



Brighton & Hove City Council

Parking Annual Report 2018/19



Brighton & Hove
City Council



Brighton & Hove City Council Parking Annual Report 2018/19

Introduction from Cllr Anne Pissaridou	1
1 Service overview	3
2 New Schemes	6
3 Electric Vehicles	9
4 Pay & Display Maintenance	11
5 Permits	12
6 Blue Badge Scheme/ Tackling Fraud	15
7 On Street Parking Enforcement	17
8 Civil Enforcement Officers in the Community.....	19
9 Challenges, Representations and Appeals	20
10 Bus Lanes	22
11 Cycling	24
12 Off Street car parks	25
13 Financial Information	27
14 How we invest the income	28
15 Concessionary Travel – How the surplus is spent	30
Appendix 1	32
Appendix 2	39

Introduction from Councillor Anne Pissaridou

It is my pleasure to introduce Brighton & Hove's eleventh Parking Annual Report. At the 2019 Parking and Traffic Regulations outside London (PATROL) Annual Report Awards, our 2017/18 report won overall winner and follows ten successive years of being shortlisted for the award. We are pleased that the council's efforts to deliver a high quality annual report continue to be recognised.

This year's report provides an overview of publicly operated parking in the city, highlighting new and ongoing initiatives and developing trends.

The past financial year saw the number of Bus Lane Penalty Charge Notices increase from 9,686 in 2017/18 to 75,029 in 2018/19. Over the past year the number of Bus Lane Penalty Charge Notices issued has halved to around 4,500 per month as compliance improves. This has helped keep the buses running on time.

Thanks to a successful bid for £468,000 from the Office of Low Emission Vehicles (OLEV), this will provide 75% funding for 4 rapid taxi hubs to encourage the growth of electric taxis in the city.

Partnership features strongly in this year's report. Parking Services have been working with Sussex Police and East Sussex County Council to tackle Blue Badge misuse. As a council we will continue to offer a proportionate response to the offences to protect our disabled residents and visitors. We will also continue to educate our service users and offenders of the correct use of Blue Badges and the repercussions of Blue Badge misuse.

Surplus income rose by 10 % to £16,782,152. As in previous years, the report explains how surplus income from parking is spent with most used to provide 42,356 free bus passes for the elderly and disabled as well as a range of other transport and public realm improvement projects.

Thank you for taking the time to read our 2018/19 Parking Annual Report.



Cllr Anne Pissaridou
Chair of the Environment,
Transport & Sustainability
Committee

Parking Annual Report Statistics 2018/19





Chapter 1 Service overview

Brighton and Hove is a thriving tourist destination, renowned for its cultural music and arts scene, quirky shopping areas and diverse communities. The city attracts over 10 million visitors annually and Brighton and Hove is the most popular seaside resort in the UK for overseas visitors.

The city has a growing population, 288,000 residents in 2017, and estimated to grow to 298,400 by 2024 with two major universities attracting students from all around the world.

Parking Schemes must accommodate the needs and expectations of most groups. The restrictions are designed to manage demand and ensure that everyone may benefit from available space – at the times it is most needed.

Our Parking Policy objectives are to:

- Reduce congestion and keep traffic moving
- Provide access safely to those that need it most
- Deliver excellent customer service

Partnership Working

The city is a major attraction for visitors, both for pleasure and for business and we have many events and conferences. Many of the events require the suspension of parking bays, and sometimes road closures, in the areas of highest demand for parking. Presentations have taken place to brief event organisers on how they can promote safer parking. We continue to work in partnership with organisations for events that take place in the city.

These events include:

- The Live Music Round Table
- The Brighton Festival and Fringe Festival
- The Brighton Marathon
- The British Heart Foundation London to Brighton Bike ride
- The Pride Community Parade and Pride Village Party

Road safety

Our colleagues in road safety work closely with Sussex Police and the Sussex Safer Road Partnership to address road safety issues. They have identified that the biggest contributory cause to collisions in Brighton and Hove is where drivers fail to look properly. Distractions such as Sat Navs, mobile phones and smartphones have a negative impact on the figures.

Whilst there has been an increase in the number of collisions compared to 2015, the number of fatalities has decreased from 6 fatalities to 2 fatalities. Any one collision can result in more than one casualty.

Collisions

Year	Fatal	Serious	Slight	Total
2018	2	159	532	693
2017	6	144	536	686
2016	2	157	620	799
2015	1	136	640	780
2014	2	146	644	792

Casualties

Year	Fatal	Serious	Slight	Total
2018	2	162	642	806
2017	6	152	651	809
2016	2	167	775	944
2015	1	151	834	986
2014	2	156	828	986

More information on the council’s approach to road safety is available on the web: www.brighton-hove.gov.uk/roadsafety

Reducing Congestion and Improving Air Quality

Fees and Charges are set with the aim of reducing congestion in highly populated areas.

Almost a third of all emissions are created by vehicle movements. Walking, cycling and using public transport all contribute to improving the air we breathe and also improves our health, both mentally and physically.

Every year the council is required to produce a report on the state of the air quality in the city and how it intends to keep pollutant levels within the agreed limits.

Brighton and Hove is compact and high density; many local journeys are less than 5km. The healthiest option for short journeys is active travel; walking, jogging, roller skating and cycling including electrically assisted bicycles. The Parking Team actively promotes active travel through social media and the website.

Currently, Brighton & Hove has one of the few UK bus Low Emission Zones outside of London. www.brighton-hove.gov.uk/air quality



Issuing of Penalty Charge Notices

The table below shows the number of on and off street PCNs issued each month, across the past three financial years.

Between 2017/18 and 2018/19 the number of PCN's issued to vehicles on-street and in car parks increased by 9.6 percent.

PCNs issued on-street and in car parks

Month	2016/17	2017/18	2018/19
April	11,011	10,204	10,426
May	11,368	10,983	11,158
June	9,762	9,321	10,360
July	10,555	10,190	10,257
August	10,642	10,127	10,157
September	9,823	9,337	9,807
October	11,090	9,945	10,069
November	10,417	9,209	10,718
December	10,171	8,889	9,826
January	10,271	9,155	10,177
February	8,432	8,464	8,822
March	9,868	8,115	10,321
Total	123,410	113,939	122,098

Parking spaces across the city

	2015/16	2016/17	2017/18	2018/19
On-street parking spaces	31,291	31,450	37,379	37,589
Off-street parking spaces	2,490	2,490	2,490	2,290
Pay-and-display only bays	1,032	1,032	953	953
Permit-only bays	17,607	17,607	22,300	22,241
Shared bays (permit and pay-and-display)	11,042	11,201	12,292	12,548
Disabled bays	722	722	830	829
Other bays	828	828	939	939

Awards

This year the Parking Team won PATROL:-

- Overall winner Parking Annual Report 2018/19

We were shortlisted for British Parking Association:-

- Young Parking Professional of the year
- Intelligent Parking Award.

Chapter 2 New Schemes

Following resident consultations, St Luke's (Zone U) which was a light touch scheme was incorporated into the existing Zone C which is a full scheme during 2018/19.

St Luke's (formally Zone U) Zone C Extension

In June 2017, in response to a number of letters and complaints from residents, the council agreed to an initial consultation with residents in Zone U about a change to existing restrictions.

Responses from the public showed there was a clear split between residents in the east who wanted to keep the existing arrangement (46.3 percent) and those in the west who wanted to move to a full scheme (53.7 percent).

A more extensive survey in April 2018 resulted in almost 91 percent of respondents expressing a desire to join the neighbouring Zone C, which is a full scheme with restrictions from 9am to 8pm daily. A further detailed design consultation took place in July 2018 and just over 70 percent of the residents supported joining Zone C.

At the meeting of the Environment, Transport and Sustainability Committee on 27th November 2018 it was agreed to advertise a Traffic Regulation Order to integrate Zone U into Zone C. The changes were then finally approved at Environment, Transport and Sustainability Committee on 19th March 2019.

The extension to Zone C was created, with restrictions in effect Monday to Sunday 9am to 8pm.

Full information on this scheme and a link to the committee meeting are available online: www.brighton-hove.gov.uk/parking-zone-u

Schemes Under Review

Hanover and Elm Grove (Zone S and V)

Residents in Hanover and Elm Grove were invited to give their views on the Zone S and Zone V parking schemes. Both schemes were introduced in October 2017 following public consultation.

Zone S is a light-touch scheme with restrictions Monday to Friday 11am to noon and 6pm to 7pm. Zone V is a full scheme with restrictions Monday to Sunday 9am to 8pm.

The consultation was held in January 2019 and the results were taken to Environment, Transport and Sustainability Committee on 19th March 2019. It was agreed at this meeting that roads in an area known as the Top Triangle would be consulted to see whether they wanted to remain in Zone S (light-touch) or to join Zone V (full scheme). The consultation took place in July 2019.

The results of the consultation will be reported to the Environment, Transport and Sustainability Committee on 8th October 2019.

Full information on this scheme and a link to the committee meeting are available online: www.brighton-hove.gov.uk/hanover-and-elmgrove-review

Consultations

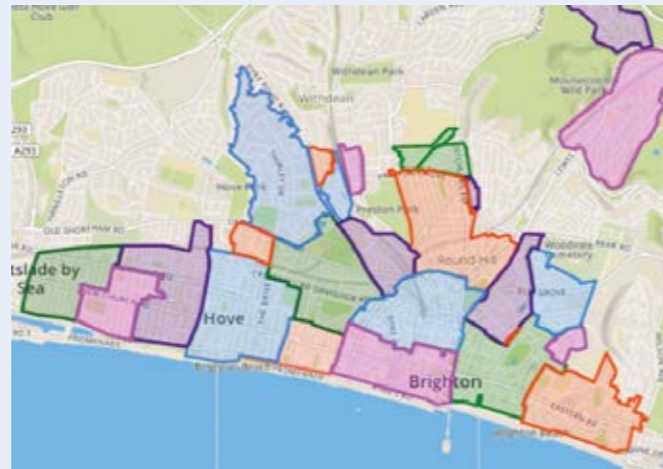
Hove Park (Zone P)

In October 2017, councillors approved further consultation with residents regarding the design of a parking scheme in the Hove Park area.

During the subsequent consultation just over 68 percent of residents were in favour of a residents parking scheme and of these nearly 70 percent were happy with the hours of operation being Monday to Friday 9am to 10am and 1pm to 2pm.

The proposal was approved by the Environment, Transport and Sustainability Committee on the 25th June 2019 and will be operational as Zone P from September 2019.

www.brighton-hove.gov.uk/hoveparking



The highlighted areas on the map show all the controlled parking zones in Brighton & Hove <https://parkingzonesmap.brighton-hove.gov.uk>

Scheme Consultation Timetable

The schedule for the proposed parking schemes up to 2021 was agreed during the meeting of the Environment, Transport and Sustainability Committee on 10 October 2017. This is due to be updated at Committee in October 2019. Consultation is also taking place in the Coombe Road area; this is being financed by the developments that are currently being undertaken in this area.

Year	2017				2018				2019				2020			
Quarter	1	2	3	4	1	2	3	4	1	2	3	4	1	2	3	4
Area																
West Hove (Zone L)																
Hove Park (Zone P)																
Zone U review																
Hanover Zone S Review																
Event Day parking scheme (AMEX Stadium)*																
South Portslade																
Surrenden Area																

* Subject to funding being available from the Football Club for consultation and implementation costs.

Maintenance of Signs and Lines

The Parking Infrastructure Team is responsible for the maintenance of existing signs and lines, both within and outside the controlled parking zones, as well as the installation of new parking signs and lines in new parking schemes.

Some road markings are re-covered when reports are received from members of public or from CEOs. While road markings degrade to varying degrees; on a practical level it makes sense to have a rolling programme of re-covering all road markings within one zone. Within 2018/19 both Zones C and O have had all road markings re-covered.

The table below shoes the Parking Infrastructure Team's expenditure on existing signs and lines, as well as associated Traffic Regulation Order costs.

2015/16	2016/17	2017/18	2018/19
£460,000	£468,000	£433,754	£444,270





Chapter 3 Electric Vehicles / New Projects

During 2018/19 the number of requests for on street charging points increased by 39 percent from EV drivers or potential EV drivers that require charging points near their property.

2017	2018	2019 (Until 1st July)
37 Requests	76 Requests	82 Requests

The majority of requests come from within the controlled parking zones. There are fewer requests from outside the controlled parking zones as there tends to be more off street parking.

Retrofitted slow lamp column charger

In last year’s annual report we explained that Brighton & Hove City Council was awarded £300,000 on 18th April 2018 to install 200 electric vehicle lamp column chargers across the city. These will be installed before the end of the year.

Testing Sites

In October 2018 five electric vehicle (EV) test sites have been installed in residential areas across the city as part of the council’s commitment to developing the EV charging point network.

Charging Speeds

Electric charging speeds are classed into three categories: ‘rapid’, ‘fast’ and ‘slow’.

Rapid charging points have a power rating of 43kW–120kW. They supply up to 80 % of battery capacity in 30 minutes.

Fast charging points are rated at 7kW–22kW. A full charge will typically take 3–5 hours.

Slow charging points supply up to 3kW and take 12 hours to complete a charge cycle.

The lamp post charging points will provide a ‘slow’ charge, meaning vehicles will need to be left for longer periods to reach capacity (typically overnight).

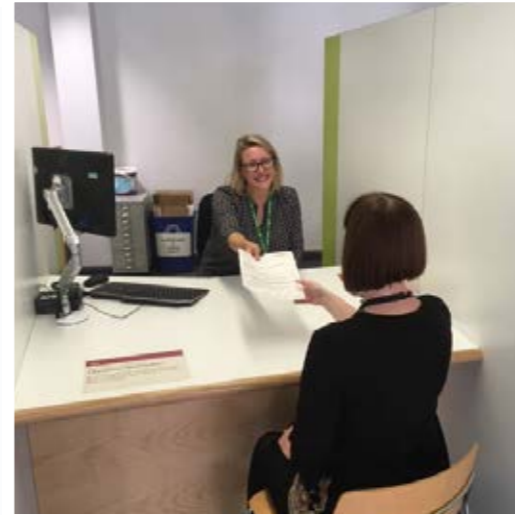
A small mixture of slow and fast chargers are currently installed at the four central area ‘barrier’ car parks*, as well as near the Level. *(Trafalgar Street, The Lanes, Regency Square, London Road)

Planning conditions now require new developments to have 10% of parking spaces to have charge points.

Electric Taxi Hubs

On the 9 April 2019 Brighton & Hove City Council were awarded £468,000 to introduce 4 Electric Taxi Hubs. These hubs will contain 3 rapid charging units that will serve up to 6 six vehicles simultaneously at each site. There will be 12 new rapid charging units which we are aiming to have in place by April 2020.

Further information can be found in Appendix 2 including a list of all council owned EV charger points in Brighton & Hove



Chapter 4 Pay and display machine maintenance

99 percent of pay and display machines reported faulty are fixed within 24 hours

In the 2017 /18 Annual Report we reported on how Brighton & Hove City Council rolled out its paid parking modernisation programme.

The prioritisation of card payments was seen as an effective way to counter frequent cash thefts, while new physical stock would improve overall machine reliability.

One year on:-

- Customers have more choice when paying for a parking session. Parking sessions can be paid for by cash, card, smartphone and PaybyPhone.
- The number of maintenance callouts has dropped by about 80%. This has equated to a saving of approximately £50,000 across the year.
- We have made savings due to the reduction in the number of cash collections.

There is now less than one tenth the amount of cash on street compared to two years ago. The maintenance team consists of five engineers who work seven days a week. They aim to attend and fix 99 percent of machines reported as faulty within 24 hours.

For more information about using the new pay-and-display machines, please refer to our user guide:

www.brighton-hove.gov.uk/pay-display-machine-guides

To see where you can find a pay-and-display machine near a location / destination, please visit our website:

www.brighton-hove.gov.uk/pay-display-machine-locations

Chapter 5 Permits

Permit Schemes help to manage demand for parking spaces across the city.

Permit Ownership

The table below shows the number of permits issued in the last three years categorised according to permit type.

Whilst there has been a decline in business permits on issue, there has been a steady increase in Traders Permits on issue. Trader Permits give greater flexibility.

The number of permits on issue appears broadly comparable to previous years.

Permit type	On issue as at 01/07/16	On issue as at 01/07/17	On issue as at 01/07/18	On issue as at 01/07/19
Business	1,672	1,378	1,387	1,178
Car Club	120	113	108	118
Carer	250	246	330	325
Dispensation	533	543	572	573
Doctor	120	121	118	137
Resident (including match day)	31,867	31,283	37,321	37,548
Professional carer	2,287	2,177	2,355	2,521
Schools	271	234	296	261
Trader	2,098	2,237	2,320	2,371

The table below charts the take up of resident permits in each parking zone over the previous four years. Numbers in brackets indicate the maximum annual allocation of visitor permits per permit holder.

The number of permits on issue is comparable to last year's figures.

Resident parking zone and visitor allowance	Resident permits on issue as at 01/07/15	Resident permits on issue as at 01/07/16	Resident permits on issue as at 01/07/17	Resident permits on issue as at 01/07/18	Resident permits on issue as at 01/07/19
Preston Park Station, A (50)	611	646	634	632	680
Coldean, B (25) +1*	1,267	1,497	1,513	968	1,062
Queen's Park, C (50)	1,743	1,805	1,826	1,948	1,977
Moulsecoomb, D (25) + 1*	2,510	2,526	2,540	1,678	1,703
Preston Park Station (North), E (50)	202	202	203	207	192
Fiveways, F(50)	N/A	849	892	1,397	1,410
Hollingbury Road, G (50)	N/A	102	100	110	108
Kemptown & Hospital, H (50)	2,544	2,498	2,439	2,478	2,489
Craven Vale, I (50)	N/A	N/A	N/A	160	117
Preston Circus, J (50)	3,852	3,962	3,817	3,987	3,986
Preston Village, K (50)	N/A	N/A	N/A	265	212
West Hove, L (50)	N/A	N/A	N/A	1,319	1,306
Brunswick & Adelaide, M (50)	1,659	1,626	1,559	1,894	1,932
Central Hove, N (50)	4,619	4,490	4,352	4,540	4,609
Goldsmid, O (50)	2,128	2,189	2,143	2,099	2,053
Prestonville, Q (50)	1,048	1,090	1,053	1,063	1,068
Westbourne, R (50)	3,572	3,677	3,611	3,639	3,924
Hanover & Elm Grove, S (50)	N/A	N/A	N/A	1,844	1,909
Hove Station, T (50)	341	356	357	351	376
St Luke's, U (50)	339	412	382	420	385
Hanover & Elm Grove, V (50)	N/A	N/A	N/A	2,478	2,147
Wish Road, W (50)	1,009	1,032	1,029	1,018	1,068
Central Brighton (North), Y (25)	1,748	1,786	1,741	1,725	1,751
Central Brighton (South), Z (25)	1,150	1,122	1,092	1,101	1,084
Total	30,342	31,867	31,283	37,321	37,548

*'+1' refers to one additional permit issued to a resident for visitor use. This system operates in match-day zones only.

Waiting Lists

Parking zones Y & Z are currently the only zones within the city with waiting lists for resident's permits.

The chart below compares the number of residents on the waiting list in areas, M,N,Y and Z parking zones over the last five years:

Resident parking zone	Number of people on waiting list at 01/07/15	Number of people on waiting list at 01/07/16	Number of people on waiting list at 01/07/17	Number of people on waiting list at 01/07/18	Number of people on waiting list at 01/07/19
Brunswick & Adelaide, M	179	272	103	0	0
Central Hove, N	0	62	0	0	0
Central Brighton (North), Y	168	134	144	225	208
Central Brighton (South), Z	89	159	227	337	343
Total	436	627	474	562	551

Low Emission Vehicle Discounts

The council encourages the use of low emission vehicles and offers a 50% discount on permits for people with low emission vehicles*(does not include diesel vehicles).

As of April 2018, low emission is defined as a non-diesel vehicle that produces 110g/km or less CO2 emissions.

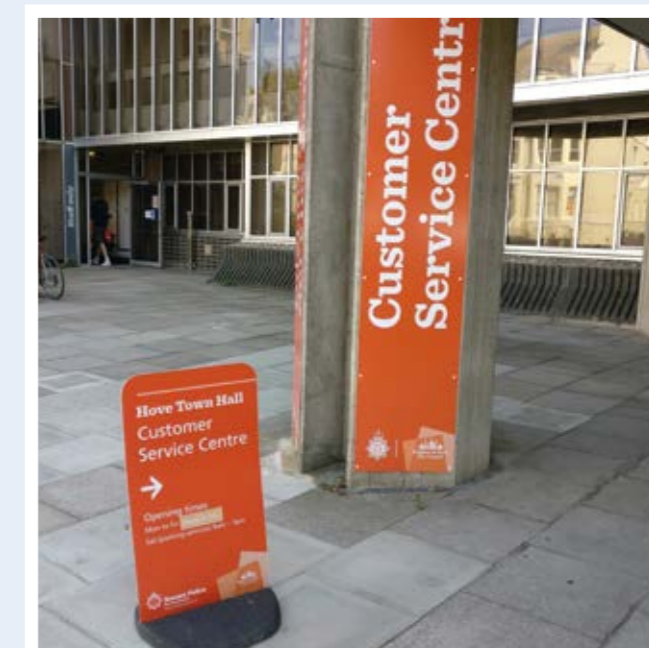
In addition, the price of permits for vehicles producing 166g/km or more CO2 emissions has increased by 25 percent.

This needs to be verified by the presentation of the V5C document.

The table below shows the number of High/Low Emission Permits issued in 2018/2019.

High Permit Type	No. Issued	% of all permits.	Low Permit Type	No. Issued	% of all Permits
12 Month High Emission	4,140	11%	12 Month Low Emission	2,289	7%
3 Month High Emission	2,420	7%	3 Month Low Emission	1,254	3%

The most recent reports can be viewed on the council's website: www.brighton-hove.gov.uk/airquality





Chapter 6 Blue Badge Scheme & Tackling Fraud

The city council is working in partnership with East Sussex County Council and Sussex Police to tackle blue badge fraud.

Disabled persons' bays are placed at strategic locations across Brighton & Hove. Demand for this kerb-side space is high, with many bays constantly busy. Blue Badge holders can park for up to three hours on yellow lines as long as the Blue Badge is displayed, but there is no time restriction in the dedicated bays, shared and Pay and Display Bays.

Blue Badge Applications

In 2018/19 the number of Blue Badge applications processed increased by 14 percent on the previous year from 3,986 to 4,545.

	2016/17	2017/18	2018/19
Applications processed	4,992	3,986	4,545
Badges issued	4,469	3,765	4,287
Stolen	3	1	1
Refused	453	213	258
Cancelled (deceased)	1,058	754	700
Appeals	105	82	45

Department of Transport – Blue Badge eligibility review

The Department for Transport in 2018 consulted on making a clearer distinction between those with physical and non-physical disabilities, while continuing to ensure that the scheme remained sustainable and fair to all.

On the 30 August 2019 the Blue Badge scheme will be extended to allow people with 'hidden disabilities' such as autism and mental health conditions to apply for a Blue Badge.

The Blue Badge Team has been undertaking training and research to prepare for the changes:-

- Co-operating with mental health charity MIND;
- Working with autism specialists;
- Undergoing discrimination awareness training;

Tackling Blue Badge Fraud – A Success Story

In financial year 2018/19 Brighton & Hove successfully prosecuted 58 individuals who deliberately misused/abused Blue Badges in the Brighton & Hove and the West Sussex area.

Partnership Working

Since 2015 Brighton & Hove City Council has been working in joint partnership with East Sussex County Council and Sussex Police to tackle Blue Badge misuse.

We have three dedicated Blue Badge Investigators who gather evidence against potential fraudulent users.

Community Resolution Orders (CRO)

Brighton and Hove offers offenders the option of a Community Resolution Order, instead of receiving a criminal record. Under this order the offender is obliged to watch a video featuring local disabled people which highlight the impact Blue Badge misuse has on their everyday lives.

The Community Resolution Order video is a way of deterring further offences and educating people that misuse of a Blue Badge is not a victimless offence.

In 2018/19, 107 individuals living in Brighton & Hove have attended CRO sessions. Only two individuals have progressed to re-offend.

Since the scheme began in 2015 to 1 July 2019:-

- 189 cases have been sent for prosecution.
- 22 cases have received a formal caution with costs.

668 people have attended a Community Resolution Order at Hove Town Hall with Sussex Police and a Blue Badge Investigator.

- 1,331 Blue Badges have been retained - out of these, 608 Blue Badges have been destroyed. (For example, badge holder displaying an expired, altered or deceased person's badge).

The Role of a Blue Badge Investigator

Michelle has worked as a Blue Badge Investigator since 2016 and worked as a Civil Enforcement Officer previous to this role. The team increased to three Blue Badge Investigators in 2018.

How do the public react if they see you enforcing a Blue Badge holder?

Since the scheme began in 2016, the public have been mainly positive about Blue Badge Enforcement. Past surveys have shown that awareness of the initiative is very high (78%) and support for the initiative is even higher at (97%).

How do offenders react to the video shown at the Community Resolution Order?

The stories in the video show the stark reality of the consequences of Blue Badge fraud. The public's reaction is often shock, one member of the public cried. One offender actually commented that it was the, "best thing that happened, if he had not viewed the video he would have carried on misusing the Blue Badge."

What impact have you made as a Blue Badge Investigator?

"I feel very proud to be part of the Blue Badge Team. We have built up the new enforcement plan from scratch and although it has been hard work, it has been rewarding too. Often the public are not aware they are committing a crime and it is rewarding to know we are educating the public and provide such a valuable service."

"Tackling Blue Badge fraud is making a real difference and we are pleased that this work with our partners has been recognised with two national awards"



Chapter 7 On-street parking enforcement

Bus Civil Enforcement Officer

In last year's report we talked about the introduction of a Bus Civil Enforcement Officer to enforce bus routes affected by illegal and inconsiderate parking. Although this has remained the main focus of the role, it has evolved over the past year to include the following responsibilities:

Educating and Awareness

The Bus CEO has been raising awareness of the impact illegal parking has on the bus services and passengers. For example, wherever possible she will explain the difficulty that disabled and elderly passengers face if a bus is unable to pull in against a raised kerb.

Delivery Lorries

Currently the active project is observing regular delivery lorries abusing No Loading Traffic Regulation Orders. As a result of the ongoing work, this has now gone to the Traffic Commissioner who is now actively penalising operators who are deliberately abusing this.

As a result of the Bus CEOs work, bus drivers have seen a reduction in obstructions and are able to feedback directly on problem areas.

Evidence of Success

Punctuality Improvement - Since the introduction, there is now a 5 percent punctuality improvement in Boundary Road on Service 6 between Downs Park and Brighton Station.

"The real value in this work is that freeing up bus routes doesn't just keep them moving but, as a direct consequence, also reduces air pollution." Adrian Strange – Head of Commercial Operations

Events and Suspensions

Events such a Pride, The Brighton Marathon and the London to Brighton Bike ride wouldn't be able to take place without parking suspensions ensuring the event routes are clear.

The majority of suspensions are requested for roadworks, house removals and building works.

	2014/15	2015/16	2016/17	2017/18	2018/19
Suspension applications	1,648	1,986	2,397	2,150	2,239

The number of suspensions slightly increased in 2018/19 which is to be expected with the introduction of new parking zones.

The council is also a member of Creative England's "Film Friendly Partnership" network, welcoming filming in the city and ensuring co-operation and commitment to assist production.

School Enforcement

"We aim to reduce road traffic, ease congestion and reduce carbon emissions on routes to schools"

Following a report presented to the Environment, Transport & Sustainability Committee on 20 March 2018, a decision was made to recruit three Civil Enforcement Officers specifically to assist with parking issues outside schools.

Interaction with schools, nurseries, parents and children aims to encourage travel behaviour change through innovative and fun projects; this encourages participation and is sustained for the long term. Flyers, banners and A-board signs have been designed to promote the anti-social parking campaign.

Theatre in Education

'Road Safety Magic' performed their magic show to infant pupils at 10 schools in January 2019. They used tricks and songs to remind the children to STOP, LOOK, LISTEN and THINK!

Here is a message from a parent supporting school enforcement:

"We would like to extend our thanks to your parking officers for supervising the parking outside our school this week. It is always a helpful reinforcement of our school parking policy when someone 'official' is visible and encourages parents/carers to think twice about where to park or drop off their children."



Chapter 8 Civil Enforcement Officers in the Community

As a uniformed presence on-street across the city, Civil Enforcement Officers (CEOs) deal with much more than just parking.

Within Brighton and Hove, Civil Enforcement Officers have a very important role as front line ambassadors, from providing helpful advice and directions to tourists, reporting issues with council equipment, to their principal role of encouraging compliance, and helping to keep traffic flowing.

Examples of Good Service

CEO Matthew said:- Whilst on patrol, he witnessed a woman fall from her bicycle after colliding with a kerb sustaining nasty injuries. He called an ambulance whilst the woman's husband ran to get a taxi as the ambulance was going to be up to 2 hours. Matthew stayed with the couple and saw them safely into a taxi and also stood the ambulance down.

CEO James was on patrol when he heard a woman shout out and quickly realised that she had been hit by a car. He phoned the ambulance whilst another member of the public assisted by helping to comfort the woman. The Police and ambulance soon arrived and James left the scene.

Testimonial from a Brighton & Hove resident: "I would like to thank the traffic warden who helped me on 26th October in Osborne Rd. I was looking after my grandchildren and had been out all day. On my return the door handle broke and I couldn't get into the house. Your traffic warden stopped and helped me gain access so I could call a locksmith. I can't thank him enough. It was so kind of him, many would have walked on by."

Dog Watch

In May 2019, Civil Enforcement Officers from Brighton & Hove City Council are joining the UK's largest dog welfare charity, Dogs Trust, to help prevent dogs dying in hot cars this summer

The Dogs Trust will be working with Civil Enforcement Officers on patrol in the city to keep an eye out for dogs left in vehicles on streets and in car parks.

CEOs 895 and 900 both came across vehicles that had dogs locked inside that appeared distressed. On both occasions the Police were informed who attended to rescue them.

Chapter 9 Challenges, representations and appeals

The council's web based service allows customers to view specific details about PCNs they have received and can submit a challenge or representation, monitor the progress of the representation, view photos of the incident, and make payments.

The table below shows the number of bus lane and parking Penalty Charge Notice (PCN) challenge representations made to the council.

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	TOTAL
2017/18	2,509	3,080	3,886	2,802	2,975	3,030	3,169	3,137	2,398	2,985	2,654	2,495	35,120
2018/19	2,810	3,506	5,108	5,724	4,409	4,516	4,816	4,964	3,549	4,558	3,684	3,820	51,964

In previous years, we have reported appeals received dropping significantly year-on-year. In 2018/19 the number of incoming appeals increased by 46%. This is due to the increase in bus lane Penalty Charge Notices.

Appeals at adjudication

If an appellant is unhappy with the decision made by the council against a PCN representation, they have the right to present their case to the independent Traffic Penalty Tribunal. They hear appeals against penalties issued for parking, bus lane and moving traffic contraventions in England (outside London) and Wales.

The tables below show the results of cases taken to the Traffic Penalty Tribunal.

	2016/17	2017/18	2018/19
Council lost	31%	37%	29%
Council won	30%	30%	26%
Not contested by the council (PCN cancelled)*	39%	33%	45%

*The council generally does not contest an appeal when evidence is presented which provides grounds for cancellation, even at a late stage.

The table below shows the number of PCN's issued in the last three years, divided according to higher and lower fee banding. Parking contraventions deemed to be 'less serious' will incur a lower initial penalty than more serious offences.

	2016/17			2017/18			2018/19		
	Off street	On street	Total	Off street	On street	Total	Off street	On street	Total
Higher-level PCNs	173	86,303	86,476	193	85,375	85,568	307	86,959	87,266
Lower-level PCNs	2,214	35,379	37,593	2,312	26,059	28,371	2,587	32,245	34,832
Total issued	2,387	121,682	124,069	2,505	111,434	113,939	2,894	119,204	122,098

Tips for avoiding a PCN.

1. Watch for the signs
2. Read the information on the pay and display machines
3. Read instructions carefully
4. Be careful with regards to bus lanes
5. Leave bus stops for buses
6. Park safely at schools
7. Respect residential parking restrictions
8. Understand what loading/unloading is
9. Park within the bay markings
10. Err on the side of caution and if in doubt contact us



Chapter 10 Bus Lanes

“The effective enforcement of the city’s bus lanes is essential in the fight against the march of urban congestion, air quality problems and CO2, and in enabling our high frequency transit services to do their work for our citizens.”

Martin Harris – Managing Director of Brighton & Hove Bus Company

Department of Transport statistics show Brighton and Hove has 171 bus journeys per head, the highest number of bus journeys made per head of population outside of London.

The table below shows the number of Brighton and Hove bus passengers over a ten year period.

Year	Passengers	Change from Previous Year	% Increase
2009/10	41,083,135	944,505	2.4
2010/11	42,954,168	1,916,033	4.7
2011/12	43,002,325	48,157	0.1
2012/13	44,779,699	1,777,374	4.1
2013/14	46,373,095	1,593,396	3.6
2014/15	46,112,322	-260,773	-0.6
2015/16	45,567,782	-544,540	-1.2
2016/17	47,114,343	1,546,561	3.4
2017/18	45,681,202	-1,433,141	-3
2018/19	46,727,648	1,046,446	2.3

In Brighton and Hove, it is estimated:-

- 3000 buses a day use city centre bus lanes (4000 in North Street)
- 20km of bus lanes in the City
- High levels of bus users customer satisfaction, currently at 92 percent

New CCTV Cameras

In 2018 the city's bus lane CCTV enforcement was upgraded. The project involved the installation of 21 new camera sites and three existing cameras were also replaced.

The new cameras have allowed the Traffic control Team to improve the enforcement of the cities bus lanes which improves bus journey times.

Better monitoring will also provide an improved clearway for emergency services to reach their destination quickly.

Bus Lane Enforcement

The additional cameras have resulted in an increase in the number of Penalty Charge Notices issued.

The number of Bus Lane Penalty Charge Notices has increased from 9,686 in 2017/18 to 75,029 in 2018/19. The increase is a direct result of a full year of increased enforcement.

The table below shows the Bus Lane PCNs issued by month.

	2014/15	2015/16	2016/17	2017/18	2018/19
Apr	636	2,957	1,040	426	1,271
May	367	2,264	1,078	1,040	10,896
Jun	639	1,129	987	810	10,625
Jul	558	1,569	971	1,059	8,818
Aug	554	1,590	447	850	7,478
Sep	483	1,180	836	1,050	6,557
Oct	415	1,148	1,014	916	6,145
Nov	391	1,039	385	653	5,275
Dec	264	1,050	719	726	4,498
Jan	282	941	543	559	4,491
Feb	319	883	343	755	4,394
Mar	634	972	495	842	4,581
Total	5,542	16,722	8,858	9,686	75,029

Since the introduction of enforcement in all the bus lanes in Brighton and Hove, compliance has improved. The number of Bus Lane PCN's issued each month has fallen by over 50 percent since June 2018.

"We very much welcome the increased enforcement and believe that it has kept buses moving.

The most challenging time of the year for us to run buses on time is December. Comparing December 2016 with December 2018 there was a 4% improvement in the punctuality of our services.

Bus use has increased by around 2% compared with two years ago"

Narrative from Brighton and Hove Bus Company - Nick Hill, Commercial Manager Brighton & Hove City Bus Company

Better bus lane enforcement will have played a key role in improving bus punctuality and the Brighton Bus Company has also been implementing other strategies including:

- Sponsoring of an enforcement officer to reduce delays to buses caused by other vehicles parking in bus stops and on bus routes
- More dual door buses
- Adding more running time to timetables



Chapter 11 Cycling

Bicycle parking

Parking is not just about motor vehicles. The council is committed to making Brighton and Hove a cycle friendly city with sufficient cycle parking facilities.

Cycle parking facilities are installed on the footway or on the road if space is limited. When a new parking zone is introduced, the Parking and Transport Planning teams work together to consult on and install new parking places, where there is a clear need.

There are currently 857 cycle parking spaces across the city.

Make a request for cycle parking:
www.brighton-hove.gov.uk/cycling

The Brighton Bike Share Scheme

In 2018 the BTN Bike Share scheme has expanded from 450 to 570 bikes. The scheme uses the Social Bicycles platform, known as 'SoBi'. Smartbikes were made available for hire in central Brighton, continuing along Lewes Road towards the universities.

Users can reserve a bike via the phone app or www.btnbikeshare.com

Bikes left 'out of hub' are charged an additional fee. SoBi allows other users to locate, reserve and return these bikes for a discounted hire rate.

There are currently 69 docking stations where the bikes can be hired.

- In May 2019 there were 3,596 new subscribers, 17,917 subscribers to date
- More than 603,566 trips have been made, an average of 44,970 per month
- The average rental time is 22 minutes

A cumulative distance of 1,176,294 miles has been covered by users across the city (as at July 2019)

Further information on the scheme can be found online:

www.brighton-hove.gov.uk/bikeshare

Scheme operator's website:

www.btnbikeshare.com

Comments or questions?

Contact the Transport Projects team:
transport.projects@brighton-hove.gov.uk



Chapter 12 Off Street Car Parks

The council operates four barrier entry car parks (The Lanes, Trafalgar Street, Regency Square and London Road), after years of investment, the ongoing improvements are nearly completed.

This year the focus has shifted on changing the shutters to the gates at London Road Car Park. They are much more reliable than before and improve the security of the car park.

Car Park Expenditure

Location	Expenditure (£)	Income (£)	Net Income (£)
High Street*	71,739	124,734	52,995
London Road	439,058	890,900	451,842
Oxford Court	27,693	82,547	54,842
Regency Square	1,015,953	1,510,265	494,312
The Lanes	1,127,983	1,863,494	735,511
Trafalgar Street	767,155	1,324,012	556,857
Other Off-Street	98,813	739,516	640,703
Total:	3,548,394	6,535,468	2,987,074

Notes:-*The High Street Car Park figures shown are after a contribution has been made to the council's Housing Revenue Account.

The table below shows the total figures for off-street parking over the last four years

Year	Expenditure	Income	Net income /Expenditure
2015/16	3,036,792	5,703,130	2,666,337
2016/17	3,047,894	5,917,078	2,869,184
2017/18	3,384,967	6,092,432	2,707,465
2018/19	3,548,394	6,535,468	2,987,074

The surplus from off Street parking has risen by £279,608 to £2,987,074.

Park Mark - All four of the council's barrier car parks are accredited with the Park Mark award.

We have also received the People's Parking Award for all four barrier car parks.

For more information: www.peoplesparking.org

Brighton & Hove City Council, Traffic Control Centre

The city's Traffic Control Centre is a hub for traffic management and signals controls. Alongside this it provides customer service to pay-on-foot cars parks and around the clock controls at all the barrier car parks. Motorists who require assistance can contact the Control Centre via an intercom and officers operate the barriers and pay machines remotely. The Control Centre is supported by a Mobile Maintenance Team and CCTV monitoring and work closely with Sussex Police and local contractors.

Chapter 13

Financial Information

Parking charges are designed to manage the availability of parking spaces. For example, charges may need to be set at a higher level in the city centre to reduce demand for on-street parking. This in turn helps to improve air quality and ease congestion at busy locations.

Fees and charges are reviewed annually to make sure they cover the cost of services and provide value for money. Changes are approved by the Environment, Transport & Sustainability Committee. The council has the discretion to set charges to reflect its parking policies.

The surplus is the money remaining after direct costs for enforcement, administration, maintaining parking machines, and reviewing or introducing new machines have been taken into account.

The majority of the parking surplus is spent on providing free bus passes for older and disabled people, which the council has a legal duty to provide.

Money is also invested back into supporting bus services and other transport projects. You can read more about this in the How we invest the income chapter.

The increase reflects the introduction of 24 new CCTV bus lane cameras, situated across the city. All bus lanes in the city are now enforced, and as a result the number of bus lane PCN's issued in 2018/19 increased.

Information from the latest committee meeting to approve fees and charges can be found on the council website:

www.brighton-hove.gov.uk/ets-committee-23-jan-2018

Income by source	2016/17 (£)	2017/18 (£)	2018/19 (£)
On-street parking charges	10,322,387	10,839,586	11,441,854
Permit Income	7,756,631	9,252,061	9,589,716
Penalty Charge Notices (inclusive of bad debt provision)	3,808,257	3,852,449	5,832,784
Other	47,261	36,338	95,985
Total	21,934,536	23,980,434	26,960,340
Direct cost of civil parking enforcement	2016/17 (£)	2017/18 (£)	2018/19 (£)
Enforcement	3,254,654	3,620,476	4,601,931
Admin, appeals, debt recovery and maintenance	3,579,224	3,371,630	3,238,111
Scheme review / new schemes	799,690	767,569	1,076,960
Capital charges	614,317	1,010,833	1,261,186
Total	8,247,885	8,770,508	10,178,188
Surplus after direct costs	13,686,351	15,209,926	16,782,152

To find out how the surplus is used, please see the next chapter.

Chapter 14

How we invest the income

Any surplus made through parking fees and charges has to be invested into transport and highways. This is a legal requirement.

In 2018/19, after direct costs, there was a surplus of £16,782,152. This is an increase of £1,572,226 on the previous financial year.

The table below shows a year-on-year comparison of how surplus income was invested back into transport and highways.

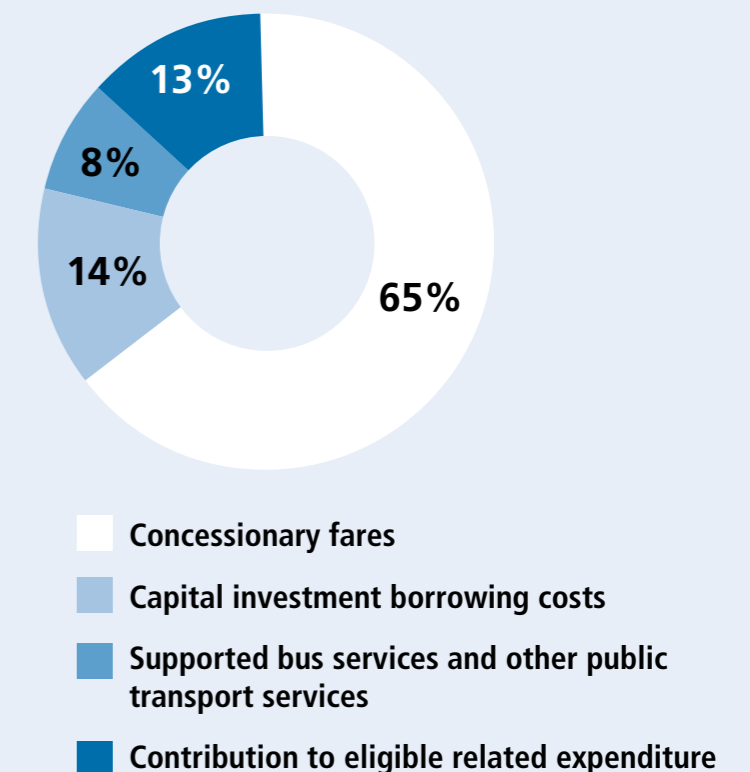
On Street Parking Surplus Spending

Spending supported by civil parking enforcement income surplus	2016/17	2017/18	2018/19
Concessionary fares	£10,929,562	£10,792,232	£10,796,363
Capital investment borrowing costs	£2,676,729	£2,569,660	£2,461,097
Supported bus services and other public transport services	£1,064,056	£1,380,366	£1,322,917
Contribution to eligible related expenditure	£0	£467,668	£2,201,774
Total	*£14,670,347	£15,209,926	£16,782,152

*surplus contribution of £13,686,651 towards these eligible budgets

Use of surplus income from parking charges and penalty charges is governed by section 55 of the Road Traffic Regulation Act 1984.

Once the need for provision of off-street parking facilities and to make good deficits to central funding has been met, use of surpluses is currently confined to the provision of public transport services or to road, air quality or environmental improvements.





Do you have hearing loss?
 You could be entitled to **FREE National bus travel.**

If you have permanent hearing loss that reaches 70 decibels or more, you can apply for a Disabled Concessionary Bus Pass.

The easiest and quickest way to do this is to apply online at www.brighton-hove.gov.uk/disabled-persons-bus-pass

Supported bus services

The council supports some bus routes by subsidising the costs of running these services. In financial year 2018/19 the council spent £1,322,917 on supporting bus services.

You can find out more about supported bus services on the following webpage: www.brighton-hove.gov.uk/transport-news

Concessionary bus fares

The majority of the surplus is spent on providing free travel for both the elderly and disabled citizens. We spent £10,796,363 on this service in financial year 2018/19.

You can find out more about concessionary travel on the following webpages:-

Older person's bus pass:-

Older person's bus pass | Brighton & Hove City Council

Disabled Person's bus pass:-

Disabled person's bus pass | Brighton & Hove City Council

Local Transport Plan costs

Since 2011/12, the Local Transport Plan (LTP) has been wholly funded by a grant from the Department for Transport. As a consequence, no borrowing costs are included in relation to the Local Transport Plan for the current year.

Capital investment borrowing costs of £2,461,097 relate to previous Local Transport

Plan schemes. The money spent on borrowing costs has continued to fall each year.

Each year a report is presented to the Environment, Transport & Sustainability Committee to agree how funds will be allocated to the Local Transport Plan capital programme for the following year.

Some of these projects have included:

- Quality Bus Partnership Initiative
- Walking facilities (dropped kerbs and tactile)
- Cycle parking
- A23 Sustainable Transport Corridor
- Cycle route signing
- Travel plans for schools
- Pedestrian priority schemes
- Traffic control improvements
- Brighton Station gateway project
- Walking network improvements
- Old Shoreham Road cycle route
- Pedestrian wayfinding and signing
- Electric vehicle charging points (Local Transport Plan)
- Cycle priority schemes
- New Road/Church Street junction and crossing
- Chatham Place rail bridge support
- Bear Road retaining wall
- Dyke Road Drive retaining wall
- Marine Parade retaining wall
- Footways maintenance

Chapter 15

Concessionary Travel – How the parking surplus is spent

A mandatory bus concession for older and disabled people has been in place since 2001. The scheme has gradually been extended since its introduction and since April 2008 has provided free off-peak local bus travel to eligible older and disabled people anywhere in England.

Decision making is aided by a trained independent Occupational Therapist. They assess the applicant's mobility under criteria issued by the Department for Transport. Assessment meetings can be conducted within an applicant's home if they are unable to access Hove Town Hall. This service is available to both blue badge and bus pass applicants.

Bus Pass Applications in 2018/19

There are currently 42,356 National Concessionary Bus Passes issued by Brighton & Hove City Council.

Number of applications in 2018/19.

	2017/18	2018/19
Successful applicants	1,534	1,163
Renewals	2,468	2,151
Replacements	1,879	2,047

Number of journeys over 9 month period in 2018/19.

Journeys	Older Persons	Disabled	Total
BHCC Residents	6,320,760	1,831,535	8,152,295
Non BHCC Residents	1,472,543	224,437	1,696,980
Total	7,793,303	2,055,972	9,849,275

Taxi vouchers

As an alternative to applying for a concessionary bus pass, Brighton & Hove City Council currently offers taxi vouchers (up to the value of £70 per year) to residents who are unable to use their bus pass because of a disability. To discourage misuse, vouchers have been personalised with a photograph of the user.

Taxi vouchers issued in 2018/19

	Number of service users 17/18	Number of service users 18/19
On issue	678	606
Successful applicants	98	70
Renewals	366	467

More information on taxi vouchers is available from the council website:

www.brighton-hove.gov.uk/taxivouchers

Raising Awareness

This year, the blue badge and concessionary travel team have attended the first ever Carers Festival to promote our concessions and raise our profile as a team within the community.

The Concessionary Team are currently promoting awareness and accessibility for Disabled Concessionary Bus Passes to people who have hearing loss and maybe entitled to a Concessionary Bus Pass.

Team members have also undertaken Crystal Mark training to ensure communication with service users is accurate, concise, and free from confusing jargon.

More information on bus passes for older persons and disabled residents is available on the council's website:

Older Person's bus pass

www.brighton-hove.gov.uk/older-persons-bus-pass

Disabled Person's bus pass

www.brighton-hove.gov.uk/disabled-persons-bus-pass

Appendix 1 - On and off-street parking charges

Black Rock	2017/18 (£)	2018/19 (£)	Rottingdean West Street		
1 hour	1.00	1.00	1 hour	1.00	1.00
2 hours	2.00	2.00	2 hours	2.00	2.00
3 hours	4.00	4.00	3 hours	3.00	3.00
4 hours	5.00	5.00	The Lanes		
9 hours	6.00	6.00	1 hour	2.00	2.00
High Street			2 hours	6.00	6.00
2 hours	4.20	4.20	4 hours	13.00	13.00
4 hours	8.40	8.40	9 hours	20.00	20.00
9 hours	11.00	11.00	24 hours	25.00	25.00
24 hours	18.20	18.20	Lost ticket	25.00	25.00
Quarterly season ticket	780.00	780.00	Weekend: 1 hour	4.00	4.00
Annual season ticket	2080.00	2080.00	Weekend: 2 hours	8.00	8.00
King Alfred			Weekend: 4 hours	15.00	15.00
1 hour	1.60	1.60	Weekend: 9 hours	20.00	20.00
2 hours	2.00	2.00	Weekend: 24 hours / lost ticket fee	25.00	25.00
3 hours	3.00	3.00	Evenings: 18.00–24.00	4.50	4.50
4 hours	4.00	4.00	Night: 24.00–11.00	5.00	5.00
Rottingdean Marine Cliffs			Annual season ticket	2500.00	2500.00
1 hour	1.00	1.00	Reduced charge annual season ticket:	1500.00	1500.00
2 hours	2.00	2.00	Resident permit waiting list 16.00–11.00 Mon–Fri (Zone Z only)		
11 hours	3.00	3.00			
Quarterly season ticket	52.00	52.00			
Norton Road					
1 hour	1.00	1.00			
2 hours	2.00	2.00			
4 hours	3.20	3.20			
5 hours	4.20	4.20			
9 hours	5.00	5.00			
12 hours	6.00	6.00			
Annual season ticket	780.00	780.00			
Oxford Court					
2 hours	3.00	3.00			
4 hours	8.00	8.00			
9 hours	10.00	10.00			
24 hours	18.00	18.00			
Annual season ticket	780.00	780.00			

London Road	2017/18 (£)	2018/19 (£)
1 hour	1.00	1.50
2 hours	3.00	3.00
4 hours	5.00	6.00
9 hours	8.00	8.00
24 hours	15.00	15.00
Lost ticket	15.00	15.00
Saturday: 1 hour	2.00	Removed
Saturday: 2 hours	4.00	Removed
Saturday: 4 hours	6.00	Removed
Saturday: 9 hours	8.00	Removed
Saturday: 24 hours	17.50	Removed
Saturday: Lost ticket	17.50	Removed
Evenings: 18.00–24.00	4.50	4.50
Night: 24.00–11.00	5.00	5.00
Lost ticket admin fee	5.00	5.00
Weekly	55.00	55.00
Annual season ticket	1040.00	1200.00
Annual season ticket: reduced rate for Area Y permit holders, and businesses of New England House, City Point or One Brighton	780.00	800.00
Reduced charge annual season ticket: Resident permit waiting list (Zone Y) 16.00–11.00 Mon–Fri	416.00	420.00
Regency Square	2017/18 (£)	2018/19 (£)
1 hour	2.00	2.00
2 hours	4.00	4.50
4 hours	8.00	9.00
9 hours	12.00	12.00

24 hours / Lost ticket	18.00	18.00
Evenings 18.00–24.00	4.50	4.50
Night 24.00–11.00	5.00	5.00
Lost ticket administration fee	5.00	5.00
Weekly season ticket	60.00	60.00
Quarterly season ticket	300.00	300.00
Annual season ticket	1000.00	1000.00
Commercial season ticket (annual)	1200.00	1200.00
Reduced annual season ticket: Resident permit waiting list 16.00–11.00 Mon–Fri (Zone M)	750.00	750.00
Trafalgar Street	2017/18 (£)	2018/19 (£)
1 hour	2.00	3.00
2 hours	4.00	6.00
4 hours	8.00	9.00
6 hours	9.00	10.00
9 hours	12.00	12.00
24 hours / Lost ticket	16.00	16.00
Weekend: 1 hour	2.50	2.50
Weekend: 2 hours	4.50	4.50
Weekend: 4 hours	8.00	8.00
Weekend: 6 hours	9.50	10.00
Weekend: 9 hours	12.00	12.00
Weekend: 24 hours / Lost ticket	17.50	18.00
Evenings: 18.00–24.00	4.50	4.50
Night: 24.00–11.00	5.00	5.00
Lost ticket admin fee	5.00	5.00
Quarterly season ticket	400.00	400.00
Annual season ticket	1200.00	1200.00
Reduced annual season ticket: Resident permit waiting list (Zone Y) 16.00–11.00 Mon–Fri	750.00	750.00

On-street (Pay and display)

TARIFF ZONE 1	2017/18 (£)	2018/19 (£)
Zone Y: Central Brighton North		
1 hour	3.60	3.60
2 hours	6.20	6.20
4 hours	10.40	10.40
Zone Z: Central Brighton South		
1 hour	3.60	3.60
2 hours	6.20	6.20
4 hours	10.40	10.40
TARIFF ZONE 2		
Zone Y: Central Brighton North		
1 hour	2.00	2.00
2 hours	4.00	4.00
4 hours	6.20	6.20
TARIFF ZONE 3		
Zone M: Brunswick & Adelaide		
1 hour	2.00	2.00
2 hours	3.00	4.20
4 hours	4.00	6.20
TARIFF ZONE 4		
Zone A: Preston Park Station		
1 hour	1.00	1.00
2 hours	2.00	2.00
4 hours	4.00	4.00
11 hours	5.00	5.20
Zone C: Queen's Park		
1 hour	1.00	1.00
2 hours	2.00	2.00
4 hours	4.00	4.00
11 hours	5.20	5.20
Zone E: Preston Park Station (North)		
1 hour	1.00	1.00
2 hours	2.00	2.00
4 hours	4.00	4.00
11 hours	5.20	5.20

Zone F: Fiveways and Balfour		
1 hour	1.00	1.00
2 hours	2.00	2.00
4 hours	4.00	4.00
11 hours	5.20	5.20
Zone G: Hollingbury Road & Ditchling Gardens		
1 hour	1.00	1.00
2 hours	2.00	2.00
4 hours	4.00	4.00
11 hours	5.20	5.20
Zone H: Kemp Town & Hospital		
1 hour	1.00	1.00
2 hours	2.00	2.00
4 hours	4.00	4.00
11 hours	5.20	5.20
Zone I: Craven Vale		
1 hour	N/A	1.00
2 hours	N/A	2.00
4 hours	N/A	4.00
Zone J: Preston Circus		
1 hour	1.00	1.00
2 hours	2.00	2.00
4 hours	4.00	4.00
11 hours	5.20	5.20
Zone K: Preston Village		
1 hour	N/A	1.00
2 hours	N/A	2.00
4 hours	N/A	4.00
Zone N: Central Hove		
1 hour	1.00	1.00
2 hours	2.00	2.00
4 hours	4.00	4.00
11 hours	5.20	5.20
Zone O: Goldsmid		
1 hour	1.00	1.00
2 hours	2.00	2.00
4 hours	4.00	4.00
11 hours	5.20	5.20

Zone Q: Prestonville		
1 hour	1.00	1.00
2 hours	2.00	2.00
4 hours	4.00	4.00
11 hours	5.20	5.20
Zone R: Westbourne		
1 hour	1.00	1.00
2 hours	2.00	2.00
4 hours	4.00	4.00
11 hours	5.20	5.20
Zone T: Hove Station		
1 hour	1.00	1.00
2 hours	2.00	2.00
4 hours	4.00	4.00
11 hours	5.20	5.20
Zone V: Hanover & Elm Grove		
1 hour	N/A	1.00
2 hours	N/A	2.00
4 hours	N/A	4.00
Zone W: Wish Road		
1 hour	1.00	1.00
2 hours	2.00	2.00
4 hours	4.00	4.00
11 hours	5.20	5.20

Seafront (Pay & Display)

TARIFF ZONE 1	2018/18 (£)	2018/19 (£)
Seafront Inner: Madeira Drive (1 Mar–31 Oct) (West of Madeira Lift)		
1 hour	3.20	3.20
2 hours	6.00	6.00
4 hours	11.00	11.00
11 hours	16.00	16.00
Seafront Inner: Marine Parade (West of Burlington Street)		
1 hour	3.20	3.20
2 hour	6.00	6.00
4 hour	11.00	11.00
11 hour	16.00	16.00
Seafront Inner: King's Road		
1 hour	3.20	3.20
2 hour	6.00	6.00
4 hour	11.00	11.00
11 hour	16.00	16.00
TARIFF ZONE 2		
Seafront Inner: Kingsway (East of Fourth Avenue)		
1 hour	2.00	2.00
2 hour	4.20	4.20
4 hour	6.20	6.20
11 hour	10.40	10.40
Seafront Inner: New Steine		
1 hour	2.00	2.00
2 hour	4.20	4.20
4 hour	6.20	6.20
11 hour	10.40	10.40

TARIFF ZONE 3		
Seafront Outer: Madeira Drive (East of Madeira Lift)		
1 hour	1.00	1.00
2 hours	2.00	2.00
4 hours	4.20	4.20
11 hours	7.20	7.20
Seafront Inner: Madeira Drive 1 Nov–28/29 Feb (West of Madeira Lift)		
1 hour	1.00	1.00
2 hours	2.00	2.00
4 hours	4.20	4.20
11 hours	7.20	7.20
TARIFF ZONE 4		
Rottingdean High Street		
1 hour	1.00	1.00
2 hours	2.00	2.00
4 hours	4.20	4.20
Madeira Drive Coach Park		
4 hours	9.00	9.00
11 hours	16.00	16.00

Permits

	2017/18 (£)	2018/19 (£)
Resident permit: Full schemes (zones: A, C, E, F, G, H, I, J, K, M, N, O, Q, R, T, V, Y, Z)* *Zones I, K, V introduced in 2017/18		
First permit per household: 3 months (50 percent discount for low emissions)	45.00	45.00
First permit per household: 1 year (50 percent discount for low emissions)	130.00	130.00
Visitor permit (excluding zones M, Y and Z)	3.00	3.50
Visitor permit (zones M, Y and Z only)	3.50	3.50
Resident permit: light-touch schemes (zones: L, S, U, W)*		
First permit per household: 6 months (50 percent discount for low emissions)	60.00	60.00
First permit per household: 1 year (50 percent discount for low emissions)	100.00	100.00
Visitor permit	2.20	2.20
Business permit		
1 year	320.00	350.00
3 months	100.00	100.00
1 year (low emissions)	175.00	175.00
3 months (low emissions)	50.00	50.00
Traders permit		
1 year	700.00	700.00
3 months	200.00	200.00
1 year (low emissions)	325.00	350.00
3 months (low emissions)	100.00	100.00

	2017/18 (£)	2018/19 (£)
Hotel permits		
Area C (24 hours)	8.00	8.00
Area N (1 day)	3.50	3.50
School permits		
3 months	50.00	50.00
1 year	150.00	150.00
Other permits		
Doctors permit (per bay)	100.00	100.00
Car Club (1 year)	25.00	25.00
Professional Carer (1 year)	52.00	52.00
Carer (non-professional)	10.00	10.00
Dispensation (1 year)	40.00	40.00
Waiver (1 day)	10.00	10.00
Suspensions		
Daily charge for non-utilities	40.00	40.00
Community events (Daily charge for)	20.00	20.00
Daily charge for utilities in zones M,Y	40.00	60.00
Daily charge for utilities in all zones	40.00	50.00
Daily charge for skips (Longer than 4 weeks)	20.00	20.00
Daily charge for building works	40.00	40.00

Administration fees		
Change of zone	10.00	10.00
Surrender of Permit	10.00	10.00
Change of vehicle	10.00	10.00
Replacement permit	10.00	10.00
Issuing resident permit to Blue Badge holder	15.00	15.00
Issuing resident permit to Blue Badge holder (low emissions)	10.00	10.00
Issuing Blue Badge	10.00	10.00
Blue Badge bay: application fee	11.00	11.00
Blue Badge bay: individual disabled bay	102.00	102.00
Suspension administration charge (50%)	n/a	30.00
Suspension amendment / cancellation fee	n/a	25.00

	2017/18 (£)	2018/19 (£)
Zone B & D (event parking)		
Resident permit	No Charge	No Charge
Business permit	No Charge	No Charge
Carer permit	No Charge	No Charge
School permit	No Charge	No Charge
Visitor permit (transferable)	No Charge	No Charge
Visitor permit (one day)	2.60	2.60
Change of vehicle	10.00	10.00
Replacement permit	10.00	10.00

Parking Infrastructure

	2017/18 (£)	2018/19 (£)
Lining		
Access Protection	12.00	12.00
White Lines (per metre)		
Replacing lining after crossover work (per metre)	12.00	12.00
Traffic Regulation Order (TRO) for new parking restriction outside the Controlled Parking Zone		
Administration, advertising costs, officer site visits, signing and lining costs	2000.00	2000.00
Additional search enquiries		
Solicitors and other agency queries per question	40.00	40.00

Appendix 2 - List of electric vehicle charging points across Brighton & Hove (as at October 2018)

	Location	Type	Points available	
Bartholomews	Outside no.5 (opposite town hall)	Type 2 (7kW)	2	
Ditchling Road (opp The Level)	Outside Caroline of Brunswick pub	Three pin (3kW) Type 2 (7kW)	1 2	
London Road car park	42 Providence Place BN1 4GE	Type 2 (7kW)	6 (3x dual access) on ground floor	
Madeira Drive	Opposite Harvester, nr Sealife Centre	Type 2 (7kW)	2	
Regency Square car park	Regency Square BN1 2FG	Three pin (3kW) Type 2 (7kW)	1 6 (3x dual access) on Level 1	
The Lanes car park	Black Lion Street BN1 1ND	Type 2 (7kW)	4 (2x dual access) on Level 3	
Trafalgar Street car park	Blackman St / Whitecross St	Three pin (3kW) Type 2 (7kW)	1 2	
Withdean Stadium (on road)	Withdean Road BN1 5JD	Three pin (3kW) Type 2 (7kW)	1 2 (1x dual access)	
Withdean Stadium (in car park)	Withdean Leisure Centre	Type 2 (43kW) CCS (50kW) CHAdeMO (50kW)	1 1 1	Triple- outlet unit

More information about electric vehicle charging in the city is available online:
www.brighton-hove.gov.uk/content/parking-and-travel/parking/electric-vehicles-and-charging

Other recommended sources for information:

Zap Map (for charge point locations plotted on a map):
www.zap-map.com

Electric Brighton (community-oriented information for EV drivers in Brighton & Hove):
www.electricbrighton.com

