

Lincolnshire County Council Civil Parking Enforcement Report 2015 to 2016



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Introduction

Lincolnshire adopted Civil Parking Enforcement (CPE) in December 2012, when the powers to enforce nearly all parking and waiting restrictions were handed over from the Police to the County Council.

As the Enforcement Authority, the Council is responsible for the enforcement of contraventions and the handling of appeals; both areas are legislated by the Traffic Management Act 2004 and Statutory Guidance from the Secretary of State for Transport.

The power to enforce on-street lies with the County Council; powers were delegated to the District and City Councils to enforce their off-street car parks.

This report is part of the responsibilities that Lincolnshire County Council has as the Enforcement Authority for parking and waiting restrictions. It will detail the statistics for the period 1 April 2015 to 31 March 2016 along with explanations of how and why enforcement is carried out.

The District Councils and the City of Lincoln Council are responsible for producing annual reports relating to off – street parking.

Why are parking restrictions enforced?

Parking and waiting restrictions serve a variety of purposes, ranging from road safety through to allowing loading and unloading. The restrictions are designed and implemented by the County Council's Highways Divisions, with the Traffic Orders Team ensuring that the legal underpinnings are in place to show that an Order exists.

The restrictions enable improved traffic flows, lower congestion and allow the public and businesses to gain access to services, businesses and retail areas.

Most drivers take parking restrictions into consideration when going about their day to day business and lives, however, on occasion some drivers decide to flout the restrictions or take a chance that they will not be caught out.

Without enforcement of the restrictions by the Civil Enforcement Officers, human nature would lead others to follow the example of those who ignore the restrictions. Thus the restrictions would be useless, negating the reason for designing and implementing them and leading to confusion with the result that the public would be unable to access important services and facilities.

An example would be an area of limited waiting bays that allowed parking for 1 hour but no return to the bays for 2 hours. The bays have been requested by the owners

of a row of small shops to help encourage visitors and to stop all day "commuter" parking.

If the restriction was implemented without enforcement it would soon become worthless as the original problem, all day commuter parking, could swiftly return. Enforcement of the restrictions helps to ensure compliance, allowing shoppers to visit the businesses and helping to keep the area vibrant.

Enforcement is a vital part of keeping the roads safe, traffic moving and allowing fair access for all to amenities, shops and services.

Enforcing parking restrictions in Lincolnshire

In November 2012 the contract for on-street enforcement was awarded to APCOA Ltd. The structure of the enforcement workforce is 1 manager, 4 supervisors and approximately 25 CEO's.

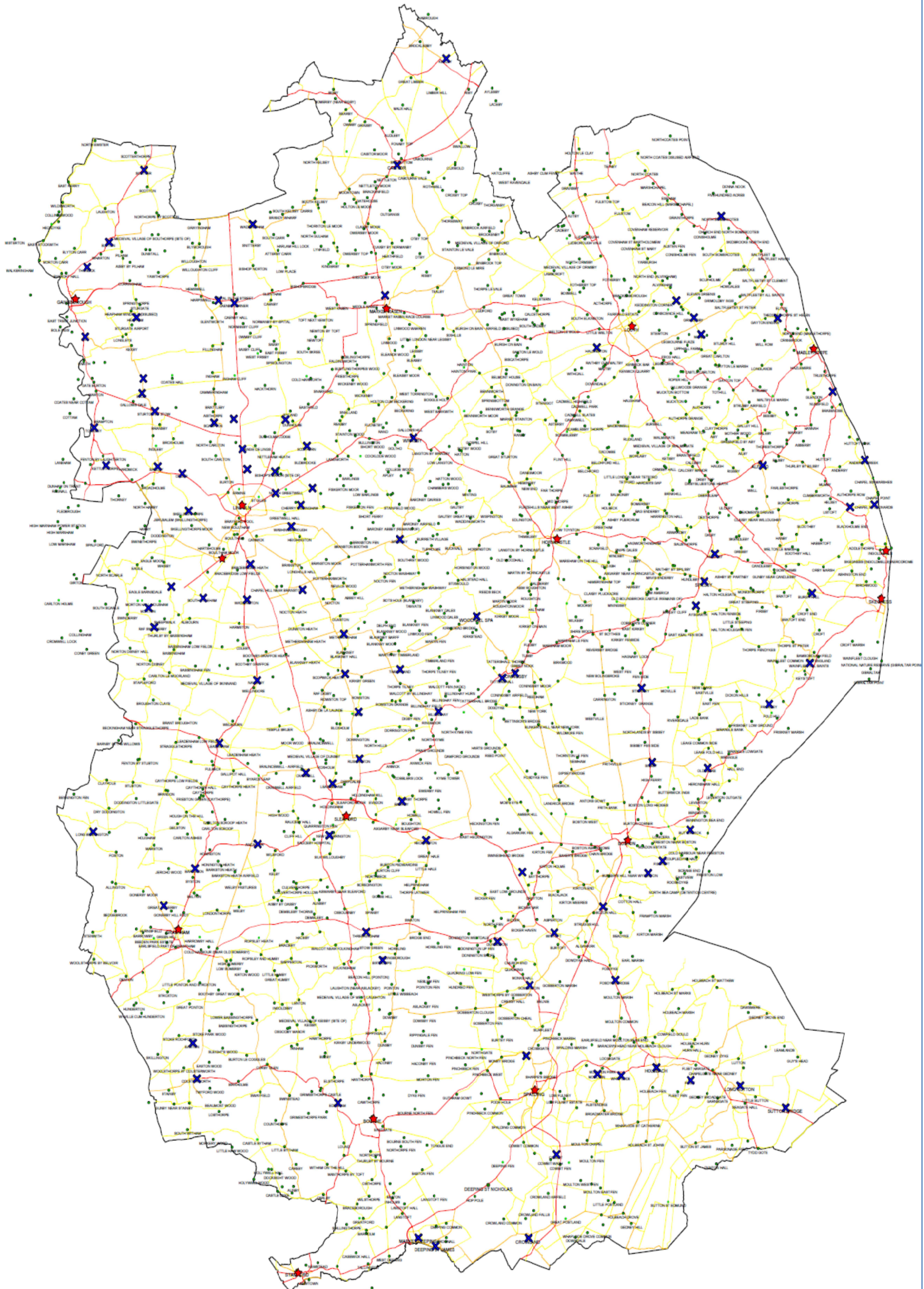
Lincolnshire has 9000km of road network within an area of 5921km² making our enforcement area amongst the largest in the country.

To cover this area with such a small team requires a proactive approach to patrol requirements, customer requests and the efficient use of transport.

For the purposes of enforcement, the County is split into 3 categories, A, B and C. Category A covers town and city centres, along with other high traffic density routes and locations. These locations are patrolled daily. Category B areas are for smaller towns and are patrolled once a week. Category C areas are all other areas, subject to parking restrictions, not covered by category A or B and are patrolled depending on resources available.

CEO's are allocated to a patrol location to meet the councils requirements, however category C areas are also patrolled using cars and scooters. These routes are planned so that the most efficient use of the CEO's time is made, along with lower transport and fuel costs.

The following map shows the locations in the county that have parking and waiting restrictions. The red stars ★ mark the category A locations and the blue X marks a location with one or more parking restrictions in a category B or C location:



What are the benefits of enforcing restrictions?

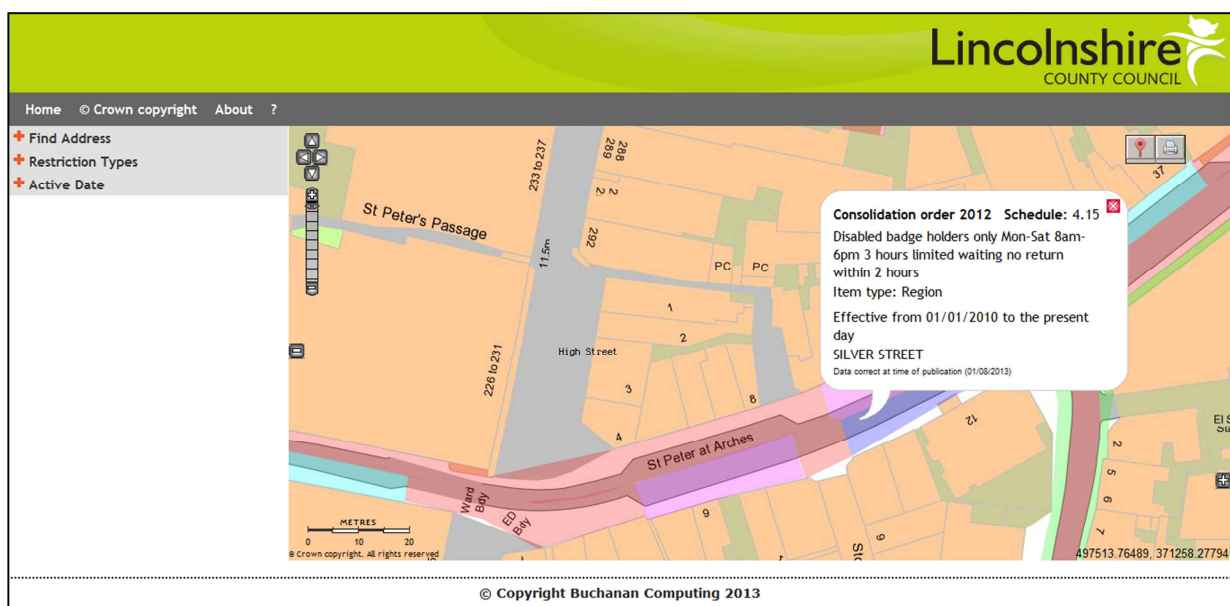
Parking and waiting restrictions are used to help regulate traffic flow, assist access, increase road safety and contribute to reduced traffic congestion. Uncontrolled parking can cause some serious problems by reducing road safety, denying access for visitors, delaying journey times and adding to air pollution.

It's not just about enforcement though, the CEO's are also seen as a point of contact, advising visitors on where to park, finding amenities and general information about the area.

Regular enforcement has also helped to highlight issues with parking schemes that are not apparent, helping to focus on unintended consequences. Parking schemes in Lincoln, Boston Stamford and Grantham have been changed as the effect of enforcement becomes clear.

On line - Parking and Waiting Restrictions

All the on-street parking and waiting restrictions throughout Lincolnshire are mapped based; the restrictions are overlaid onto the map of the County's road network. We have used this information to provide the public easy access to all the on-street orders to help them check for restrictions before going to a location or to check for parking and waiting restrictions during the journey. An example of the information can be seen below:



You can access the online traffic orders facility at <http://www.lincolnshiretraffweb.co.uk/>

Our hope is that the information will help drivers to find appropriate parking prior to their arrival and reduce journey times. This would benefit all residents and visitors, helping to reduce congestion, increase traffic flow and assist drivers to avoid parking in contravention of the rules.

Statistics and the Parking Account

The council publishes a monthly breakdown of penalty charge notices issued, appeals received and challenges accepted on its website [here](#).

The figures below reflect the penalty charges issued at each level, the number challenged and accepted, reasons for cancellation and the revenue from penalty charges for on-street contraventions:

Penalty charges are issued for contraventions of the parking restrictions. Under government legislation different types of contraventions are classed as higher (£70) or lower (£50) levels. The level is dependent on the seriousness of the contravention. If paid within 14 days, the penalty charge is reduced by 50%.

Statistical Data 2015 - 2016

Issued	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Totals
Higher	1606	2174	1814	2130	1879	1667	1819	1582	1523	1715	1566	1754	21229
Lower	980	1378	1104	1255	1304	1145	1237	940	659	747	882	937	12568
Total	2586	3552	2918	3385	3183	2812	3056	2522	2182	2462	2448	2691	33797

Paid PCNs - Total	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Totals
Lower - Discounted - £25	784	828	866	821	841	852	783	769	523	467	579	595	8708
Higher - Discounted - £35	1086	1309	1403	1380	1329	1160	1244	1121	1072	1044	1116	1151	14415
Lower - Full - £50	107	100	97	113	108	107	97	99	122	82	75	79	1186
Higher - Full - £70	168	119	158	163	158	167	144	147	145	173	130	131	1803
Lower plus CC £75	32	26	24	20	23	20	29	25	25	45	36	25	330
Lower plus legal £82	37	42	30	32	32	33	37	27	25	17	27	25	364
Higher plus CC £105	37	35	37	35	24	24	20	28	42	71	60	43	456
Higher plus Legal £112	57	79	59	53	38	48	65	50	38	25	38	54	604
Total	2308	2538	2674	2617	2553	2411	2419	2266	1992	1924	2061	2103	27866

Paid PCNs - Value	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Totals
Lower - Discounted - £25	£19,600	£20,700	£21,650	£20,525	£21,025	£21,300	£19,575	£19,225	£13,075	£11,675	£14,475	£14,875	£217,700
Higher - Discounted - £35	£38,010	£45,815	£49,105	£48,300	£46,515	£40,600	£43,540	£39,235	£37,520	£36,540	£39,060	£40,285	£504,525
Lower - Full - £50	£5,350	£5,000	£4,850	£5,650	£5,400	£5,350	£4,850	£4,950	£6,100	£4,100	£3,750	£3,950	£59,300
Higher - Full - £70	£11,760	£8,330	£11,060	£11,410	£11,060	£11,690	£10,080	£10,290	£10,150	£12,110	£9,100	£9,170	£126,210
Lower plus CC £75	£2,400	£1,950	£1,800	£1,500	£1,725	£1,500	£2,175	£1,875	£1,875	£3,375	£2,700	£1,875	£24,750
Lower plus legal £82	£3,034	£3,444	£2,460	£2,624	£2,624	£2,706	£3,034	£2,214	£2,050	£1,394	£2,214	£2,050	£29,848
Higher plus CC £105	£3,885	£3,675	£3,885	£3,675	£2,520	£2,520	£2,100	£2,940	£4,410	£7,455	£6,300	£4,515	£47,880
Higher plus Legal £112	£6,384	£8,848	£6,608	£5,936	£4,256	£5,376	£7,280	£5,600	£4,256	£2,800	£4,256	£6,048	£67,648
	£90,423	£97,762	£101,418	£99,620	£95,125	£91,042	£92,634	£86,329	£79,436	£79,449	£81,855	£82,768	£1,077,861

	Total
Additional part payments of PCNs	£44,744
FY14/15 Late Income	£161,443

Challenges	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Totals
Reviewed	485	467	635	539	761	748	959	595	353	462	416	398	6818
Granted	187	192	223	222	256	279	355	229	147	182	151	133	2556
Percentage	38.56%	41.11%	35.12%	41.19%	33.64%	37.30%	37.02%	38.49%	41.64%	39.39%	36.30%	33.42%	37.49%

Cancelled for other reason	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Totals
Admin Error	0	0	0	2	0	1	3	1	0	1	0	1	9
Bankrupt (WO)	0	3	1	0	0	0	0	0	0	0	0	0	4
Foreign Vehicle	0	0	0	0	0	0	1	29	0	37	128	0	195
General Reason	60	67	99	88	100	110	154	101	109	86	65	48	1087
Goodwill - Disabled Overstay	7	17	12	14	10	13	29	14	5	8	6	5	140
No Trace	29	38	108	1	5	47	34	260	54	4	12	87	679
Not Enforceable	0	1	0	0	0	1	0	0	0	0	0	0	2
NPAS - No Contest	2	4	12	1	2	6	5	4	7	6	3	6	58
P&D Machine Problem	1	1	0	0	0	1	2	1	0	0	1	0	7
PA Error	65	55	69	454	92	97	96	90	39	39	51	57	1204
PCN not issued/served/spoilt	45	61	50	53	37	37	36	35	29	29	30	48	490
Proof of Loading	10	8	11	9	19	10	18	7	7	8	13	3	123
Test/Warning Notice	0	0	3	3	9	5	2	6	4	3	3	5	43
Valid ticket/permit	53	53	52	60	66	71	41	30	29	42	31	28	556
Vehicle Breakdown	1	4	7	5	4	1	4	5	3	1	1	2	38
	273	312	424	690	344	400	425	583	286	264	344	290	4635

	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Totals
Vehicles Immobilised	0	0	0	0	0	0	0	0	0	0	0	0	0
Vehicles Removed	0	0	0	0	0	0	0	0	0	0	0	0	0

Place	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Total Days
ALFORD	1		1	1		3	1			1	2		10
ANCASTER	1	1			1	1	1			1	1		7
ANDERBY CREEK	2		1	1	1	3	1			2	1		11
BARDNEY	1		1	2	1	1	1					1	8
BARKSTON	1	1			1	1	1				1		6
BILLINGBOROUGH	1	1				1	1				1		5
BILLINGHAY	1	1		1	1	1	2				1		8
BLYTON	1		2	1	1	1	1			1			8
BOSTON	26	31	30	31	29	30	31	30	29	30	29	31	357
BOURNE	2	5	3	6	1	5	5	3	3	8	7	2	50
BRACEBRIDGE HEATH	2		1		1	1	1						6
BRANSTON	2		1	1	1	1	2						8
BURGH LE MARSH	2	1	1	1	1	1	1				1		9
BUTTERWICK	1	1		2	1	1				1			7
CAENBY CORNER	1		1	1	1	1	1						6
CAISTOR	1				1	1	3	3	6	4	1		20
CHAPEL ST LEONARDS	3	4	7	4	1	3	1	1	1	2	4		31
CHERRY WILLINGHAM				1	1	1					1	1	5
COLSTERWORTH	1	1		1	1	1	1						6
CONINGSBY	1	1		1	1	1	2				1		8
COWBIT				1									1
CRANWELL	1		1		1	1	1	1					6
CROWLAND	1	1		1	2	2	1				1		9
DEEPING ST JAMES		2		1	2	1	1				1		8
DIGBY	1		1	1	1		1						5
DONINGTON	1	1		2	1	1	1			1			8
EASTON	1	1		1	1	1	1					1	7
EDENHAM	1	3	1	1		1	1			1			9
EWERBY	1				1	1	1						4
FISHTOFT	1	1	2	3	1	1	2	2	1	2	1	2	19
FLEET	2				1		1			1			5
FOSDYKE BRIDGE													0
FRISKNEY	1	1		1	1	1	1						6
GAINSBOROUGH	28	30	29	29	29	29	30	24	29	30	29	31	347
GOSBERTON	1	1		2	1	1	1			1			8
GRANGE DE LINGS	1												1
GRANTHAM	30	30	30	31	30	30	31	29	29	30	29	31	360
GREAT GONERBY	1	1			1	2	1						6
GREETWELL													0
GRIMOLDBY	1	1	1	1	1	1	1				1		8
HALLINGTON													0
HEAPHAM													0
HECKINGTON	1	2		1	2	2	1				2		11
HEIGHINGTON	1		1	2	1	1	1				1	1	9
HEMSWELL CLIFF	1		1	1	1	1	1						6
HOGSTHORPE	2	3	1	2	1	4	1	1	1	1		1	18
HOLBEACH	2	1		1	1	2	2			1	1		11
HORNCastle	5	6	1	7	5	5	6	1	1	7	6	2	52
INGOLDMELLS	2	4	7	4	3	3	1			1	3		28
KEELBY	1				1	1	1						4
KETTLETHORPE													0
KIRTON	1	1		3	1	1			1	1	3	1	13
LEA	1		2	1	1	1	1						7
LEADENHAM													0
LEASINGHAM	1		1			1	1						4
LINCOLN CITY	30	31	30	31	31	30	31	29	29	30	29	31	362
LONG BENNINGTON	1					1	1				1		4
LONG SUTTON	2			1	1	1	2			1			8
LOUTH	26	30	27	29	31	28	30	29	28	30	29	31	348
MABLETHORPE	25	31	29	31	30	29	9	1	1	8	12	10	216
MANBY	1	1	1	1	1	1	2						8
MARKET DEEPING		2	1	1	2	2	2			1	1		12
MARKET RASEN	4	5	2	4	2	4	6		3	5	2		37
METHERINGHAM	1		1	1	1	1	1			1			7
MORTON	13	19	20	15	9	1	2						79
MOULTON	2			2	1	2	2			1			10
NAVENBY	1		1		1	1	1	1			1		7
NETTLEHAM	1			3	1	1	2		1	2	2		13
NORTH COCKERINGTON	1	1	1	1	1	1	1				1		8
NORTH HYKEHAM	1	1	2	2	3	2	2			3	1	1	18
NORTH SOMERCOTES	1	1	1	1	1	1	2				1		9
ODDER											1		1
OLD LEAKE	2	1		2		1				1			7
PARTNEY													0
PINCHBECK	1	1		2	1	1	1			1			8
QUARRINGTON	1	1				1	1				1		5
RAF SCAMPTON													0
REEPHAM	1	1		1	1	1					1		6
RISEHOLME													0
RUSKINGTON	1		1	1	1	1	1				1		7
SAXILBY	1			4	2	1	1				1		10
SCAMPTON	1	2	1	2	1	2	1		2		1		13
SCOPWICK	1		1	1	1	1	1						6
SCOTHERN	1			1	1	1					1		5
SCOTTER	1		1	1	1	1	1						6
SIBSEY	1	1	1	4	1	1		1	1				11
SKEGNESS	30	31	30	31	30	30	30	28	27	30	29	30	356
SKELLINGTHORPE	1		1	3	1	1	1				1		9
SLEAFORD	28	30	29	29	31	29	31	30	29	30	29	31	356
SOUTH HYKEHAM	2		1	1	1	1	2		1				9
SPALDING	30	28	29	31	31	27	31	27	29	29	29	31	352
SPILSBY			1	1		3	1			1			7
STAMFORD	28	31	29	31	31	29	31	30	29	30	29	31	359
STICKNEY	1	1		1	1	1		1	1				7
STOW	1			3	1	1	1				1		8
STURTON BY STOW													0
SUTTON BRIDGE	3			1	1	1	2			1			9
SUTTON ON SEA	20	27	24	30	30	27	8	1	1	8	10	10	196
SWINESHEAD	1	1		2	1	1				1			7
TATTERSHALL	1	1		1	1	1	2				1		8
THEDDLETHORPE													0
THONOCK													0
THORPE ON THE HILL	1		1		1	1	1						5
THREEKINGHAM													0
TIMBERLAND	1	1		1	1	1	3						8
TORKSEY	14	28	26	20	14	13	15	13	14	21	19	10	207
TOYNTON ALL SAINTS			1			3	1			1			6
USSELBY	1				1		1						3
WADDINGHAM	1		1	1	1	1	1						6
WADDINGTON	2		1		1	1	1						6
WAINFLEET ALL SAINTS	1	1		1	1	1	1						6
WASHINGBOROUGH	1		1	2	1	1	1			1		1	9
WELTON	1			2	1	1	1				1		7
WHAPLODE	1												1
WIGTOFT													0
WILLINGHAM BY STOW	1			3	1	1					1		7
WITHAM ST HUGHS													0
WOODHALL SPA	1	2	1	1	2	2	2			1	1		13
WRAGBY	1		1	1	1	4	1			2	1	1	13
WYBERTON	1	1		3	1	1				1			8

Annual Account

The following account is for Lincolnshire County Council from 1st April 2015 to 31st March 2016 for on-street parking enforcement and the costs of running the service.

<u>Income</u>	
Penalty Charges	£1,284,048
District Council Operational Costs	£20,000
Total	£1,304,048
<u>Costs</u>	
Enforcement Contract	£699,897
Notice Processing Contract	£196,909
Council costs	£98,747
Total	£995,553
<u>Surplus</u>	£308,495

In line with the Traffic Management Act 2004, any surplus arising from on-street parking and enforcement is ring-fenced and can only be used for the provision of the enforcement service, supplying or making good parking facilities, transport projects, environmental projects or if the council feels that none of these are required, the funds can be set aside against potential losses for up to 5 years.

Excess income is currently ear marked to help offset the cost of implementing a CCTV Mobile enforcement vehicle positioned outside schools. This scheme is likely to be implemented in early 2017.

Lincolnshire County Council receives no income for on-street parking, preferring to provide free limited waiting parking in town centres, helping to support local businesses and services by encouraging more visitors.