This would benefit all residents and visitors, helping to reduce congestion, increase traffic flow and assist drivers to avoid parking in contravention of the rules.

Statistics and the Parking Account

Lincolnshire County Council publishes a monthly breakdown of penalty charge notices issued, appeals received and challenges accepted on our website, the information of which can be found via www.lincolnshire.gov.uk/parking.

The figures below reflect the penalty charges issued at each level, the number challenged and accepted, reasons for cancellation and the revenue from penalty charges for on-street contraventions:

Penalty charges are issued for contraventions of the parking restrictions. Under government legislation different types of contraventions are classed as higher (£70) or lower (£50) levels. The level is dependent on the seriousness of the contravention. If paid within 14 days, the penalty charge is reduced by 50%.

Issued	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Totals
Higher	1644	1620	1755	1842	1706	1462	1480	1741	1572	1502	1574	1463	19361
Lower	882	915	913	917	959	702	817	1069	858	981	930	698	10641
Total	2526	2535	2668	2759	2665	2164	2297	2810	2430	2483	2504	2161	30002

Paid PCNs - Total	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Totals
Lower - Discounted - £25	611	646	661	573	655	556	503	696	631	638	684	545	7399
Higher - Discounted - £35	1020	1041	1130	1233	1182	1056	1045	1171	1050	1007	1043	938	12916
Lower - Full - £50	84	83	81	102	97	97	79	67	104	116	70	80	20315
Higher - Full - £70	153	125	129	145	140	150	128	134	118	152	108	150	1632
Lower plus CC £75	29	36	25	30	33	45	36	28	27	42	41	33	405
Lower plus legal £82	1	2	0	0	0	0	0	0	0	0	0	0	2037
Lower plus legal £83	21	30	13	21	25	19	22	16	12	19	23	18	239
Higher plus CC £105	50	52	52	58	40	54	50	71	52	52	61	64	656
Higher plus Legal £112	4	1	0	5	2	1	1	0	0	0	0	0	895
Higher plus Legal £113	34	54	29	29	61	24	36	34	36	35	44	15	431
Total	2007	2070	2120	2196	2235	2002	1900	2217	2030	2061	2074	1843	46925

Paid PCNs - Value	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Totals
Lower - Discounted - £25	£15,275	£16,150	£16,525	£14,325	£16,375	£13,900	£12,575	£17,400	£15,775	£15,950	£17,100	£13,625	£184,975
Higher - Discounted - £35	£35,700	£36,435	£39,550	£43,155	£41,370	£36,960	£36,575	£40,985	£36,750	£35,245	£36,505	£32,830	£452,060
Lower - Full - £50	£4,200	£4,150	£4,050	£5,100	£4,850	£4,850	£3,950	£3,350	£5,200	£5,800	£3,500	£4,000	£53,000
Higher - Full - £70	£10,710	£8,750	£9,030	£10,150	£9,800	£10,500	£8,960	£9,380	£8,260	£10,640	£7,560	£10,500	£114,240
Lower plus CC £75	£2,175	£2,700	£1,875	£2,250	£2,475	£3,375	£2,700	£2,100	£2,025	£3,150	£3,075	£2,475	£30,375
Lower plus legal £82	£82	£164	£0	£0	£0	£0	£0	£0	£0	£0	£0	£0	£246
Lower plus legal £83	£1,743	£2,490	£1,079	£1,743	£2,075	£1,577	£1,826	£1,328	£996	£1,577	£1,909	£1,494	£19,837
Higher plus CC £105	£5,250	£5,460	£5,460	£6,090	£4,200	£5,670	£5,250	£7,455	£5,460	£5,460	£6,405	£6,720	£68,880
Higher plus Legal £112	£448	£112	£0	£560	£224	£112	£112	£0	£0	£0	£0	£0	£1,568
Higher plus Legal £113	£3,842	£6,102	£3,277	£3,277	£6,893	£2,712	£4,068	£3,842	£4,068	£3,955	£4,972	£1,695	£48,703
	£79,425	£82,513	£80,846	£86,650	£88,262	£79,656	£76,016	£85,840	£78,534	£81,777	£81,026	£73,339	£973,884

	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Totals
Additional part payments of PCNs	£2,076	£2,157	£1,365	£2,691	£2,027	£1,194	£1,100	£1,261	£1,139	£1,242	£722	£1,235	£18,210

Challenges	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Totals
Reviewed	260	366	385	405	433	425	388	459	292	407	355	311	4486
Granted	77	133	130	149	169	145	140	167	92	121	98	80	1501
Percentage	29.62%	36.34%	33.77%	36.79%	39.03%	34.12%	36.08%	36.38%	31.51%	29.73%	27.61%	25.72%	33.46%

Cancelled for other reason	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Totals
Admin Error	1	0	0	0	1	2	7	0	0	2	0	1	14

Bankrupt (WO)	0	0	0	0	0	0	0	0	0	0	0	0	0
Foreign Vehicle	0	0	0	2	0	0	38	39	18	1	0	0	98
General Reason	8	15	4	18	6	17	13	8	12	11	11	7	130
Goodwill - Disabled Overstay	0	0	0	0	0	0	0	0	0	0	0	0	0
No Trace	69	24	1	325	71	2	2	187	51	72	29	21	854
Not Enforceable	0	0	0	0	0	0	0	0	0	1	0	0	1
NPAS - No Contest	3	1	1	1	1	1	0	5	3	5	3	1	25
P&D Machine Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
PA Error	3	13	6	5	4	20	8	14	27	2	10	39	151
PCN not issued/served/spoilt	59	51	53	35	82	37	8	58	33	36	45	33	530
Proof of Loading	0	0	0	0	0	0	0	0	0	0	0	0	0
Test/Warning Notice	1	22	4	108	34	2	39	2	2	0	7	2	223
Valid ticket/permit	0	0	0	0	0	0	0	0	0	0	0	0	0
Vehicle Breakdown	0	0	0	0	0	0	0	0	0	0	0	0	0
	144	126	69	494	199	81	115	313	146	130	105	104	2026

	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Totals
Vehicles Immobilised	0	0	0	0	0	0	0	0	0	0	0	0	0
Vehicles Removed	0	0	0	0	0	0	0	0	0	0	0	0	0

Areas patrolled

The statistics below highlight how many patrols have been undertaken within a specific area.

Place	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Total Days
Alford	2	2	4	5	2	1	1	4	6	11	4	1	43
Ancaster				1				1		1	1		4
Anderby Creek				1		2		1					4
Bardney	1	1	2		1			1	1		1		8
Barkston	1		1	1				1	1	3	1		9
Billingborough				1	1					1			3
Billinghay		1			1			1		1	1		5
Blyton							1		1	1			3
Boston	27	31	28	31	31	30	30	30	28	30	27	26	349
Bourne	4	2	4	5	3	1	1	4	6	7	5	2	44
Bracebridge Heath	1				1						3		5
Branston	1		1	1	1		1			1	2		8
Burgh Le Marsh				2		1		1	1		3		8
Butterwick			1	1							1		3
Caenby Corner									1				1
Caistor	8	5	4	6	9	1		1	1	2			37
Chapel St Leonards	1		1	12	4	1		1			1	1	22
Cherry Willingham				1	1		1	2					5
Colsterworth	1						1	1		1			4
Coningsby		1			1			1		1	1	1	6
Cranwell	1			1	1	1				1	1		6
Crowland	2	1				1	2		1	2			9
Deeping St James	1					1	2	2	1	3			10
Digby	1		2	1	1		1			1	2		9
Donington		1		1		1	1		2	2	2		10
Easton	1						1	1		1			4
Edenham	1					1		1		1			4
Ewerby				1	1								2
Fishtoft			1	1							1		3
Fleet											1		1
Friskney	1	1		2				1	1		1		7
Gainsborough	25	27	25	25	27	22	17	14	18	19	15	10	244
Gosberton										1	1		2
Grange De Lings									1				1
Grantham	30	30	30	30	31	30	30	30	29	30	27	26	353
Great Gonerby	1		1	1			1	1		2			7
Grimoldby										1			1

Place	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Total Days
Heckington	1			1	1				1	1	1	1	7
Heighington		1			1			1	1				4
Hemswell Cliff									1	2			3
Hogsthorpe			1	1				1					3
Holbeach	8	4	6	6	5	4	2	1	8	9	8	3	64
Horncastle	4	5	5	6	5		2	5	5	5	5	1	48
Ingoldmells	1	1	2	16	9	5		1					35
Keelby									1	1			2
Kirton	1	1	1	1	1						2		7
Lea									1	2			3
Leasingham	1			1							1		3
Lincoln City	30	31	30	31	31	30	31	30	29	30	27	26	356
Long Bennington	1		1	1			1	1	1	3	1		10
Long Sutton						2	1	1	2	4	1		11
Louth	25	27	26	26	26	26	26	25	24	26	23	24	304
Mablethorpe	14	30	30	31	30	29	3	3	7	7	5	4	193
Market Deeping	2	1				1	2	2	1	4			13
Market Rasen	7	4	4	5	8		1	5	5	4	4	3	50
Metheringham	1		2	2	1	1	1			1	2		11
Morton									1	2			3
Moulton											1		1
Navenby	1			1	1						2		5
Nettleham	1			1	1	1	2	2	2	1	1		12
North Cockerington										1			1
North Hykeham	2	2	2	4	2	1	1	3	5	7	3	1	33
Old Leake			1	2							1		4
Pinchbeck										1	1		2
Quarrington				1	1					1			3
Reepham	1						1	2					4
Ruskington	1		3	3	2	1	1	1		1	2		15
Saxilby	1		1	2	1		1	2	1	1			10
Scampton					1	6			1				8
Scopwick	1		1	1	1					1			5
Scothern	1		1	1			2	2					7
Scotter									1	2			3
Sibsey				1				1			1		3
Skegness	30	31	30	31	31	28	31	30	27	30	27	26	352
Skellingthorpe	1		1	1	1		1	2	1	1			9
Sleaford	25	26	26	26	27	26	26	23	20	21	19	18	283
South Hykeham	1	1	1	1	1					4	2	1	12
Spalding	24	27	26	27	25	25	24	26	23	25	23	24	299

Place	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Total Days
Spilsby		2	4	4	2		1	4	6	11	4	1	39
Stamford	30	31	30	31	30	30	31	30	27	30	27	26	353
Stickney				1				1			1		3
Stow	1			1				1	1	1			5
Sutton Bridge		1						1			1		3
Sutton On Sea	7	29	29	29	30	26	3	3	6	5	4	5	176
Swineshead			1	1									2
Tattershall		1			1			1		1	1		5
Thorpe On The Hill	1		1		1								3
Timberland		1						1		1	1		4
Torksey	1	3		2		2	2	7	2	9	10	2	40
Toynton All Saints				1									1
Usselby					1				1	1			3
Waddingham										2			2
Waddington	1			1	1						1		4
Wainfleet All Saints		1		3				1	3		2		10
Washingborough	1	1			1			1	1		1		6
Welton	1		1		1		1		1	1			6
Willingham By Stow			1						1				2
Woodhall Spa	1	1		2	1			1		1	1		8
Wragby		1			1			1	2		1		6
Wyberton			1	1									2

Annual Account

The following account is for Lincolnshire County Council from 1st April 2017 to 31st March 2018 for on-street parking enforcement and the costs of running the service.

<u>Income</u>	
Penalty Charges	£992,094.00
District Council Operational Costs	£39,153.32
Total	£1,031,247.32
<u>Costs</u>	
Enforcement Contract	£804,758.52
Notice Processing Contract	£203,050.20
Council costs	£70,760
Total	£1,078,568.72
<u>Deficit</u>	£47,321.40
<u>Draw down from reserves</u>	£47,321.40
<u>Total</u>	£0

In line with the Traffic Management Act 2004, any surplus arising from on-street parking and enforcement is ring-fenced and can only be used for the provision of the enforcement service, supplying or making good parking facilities, transport projects, environmental projects or if the council feels that none of these are required, the funds can be set aside against potential losses for up to 5 years.

Lincolnshire County Council receives no income for on-street parking, preferring to provide free limited waiting parking in town centres, helping to support local businesses and services by encouraging more visitors.

Surplus income has previously been spent to help finance the CCTV Pilot enforcement scheme currently being undertaken outside of selected schools in Lincolnshire.